

**PWC Schedule of Deposits, Fees and Charges**  
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## Schedule of Deposits, Fees and Charges

### I. DEFINITIONS

<i>Public Utility:</i>	Shall be defined as electric, water, gas or telephone company
<i>Good Credit History:</i>	Shall be defined as the circumstance where a utility customer has not been discontinued for non-payment of a bill, has not had more than three occasions on which bills were not paid when due, and has not had more than one returned check during the most recent twelve months of service.
<i>Area Light:</i>	Luminaire owned, installed and maintained by PWC.
<i>Lateral:</i>	Shall be defined as the installation which joins a Public Works Commission main located in a public street or PWC right-of-way and the point of delivery for service (usually at or near the property line of the applicant.)
<i>Mobile Home Park:</i>	Shall be defined as any site or tract of land upon which is (are) located three (3) or more mobile home dwellings capable of being occupied for dwelling or sleeping purposes.
<i>Split Lateral:</i>	Shall be defined as a service lateral split for more than one water meter. Use of split laterals is limited to non-domestic use, such as watering lawns, filling swimming pools, etc.
<i>Combination Laterals:</i>	When both the water and sanitary sewer service laterals are installed at the same time in the same ditch.
FIFs:	Facilities Investment Fees which represent pro rate shares of the cost of the systems which are attributable to the increased demand such additional connections create upon the systems.

## II. DEPOSITS

### A. Establishment of Credit:

The Public Works Commission shall require of any applicant for utility service (electric, water and/or sanitary sewer) the establishment of credit securing the payment of sums accruing under the Service Agreement. Such credit establishment is required to limit the revenue losses associated with uncollectible accounts and to minimize the amount of those losses which ultimately must be borne by all customers of PWC. The deposit policies of the PWC are based strictly on credit risk. No regard is attached to the location or the ownership status of the domestic or nonresidential premises involved.

The establishment of credit by an applicant for utility service will be deemed acceptable if:

1. The applicant is, or has been within a period of two years of the application date, a customer of PWC with good credit history.
2. The applicant makes a cash deposit or submits an acceptable financial instrument to secure the payment of bills accruing under the agreement. Such deposits shall be determined by PWC and may not exceed two times the estimated average bill of the applicant.

If the usage history is unknown for **Residential** applicants, the following deposits shall apply:

Electric	\$ 195
Water	\$ 35
Sewer	\$ 50
Total	\$ 280

If the usage history is unknown for **Nonresidential** applicants, PWC shall determine this deposit based on available information.

Establishment of credit, including payment of a deposit by the applicant, will in no way relieve the applicant of the obligation to pay service bills when due, nor will it deprive PWC of the right to terminate service for non-payment of such bills.

An existing applicant who has demonstrated to be a credit risk will be required to establish and/or re-establish a deposit.

An existing applicant who has an outstanding debt with PWC will provide payment for such debt before service can be reestablished.

B. Deposit Refunds

Deposits made to PWC by applicants will be reviewed and refunded for services if the following actions occur:

1. PWC will undertake a monthly review of its customer deposit accounts and automatically refund the deposit of any **residential** customer who has had a deposit with PWC for a period of thirty-six (36) months, who is not currently delinquent in the payment of bills for service, and who has established a good credit history with PWC.
  - a) Deposit refunds will be made in the form of credits to the succeeding bills for service.
  - b) Nonresidential customer deposit will be kept until the service is discontinued unless express written consent is obtained from PWC's General Manager.
  
2. Upon discontinuance of service, PWC will automatically refund that portion of the customer's deposit which is in excess of any unpaid bills for service. Transfer of service within PWC's territory from one premise to another shall not be considered as a discontinuance of service.

III. **Customer Service Fees and Charges:**

A. Service Charges

1. A permanent service charge will be assessed when the PWC first supplies electric, water, and/or sanitary service to the customer under any applicable rate schedule (either separately or combination). A customer transferring such service from his present location to another location will be assessed the same service charge as a new customer. There will be no charge for discontinuing service, nor there a service charge for setting an area light. Applicable service charge amounts are:

During Normal PWC Business Hours . . . . .	\$20
After Normal Business Hours . . . . .	\$60

2. In those circumstances where the customer fails to pay bills when due and payable or service is terminated, or for any other breach of service agreement by the customer, the following charges apply:

Late Fee Assessed one day after due date . . . . .	1%
Disconnection Attempt Fee **. . . . .	\$20
Reconnect Fee during Normal PWC Business Hours . . . . .	\$30
Reconnect Fee after Normal PWC Business Hours . . . . .	\$60
Returned Bank Item . . . . .	\$25
Court Costs . . . . .	Actual Fees
Install Valve and Valve Box for Sewer Only Accounts . . . . .	\$750

\*\*a trip made to customer's premise to disconnect for non payment and services were left active due to an agreement with the customer.

- B. Temporary Service Charge Where temporary service is provided to developers, builders, or other electric customers the following charge will apply . . . . \$50

If construction of facilities not required for permanent service is not needed to serve the temporary service, a charge will be determined by the PWC Electrical Engineering Department for the installation based on estimated construction costs.

- C. Meter Testing Fees - Meter are inherently very accurate instruments. They are tested by the manufacturer and by PWC, both upon receipt and at intervals after installation. However, PWC will test meters upon request provided.
  1. Customer arranges definite date and time for test and accompanies PWC representative to the PWC Meter Shop to witness the test.

2. Customer pays:
  - a) testing fee of **\$50** for each electric meter tested which accuracy falls within limits has established by ANSI.
  - b) testing fee of **\$85** for each water meter tested which accuracy falls within limits has established by AWWA.
3. Customer pays no fee if meter tested does not exhibit acceptable accuracy. In the circumstance, the customer's current and previously billed amounts (up to twelve months) are subject to adjustment, up or down.

#### D. Meter Tampering Fee

In accordance with the provisions of NC General Statue 14.151, it is the policy of PWC to aggressively prevent, identify, deter and control all activities related to theft of service.

As allowed by the Prima Facie evidence rules, any individual that receives the benefit of an unauthorized service, unlawfully alters, tampers, or bypasses any meter and or related equipment designed to register the quantity of service may be assessed up to \$500 per incident, other charges, to include replacement of PWC's equipment/property, can be assessed to return the damaged equipment/property to PWC's standards, and additionally may include Criminal/Civil Actions as warranted.

### IV. **ELECTRIC FEES AND CHARGES**

Electric Service Extension Charges The PWC will extend electric service, upon request, subject to the conditions delineated in the PWC Policy for Electric System Extensions. Fees and charges thereon are summarized below:

#### A. Permanent Extensions

1. PWC will construct, own, operate, and maintain an overhead or underground service extension to the normal point of delivery at its expense up to the point where its Construction Cost (less the cost for Electric System Improvement) exceeds the customer's Revenue Credit where:
  - a) Construction Cost is the estimated installed cost of PWC's facilities to the normal point(s) of delivery:
  - b) Electric System Improvement is construction which enhances the electric system in serving existing and/or future loads; and,

- c) Revenue Credit is the estimated net energy revenue received from the customer during the first five years of service.
2. The customer will be required to make a non-refundable contribution in aid of construction where the Construction Cost (less the cost for Electric System Improvements) is in excess of the customer's Revenue Credit. Such contribution will be equal to the difference between the net Cost and the Revenue Credit.
3. PWC will be compensated at cost by any customer requesting service beyond the normal point of delivery or any customer requiring non-standard installation procedures.

B. Temporary Extensions

In situations where the customer requires temporary (up and down) electric service for construction purposes, PWC will require a non-refundable contribution in addition to the charge shown in III B. above, to cover the costs of construction which will not become a part of the permanent service

C. Service Conversions

At the request of the customer, PWC will replace an existing overhead residential electric service with an underground service. The customer will be required to pay the following:

1. An overhead service conversion charge of \$635 plus excess construction costs, where applicable. Excess construction costs shall be computed as \$5.00 per linear ft of underground conductor in excess of 100 feet and/or \$15.00 per linear foot for boring; or,
2. If the customer's load has grown to the point where replacement of the overhead conversion service is necessary, there will be no charge and the replacement underground service will be evaluated as a new service.

D. Area Lighting

The PWC offers to its customers the option to purchase area lighting service consisting of a luminary owned, installed and maintained by PWC. The monthly rates for such service are stated on Rate Schedule AL. The basic contract terms as well as charges for additional facilities as needed or requested are described below.

The customer obtains area lighting by filing an Application for Area Lighting with the PWC. If the lighting facility is already in place, or if the lighting facility is to be installed on an existing PWC distribution pole, the standard monthly rates will apply and there will be no additional charges. However, if the lighting facility requested is not to be installed on an existing PWC

distribution pole, the customer will pay additional charges based either of two options.

The following charges apply when the customer requires the installation of an additional pole and all additional facilities and elects to be surcharged monthly per pole.

Additional Facilities . . . . . \$8.99 per month per pole

If the customer does not elect to be surcharged monthly, or chooses the installation of other than a standard wood pole, the charges listed below will be assessed on a one-time basis when the lighting facility is requested:

1. If the customer requires or requests underground service to an area lighting facility, the customer must pay an assessment of \$5.00 per linear foot of underground conductor and \$15.00 per linear foot for boring, if necessary. There may be additional charges when unusual soil conditions (as described in PWC’s “Policy for Electric System Extensions”) are encountered.
2. The following installation charges, per pole, may be assessed prior to the installation of area lighting:

Wood Pole (30 foot/ Class 5 Pole) . . . . . \$240  
 All Other Poles . . . . . Per Estimate

3. The charges stated below are assessed when a customer requests relocation of the lighting facility following initial installation

Relocation of pole after initial installation . . . . . \$185

E. Street Lighting

The installation of poles in an underground development as requested by a developer, additional poles requested by a responsible governmental authority, or as required to meet the applicable IES Roadway Lighting Standards, will be installed by PWC at no charge. However, should the developer request poles other than standard wood or fiberglass lighting poles in new subdivisions or apartment projects, a one-time non-refundable charge will be assessed. Such charge shall be based on the estimated cost differential between the requested installation and the installation of standard poles.

Street lighting service is provided to residential outside the limits of the City of Fayetteville. The Street Light Charge (RY) is a monthly surcharge.

Per Residence per month (May 06-Apr 07) . . . . . \$1.75  
 Per Residence per month (May 07-Apr 08) . . . . . \$2.04  
 Per Residence per month (May 08) . . . . . \$2.23

Community Street Lighting enhances the safety of all the residents of the City, a monthly surcharge (RYI) will be added to all inside customer's bills excluding Industrial customers.

Community Street Lighting per month (May 06-Apr 07). . . \$1.75

Community Street Lighting per month (May 07-Apr 08). . . \$2.04

Community Street Lighting per month (May 08).. . . . . \$2.23

**V. Water and Sanitary Sewer Fees and Charges**

A. Main Extension Charges

A Main charge is the fee charged to customers to recover the cost of water and sewer lines installed along the perimeter of the property for service. PWC will extend water and sanitary sewer service to new subdivisions and existing developments within and outside the limits of the City of Fayetteville, subject to the conditions delineated in the **PWC Water and Sanitary Sewer Main Extensions Policy**.

B. Connection Charges

The applicant shall pay a water and/or sanitary sewer main charge prior to initial connection to the existing system of mains. The main charges are in addition to any lateral charges and meter vault & by-pass charges which may apply. Main Charges are:

1. Residential Main Charge (per Connection)

1-inch Water . . . . . \$1,580

4-inch Sewer . . . . . \$2,950

2. Nonresidential Main Charge

Nonresidential includes Mobile Home Parks. A Mobile Home Park may be permitted one water and/or one sanitary sewer connection. Main Charges are:

a) Water Service Main Charge . . . . . \$17.60 per front foot  
(Minimum charge is \$1,580)

b) Sanitary Sewer Service Main Charge . . . . \$32.80 per front foot  
(Minimum charge is \$2,950)

C. Lateral Charges

A water or sanitary sewer service lateral is the installation which joins a PWC main located in a public street or PWC right-of-way and the point of delivery for service (usually at or near the property line of the applicant) prior to an initial connection or connections to the PWC system of mains. All charges include labor, equipment, and materials required for the installation of the specified pipe size(s) at a depth not to exceed ten feet. Common exceptions to the standard charges are as follows:

<u>Water Service Laterals</u>	<u>Per Installation</u>
1-inch lateral (utilize 5/8" meter unless larger size justified)	\$1,288
2-inch lateral (utilize 1 1/2" meter unless larger size justified)	\$1,160

Sanitary Sewer Service Laterals

4-inch	\$1,423
6-inch	\$1,585

Combination Water & Sanitary Sewer Laterals

<u>Water</u>	<u>Sewer</u>	
1-inch	4-inch	\$2,511
2-inch	4-inch	\$2,383
1-inch	6-inch	\$2,673
2-inch	6-inch	\$2,545

Split Water Service Laterals

1-inch (at the time of new installation of domestic lateral)	\$ 288
1-inch (existing lateral) Polyethylene pipe	\$ 355
1-inch (existing lateral) Copper pipe	\$ 398

New 2-inch irrigation tap with jumbo meter box	\$1,458
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Above Charges are for "Standard". Some common exceptions are:

- 1) Charges for other depths of bury, pipe sizes, and pipe size combinations, unusually difficult construction conditions, etc., and will be the total actual cost. Preliminary estimate will be provided before the work is started.
- 2) Split Laterals: Copper or PE water service laterals may be "split" for more than one water meter. A one-inch water service can be split only one time. Galvanized pipe or wrought iron pipe cannot be split even if it is a one-inch service. Meter services located in concrete or asphalt cannot be split.

D. Water Meter Vaults and By-Pass Installations

The labor, equipment, and material costs incurred by PWC in constructing water meter vaults and by-pass installations are recovered through the charges shown below:

<u>Water Service Lateral</u>	<u>Per Installation</u>
1-inch	No Charge
2-inch	\$ 1,170
Other sizes	actual cost

### E. Facilities Investment Fees

FIFs are fees imposed by PWC on new users connecting to the Water and Wastewater systems which represent pro rata share of the costs of the systems which are attributable to the increased demand such additional connections create upon the systems. FIFs are in addition to the Main Charge and Service Lateral Charge.

#### Water Facility Investment Fees:

Single Family Residential (domestic use), Non-residential and Industrial (excludes irrigation and multi-family dwelling units)

<u>Domestic Meter Size</u>	<u>FIF</u>
5/8"	\$ 540
1"	\$ 1,350
1 1/2"	\$ 2,700
2"	\$ 4,320

Residential Irrigation \$ 405

**Note:** Customer must have a PWC domestic meter at this location. **If not, the meter size fee applies.**

#### Non-residential and Industrial Irrigation

<u>Meter Size</u>	<u>FIF</u>
5/8"	\$ 540
1"	\$ 1,350
1 1/2"	\$ 2,700

New 2" irrigation tap w jumbo box \$ 4,320

FIFs for water meter sizes 3" or larger shall be determined by an engineering estimate. After 12 months of actual usage, a second engineering analysis may be conducted. If the actual usage is more or less than 5% of the original engineer's estimate, an adjustment will be made to the FIF due.

#### Sewer Facility Investment Fees:

<u>Water Meter Size</u> (or equivalent water meter size for sewer only)	<u>FIF</u>
5/8"	\$ 640
1"	\$ 1,600
1 1/2"	\$ 3,200
2"	\$ 5,120

FIFs for water meter sizes 3" or larger (or for sewer only customers, equivalent water meter size) shall be determined by an engineering estimate. After 12 months of actual usage, a second engineering analysis may be conducted. If the actual usage is more or less than 5% of the original engineer's estimate, an adjustment will be made to the FIF due.

**Multifamily Dwelling Units**

Depending on the layout of the multifamily unit: It is the greater of:

- a) Individually Metered Units: The greater of the equivalent meter size FIF fee or the per unit fee
- b) Metered Buildings: The greater of the meter size FIF times the number of meters installed or the per unit fee
- c) If the equivalent water meter in (a) or any of the actual meter(s) in (b) are 3 inches or greater, only the per unit fee applies.

**Per Unit Fees for Multifamily Dwelling Units:**

July 1, 2009-June 30, 2010

Water: \$108 per unit

Sewer: \$128 per unit

July 1, 2010 – June 30, 2011

Water: \$140 per unit

Sewer: \$166 per unit

For further information, Facilities Investment Fee Procedure Pol # 600.06

Water Main/Sewer Main Extension Permit Fees see Pol # 640.04

SCHEDULE OF DEPOSITS, FEES AND CHARGES, REV. #13

ADOPTED: January 28, 2009

EFFECTIVE: July 1, 2009

(REV# 12, Adopted November 28, 2007)

(RRE.# 11, Adopted AUGUST 22, 2007)

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(REV. # 4, ADOPTED SEPTEMBER, 1998)

(REV. # 3, ADOPTED JULY 8, 1998)

(REV. # 2, ADOPTED MARCH 25, 1998)

(REV. # 1, ADOPTED JANUARY 22, 1997)

## PWC Schedule of Deposits, Fees and Charges

### Abstract

#### DEPOSITS

Establishment of Credit	
Unknown Residential History	
Electric	\$195
Water	\$ 35
Sewer	\$ 50
Total	\$280

#### CUSTOMER SERVICE FEES AND CHARGES

Service Charges	
During Normal Business Hours	\$20
After Normal Business Hours	\$60
Late Fee	1%
Disconnection Attempt Fee	\$20
Reconnect during Normal Business Hours	\$30
Reconnect after Normal Business Hours	\$60
Returned Bank Item	\$25
Court Costs	Actual
Install Valve & Valve Box for Sewer Only	\$750
Temporary Service Charge	\$50
Meter Testing Fees	
Electric	\$50
Water	\$85
Meter Tampering Fee	up to \$500

#### ELECTRIC FEES AND CHARGES

Service Conversions	\$635 plus excess construction
Trenching per linear ft	\$ 5
Boring per linear ft	\$ 15
Area Lighting	
Additional Facilities per month per pole	\$ 8.99
Additional Wood Pole (30 ft/Class 5)	\$240
Relocation of pole after initial installation	\$185
Street Lighting-(May 06-April 07)	
Outside City per Residence per month	\$ 1.75
Community Street Lighting—all inside res/comm	\$ 1.75
Street Lighting-(May 07 –Apr 08)	
Outside City per Residence per month	\$ 2.04
Community Street Lighting—all inside res/comm	\$ 2.04
Street Lighting-(May 08 –)	
Outside City per Residence per month	\$ 2.23
Community Street Lighting—all inside res/comm	\$ 2.23

WATER AND SANITARY SEWER FEES AND CHARGESMain Extension Charges

Residential	1 inch Water	\$ 1,580
	4 inch Sewer	\$ 2,950
Nonresidential	\$17.60 per front feet (minimum charge \$ 1,580)	
	\$32.80 per front feet (minimum charge \$ 2,950)	

Lateral ChargesWater

1-inch lateral (utilize 5/8" meter unless larger size justified)	\$ 1,288
2-inch lateral (utilize 1 1/2" meter unless larger size justified)	\$ 1,160

Sewer

4-inch	\$ 1,423
6-inch	\$ 1,585

Combination Water & Sanitary Sewer Laterals

<u>Water</u>	<u>Sewer</u>	
1-inch	4-inch	\$ 2,511
2-inch	4-inch	\$ 2,383
1-inch	6-inch	\$ 2,673
2-inch	6-inch	\$ 2,545

Split Water Service Laterals

1-inch (at the time of new installation of domestic lateral)	\$ 288
1-inch (existing lateral) Polyethylene Pipe	\$ 355
1-inch (existing lateral) Copper Pipe	\$ 398
New 2-inch irrigation tap w jumbo meter box	\$ 1,458

Water Meter Vaults and By-Pass Installations

1-inch	No Charge
2-inch	\$ 1,170
Other sizes	actual cost

FACILITIES INVESTMENT FEESWater Facility Investment Fees:

Single Family Residential (domestic use), Non-residential and Industrial  
(excludes irrigation and multi-family dwelling units)

<u>Domestic Meter Size</u>	<u>FIF</u>
5/8"	\$ 540
1"	\$ 1,350
1 1/2"	\$ 2,700
2"	\$ 4,320

Residential Irrigation \$ 405

**Note:** Customer must have a PWC domestic meter at this location. **If not, the meter size fee applies.**

Non-residential and Industrial Irrigation

<u>Meter Size</u>	<u>FIF</u>
5/8"	\$ 540
1"	\$ 1,350
1 1/2"	\$ 2,700
2"	\$ 4,320

FIFs for water meter sizes 3" or larger shall be determined by an engineering estimate. After 12 months of actual usage, a second engineering analysis may be conducted. If the actual usage is more or less than 5% of the original engineer's estimate, an adjustment will be made to the FIF due.

Sewer Facility Investment Fees:

<u>Water Meter Size</u> (or equivalent water meter size for sewer only)	<u>FIF</u>
5/8"	\$ 640
1"	\$ 1,600
1 1/2"	\$ 3,200
2"	\$ 5,120

FIFs for water meter sizes 3" or larger (or for sewer only customers, equivalent water meter size) shall be determined by an engineering estimate. After 12 months of actual usage, a second engineering analysis may be conducted. If the actual usage is more or less than 5% of the original engineer's estimate, an adjustment will be made to the FIF due.

Multifamily Dwelling Units

Depending on the layout of the multifamily unit: It is the greater of:

- Individually Metered Units: The greater of the equivalent meter size FIF fee or the per unit fee
- Metered Buildings: The greater of the meter size FIF times the number of meters installed or the per unit fee
- If the equivalent water meter in (a) or any of the actual meter(s) in (b) are 3 inches or greater, only the per unit fee applies.

Per Unit Fees for Multifamily Dwelling Units:

<u>July 1, 2009-June 30, 2010</u>	<u>July 1, 2010 – June 30, 2011</u>
Water: \$108 per unit	Water: \$140 per unit
Sewer: \$128 per unit	Sewer: \$166 per unit