



**Service Address:**

Dogwood Street

**Service Address Description:**

Quad 4

PWC CUSTOMER  
 DOGWOOD STREET  
 FAYETTEVILLE, NC 28304

**You Deserve Equal Pay!**

Take the surprise out of your utility bills. Sign up for PWC's Equal Payment Option and you'll never have to wonder what your bill will be. Contact PWC Customer Service at 483-1382 for more information.

**Account Number: 157259501309**

Type of Bill: Regular


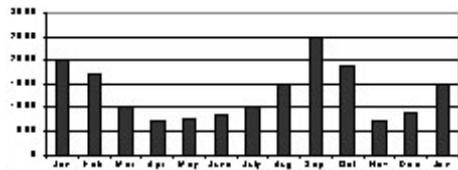

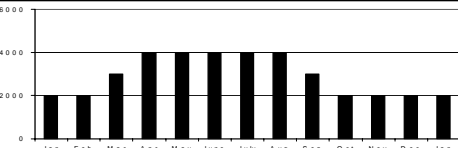


**Current Charges \$300.00**  
**Past Due After 11/02/02**

Payment must be received by 5:30 P.M. on due date to avoid a 1% late payment fee.

**Total Amount Due \$300.00**

Thank you for your payment 10/28/02 \$150.00

Additional Information on Back

Service Rate/Description	Current Reading	Prior Reading	Usage	Days of Service	Current Charges	Usage History
<b>Electric</b> Service From 08/31/02 to 10/03/02  <b>Meter 91881 Multiplier 40</b>						
110 Basic Service				33	\$15.00	
110 Demand-kW			17.61		45.66	
110 Energy -kWh	64068 Est	64000	2720		182.41	
N C Sales Tax					7.29	
<b>Water</b> Service From 08/31/02 to 10/03/02  <b>Meter 9100002</b>						
303 Basic Service					\$7.00	
350 Water per 1000 gal	786095	786093	2	33	3.56	
<b>Sewer</b> Service From 08/31/02 to 10/03/02 						
400 Basic Service					\$2.00	
400 Sewer Charge					6.70	
<b>Area Light</b> 						
VL01 175 Watt					\$12.00	
VL05 100 Watt					17.50	
N C Sales Tax					1.68	
<b>Current Charges for Dogwood Street</b>					<b>\$300.00</b>	
<b>Total Amount On Account</b>					<b>\$300.00</b>	

Bring entire statement when paying at the Hay Street office.

Please send the bottom portion of your statement when paying by mail.

Date Mailed: 10/08/02  
 Type of Bill: REGULAR  
 Note:

**Account Number: 157259501309**

Payment must be received by 5:30 P.M. on due date to avoid a 1% late payment fee.

**Current Charges \$300.00**  
**Past Due After 11/02/02 \$ 300.00**  
**Total Amount Due \$ 300.00**

Contribution to Project Warmth = \$

Public Works Commission  
 PO BOX 7000  
 FAYETTEVILLE NC 28302-7000

Amount Enclosed \$

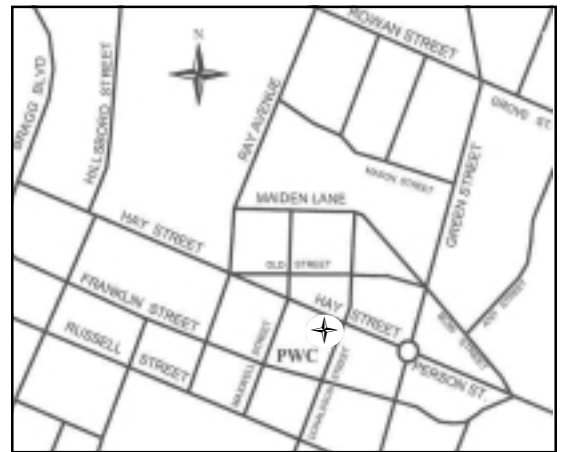
PWC CUSTOMER  
 DOGWOOD STREET



Rates Regulated by a Local Commission for the Benefit of Customers

**Our Mission**

*To be a competitive provider of reliable utility-related services to our customers while providing a reasonable return to the citizens of Fayetteville.*



**CUSTOMER SERVICE**

**Telephone Service:** 483-1382  
Monday through Friday  
8:00 A.M. to 8:00 P.M., excluding holidays  
We receive our highest call volume on Mondays.  
For your convenience, you may want to call Tuesday through Friday.

**Full Service at 201 Hay Street**  
Monday through Friday  
8:30 A.M. to 5:30 P.M., excluding holidays

**Emergency / After Hours Call:** 678-7400

**PAYMENT OPTIONS/INFORMATION**

**Automatic Bank Draft Program:** To sign up for this option, please contact our Representative at 223-4134.

**Mail Payment** and return stub in the envelope provided.  
When using an envelope other than the return envelope provided remit payments to:

**PWC**  
**P O Box 7000**  
**Fayetteville, NC 28302-7000**

**Express Paystations located at:**  
Bordeaux Drug (Bordeaux Shopping Ctr)  
1758 Owen Dr.  
Cliffdale Recreation Center  
6404 Cliffdale Rd.  
Eutaw Village Shopping Center- Mall Area  
2620 Bragg Blvd.  
Available weekdays after normal business hours and Weekends

**On-line payment option:** [www.faypwc.com](http://www.faypwc.com)

**Night Depository located at: 201 Hay Street**  
Payments received after 8:30 A.M. will be posted the following business day.

Please pay this bill no later than the due date on the front of the statement.

If past due charges have not been paid, please contact PWC to avoid possible interruption of services and/or additional charges.

**Explanation of Bill Items**

**Kilowatt-Hour (kWh)** A kWh is equal to 1,000 watts of power used for one hour, or the equivalent of ten 100-watt light bulbs used for one hour.

**Kilowatt (kW)** The maximum rate of energy consumption recorded during any 15-minute interval within the monthly billing period. Primarily used in nonresidential service applications.

**Multiplier** Some customer meters require that the registration be multiplied by a factor to arrive at the actual usage. Only meter multipliers greater than one (1) are displayed on the bill.

**Visit our website at [www.faypwc.com](http://www.faypwc.com)**

Account Information  
Payment Options  
Answers to your Most Commonly Asked Questions  
Other Important Information