

**November 2015**  
**Sewer Installation Project Begins**  
**Area 16 –Hampton Oaks, Southgate**

Installation of sanitary sewer services in Hampton Oaks and Southgate is beginning and the Fayetteville Public Works Commission has contracted with State Utility Contractors, Inc. to install sewer services to 330 properties highlighted on the enclosed map. This work is expected to be complete and services available for connection in early spring 2017.

**Preparing for sewer installation**

Crews will prepare the area by clearing easements and right-of-ways, setting temporary fencing, and establishing a staging area. If it is necessary to remove plants, trees and/or shrubs, contractors may honor individual requests to set them aside; however, they are not responsible for relocating or replacing them. It is the responsibility of the resident to relocate and maintain any plantings removed by the contractors and their crews. Grass disturbed during the project will be replaced after final construction is completed.

Homeowners should review the proposed location of your ‘cleanout’ where the service lateral installed by the contractor will connect with the service line to your home. The location of it will be marked ‘C/O’ or ‘S/L’ on the pavement or with a stake inside the right-of-way (typically your property line adjacent to the street where your utility service meters and electric transformer boxes are located). If the cleanout needs to be moved, relocation will need to be coordinated with PWC before it is installed. The cost to relocate the service lateral after installation is the responsibility of the homeowner.

**What to expect**

Work will involve numerous crews in the areas where sewer is being installed and regular work hours for the crews are 7 am - 5 pm Monday through Friday. As work begins on your street, asphalt will be removed and crews will dig trenches in the center of the street to install gravity sanitary sewer lines. During construction, roads will remain passable to local traffic and equipment may be placed in the right-of-way overnight. Please note, the public right-of-way is the property line adjacent to the public street where utility services are currently located such as your water meter or phone services. For the safety of residents and workers, please reduce speed in construction areas to minimize the spread of debris and dust and keep children away from the construction area and equipment. Temporary patching will be used on the streets during construction and when installation is complete, your streets will be paved.

We realize this work will cause inconveniences for residents. Installing sewer services in established neighborhoods is very challenging and unfortunately, disruptive. Because sewer lines are deeper than water, gas, cable, phone and electrical lines, there is a possibility of disturbing existing utilities. Every effort will be made to avoid interruptions; however, should this happen, all efforts will be made to restore services as soon as possible.

**Who to contact with concerns**

If a problem should occur as a result of this work, please contact the PWC project coordinator who will be on the worksite daily or contact PWC’s Water Resources Engineering Department at **910-223-4730** during normal business hours. After normal hours, please call our dispatch center at **1-877-OUR-PWC1**. If you or someone in your home has medical needs or special circumstances, please let PWC know so that the construction crews can accommodate those needs.

**Keeping informed**

Please see the enclosed brochure for more detailed information of what expect during this project, as well as, answers to frequently asked questions. Throughout the project, PWC will provide updates on the PWC website ([www.faypwc.com](http://www.faypwc.com) – City Annexation>Project Updates) including the projected construction schedule by street and information about future connection and assessments. If your residence is scheduled to have sewer services installed, PWC will send the property owner additional information regarding service connection once the work is complete. If you would like to receive email updates, please send your contact information to [info@faypwc.com](mailto:info@faypwc.com) and indicate “Project 16 Updates” in the subject line.

Thank you for your patience and cooperation during this utility installation project.