



Your PWC Connections

APR/MAY 2010

Your PWC Connections

is a bi-monthly newsletter for PWC customers and the community. If you have comments, concerns or suggestions for upcoming issues, please contact PWC's Public Information Office.

Upcoming Events

**Free Admission
Cape Fear Botanical Garden
Compliments of PWC**
April 1 - 30
www.capefearbg.org

4th Friday- Downtown
Friday, April 23
Opening of the Public Works Art Exhibit at the Arts Council
www.theartscouncil.com

Dogwood Festival - Downtown
Friday, April 23 -
Sunday, April 25
Visit PWC's booth for free water!
www.fayettevillegogwood-festival.com

NC Big Sweep
(See article)
Saturday, May 1, 9 am

May Day - presented by PWC
Sunday, May 2, 1 pm - 4 pm
Cape Fear Botanical Garden

National Drinking Water Week
May 3 - 7

Memorial Day - PWC Offices Closed
Monday, May 31

Game Night at the SwampDogs Game
Friday, June 18, 7:05 pm

Customer Service

Telephone Service
483-1382 Monday through Friday 8:00 am to 8:00 pm, excluding holidays
We're On It!
1-877-OUR-PWCI
24-Hour Emergency
Visit Us Online
Pay the easy way at:
www.faypwc.com



Spring into Conservation ~ Water Wise Garden and Free Admission*

If gardening is on your list of spring to-dos, remember to plant using water wise techniques - quality gardening that uses water efficiently without sacrificing beauty or function. Keep water conservation in mind when you plan your landscaping and not only save money on your water bill, but also help preserve this precious resource.

Visit the "At Home in Carolina" water wise garden for great landscaping tips. This garden, created through a PWC partnership with the Cape Fear Botanical Garden, is located at

the Botanical Garden on 536 N. Eastern Blvd. Visit the Gardens - Free Admission*-during the month of April, compliments of PWC. Don't miss the Garden's annual plant sale on April 24. For more information about the garden including operating times, call 910-486-0221.

*does not include group/guided tours.



Outdoor Watering Schedules: Not Just for Summer

The Odd/Even watering schedules for PWC customers are *year round*. Following these guidelines is a simple step that goes a long way to conserve our precious water supply and manage our daily water use. Think before you water and don't just water because it is your

watering day. Adjust your sprinklers to water only the landscaping, and be sure not to over-water. One inch of water is usually enough. Don't forget to turn off your sprinklers when it rains and don't water when it's windy or during the hottest times of day.

Required Outdoor Watering Schedules for PWC Water Customers

	M	T	W	T	F	Sa	Su
Even Water Monday, Wednesday, Saturday if street address ends in even number	Water		Water		Sprinkler's Day Off	Water	
Odd Water Tuesday, Thursday, Sunday if street address ends in odd number		Water		Water			Water

Cash for Appliances: Buy Green, Save Green

Remember Cash for Clunkers? Now you can replace your old appliances with energy-efficient ones, thanks to the Department of Energy. There are two tentatively scheduled phases for appliance rebates:

Phase 1, April 22-25, 2010

Instant rebates for:

- Refrigerators
- Freezers
- Clothes Washers
- Dishwashers

Phase 2, June 2010

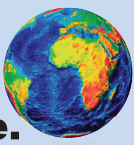
Mail-in rebates for:

- Gas Furnaces
- Central Air Conditioners
- Several Types of Water Heaters

For more information, check out the Department of Energy at www.energync.net (Get the facts) or call 800-662-7131.



**Stop.
Think.
Conserve.**



Rechargeable batteries can use fewer resources and prevent waste! These batteries have 32 times less impact on the environment and use 1/23 the amount of natural resources than traditional batteries. By switching to these handy power packs, we can keep 15 billion batteries from being dumped in the trash.

Waterline Insurance is Not from PWC

Recently, many of our customers have called with questions about a piece of mail offering an insurance plan for waterline repair. Despite the official look, this mail is an advertisement from a private company not PWC or the City of Fayetteville. The company's website clarifies the confusion caused by the solicitation, stating that the "offering is completely optional and is not affiliated with the local water provider or municipality." PWC encourages our customers to carefully read any offers such as these and to be certain of what they are getting into before making a commitment.

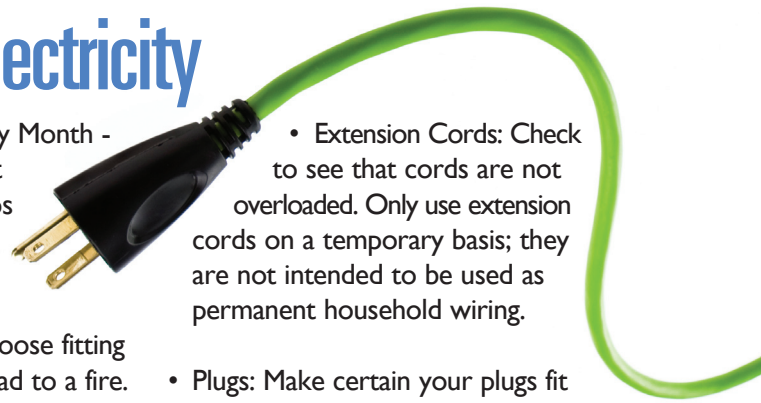
PWC on the Air

Join host, Wendy Riddle, for *PWC Connections*, on Tuesdays at 8 pm on Time Warner Community Channel 7. Followed by *Kaleidoscope, Views of the All-America City* at 8:30 pm. PWC also airs on Tuesdays at 10 am and 4 pm on Time Warner Cable channel 60. Both shows can also be seen on PWC (www.faypwc.com) and the City of Fayetteville's website (www.cityoffayetteville.org).



Be Safe with Electricity

May is the National Electrical Safety Month - a perfect time for reminders about electrical safety. Here are some tips for keeping yourself and your family safe around electricity:



- **Outlets:** Check outlets for any loose fitting plugs, which can overheat and lead to a fire. Replace any missing or broken wall plates. Teach children to not insert any objects into outlets, and use outlet covers if you have very young children.
- **Cords:** Make sure cords are in good condition, not frayed or cracked. Be sure they are placed out of traffic areas and never nail or staple a cord to the wall. When unplugging an object, pull by the plug and not the cord.
- **Extension Cords:** Check to see that cords are not overloaded. Only use extension cords on a temporary basis; they are not intended to be used as permanent household wiring.
- **Plugs:** Make certain your plugs fit your outlets. Never remove the ground pin (the 3rd prong) to make a three-prong fit a two-conductor outlet... buy an adaptor instead.
- **Light Bulbs:** Check the wattage of all bulbs in light fixtures to make sure they are the correct size for the fixture. Never leave light bulb sockets empty and replace burned-out bulbs immediately.

A Welcome Audit

Unlike a tax audit, PWC has an audit that can save you money! PWC has an online "energy audit" for you. To be "audited," complete the Energy Profile questionnaire at the Energy Depot section of our website www.faypwc.com. Based on the information you supply, Energy Depot will provide cost-saving advice specifically for you. Taking this advice can help save on your energy bills for years to come.

The Energy Depot also has other conservation tools:

- **Energy Calculator** - Quickly estimate annual energy use and cost of home systems and appliances.

- **Energy Comparison Tool** - Helps you choose replacements for home heating/cooling systems or water heaters. Use this to choose a new appliance during the Cash for Appliances program!



Use this to choose a new appliance during the Cash for Appliances program!

- **Energy Library** - A collection of information about home energy saving topics and energy efficiency tips.

Big Sweep

Help keep the water in Cumberland County clean and beautiful by participating in the NC Big Sweep Spring Watershed Clean-up. Starting at 9 am on Saturday, May 1, volunteers will remove litter from streams and

lakes around Cumberland County, with 99 other NC counties also cleaning their waterways. To volunteer or learn more, call 910-257-7614.

May Day at the Garden

PWC invites you to celebrate the Earth during May Day at the Cape Fear Botanical Garden on Sunday, May 2. The admission-free festivities are sponsored by PWC. The Garden opens at 1 pm and children's make-and-take earth-friendly crafts will be available. Children can make things such as May baskets, headbands, rain sticks, water wheels and decorative photo cards. Food and drinks will be for sale. Pony

rides (\$1) and carriage rides (\$2) will be available. Visit the PWC booth for conservation items. Call the Garden at 486-0221 for details.



Final Chance to See the Fayetteville Symphony Orchestra

The Fayetteville Symphony will conclude its season with a performance of Mussorgsky's "Pictures at an Exhibition" on Saturday, May 1. The performance will start at 8 pm in Reeve's Auditorium at Methodist University. The performance will also include other pieces to showcase the talent of the FSO.