



WILSON A. LACY, COMMISSIONER
TERRI UNION, COMMISSIONER
LUIS J. OLIVERA, COMMISSIONER
MICHAEL G. LALLIER, COMMISSIONER
STEVEN K. BLANCHARD, CEO/GENERAL MANAGER

PUBLIC WORKS COMMISSION
OF THE CITY OF FAYETTEVILLE
ELECTRIC & WATER UTILITIES

955 OLD WILMINGTON RD
P.O. BOX 1089
FAYETTEVILLE, NORTH CAROLINA 28302-1089
TELEPHONE (AREA CODE 910) 483-1401
FAX (AREA CODE 910) 829-0207

March 2012
Sewer Installation Project Begins
Areas 10 & 11 – Arran Hills, Arran Park

Installation of sanitary sewer services in the Arran Hills and Arran Park neighborhoods is scheduled to begin in March 2012. The project to install services to approximately 600 properties has been divided into four areas highlighted on the enclosed maps. The areas defined as Project 10-East and Project 11-South will have sewer installed by Billy Bill Grading and State Utility Contractors., respectively. This work is estimated to be complete in February 2013. Work in areas defined as Project 10-West and Project 11-North will be installed by Utilities Plus, Inc. and Southern Asphalt, and is expected to be complete in October 2012.

Preparing for sewer installation

Construction crews will prepare the area by clearing easements and right-of-ways, setting temporary fencing, and establishing staging areas. It may be necessary for contractors to remove plants, trees and/or shrubs. Contractors may honor individual requests to set aside plants or shrubs, however, they are not responsible for relocating or replacing them. It is the responsibility of the resident to relocate and maintain any plantings removed by the contractors and their crews. Grass disturbed during construction will be replaced after final construction is completed.

Homeowners should review the proposed location of your ‘cleanout’ where the service lateral installed by the contractor will connect with the service line to your home. The location of it will be marked ‘C/O’ on the pavement or with a stake inside the right-of-way. If relocation is necessary, it needs to be coordinated with PWC before the installation. The cost to relocate the service lateral after installation is the responsibility of the homeowner.

What to expect

Work will involve numerous work crews in the areas where sewer will be installed. As installation begins on your street, you will see the removal of asphalt to allow crews to install gravity sanitary sewer lines. Installing sanitary sewer lines in established neighborhoods is very challenging and unfortunately, disruptive. Because sewer lines are deeper than water, gas, cable, phone and electrical lines, there is a possibility of disturbing existing utilities. Every effort will be made to avoid interruptions; however, should this happen, all efforts will be made to restore services as soon as possible.

We realize this project may cause some inconveniences for those that live and work in the area, including those who already have PWC sewer services. All residents can help by reducing speed in construction areas and avoiding these areas where possible. Doing this will increase the safety for residents and workers as well as reduce spread of debris and dust.

Who to contact with concerns

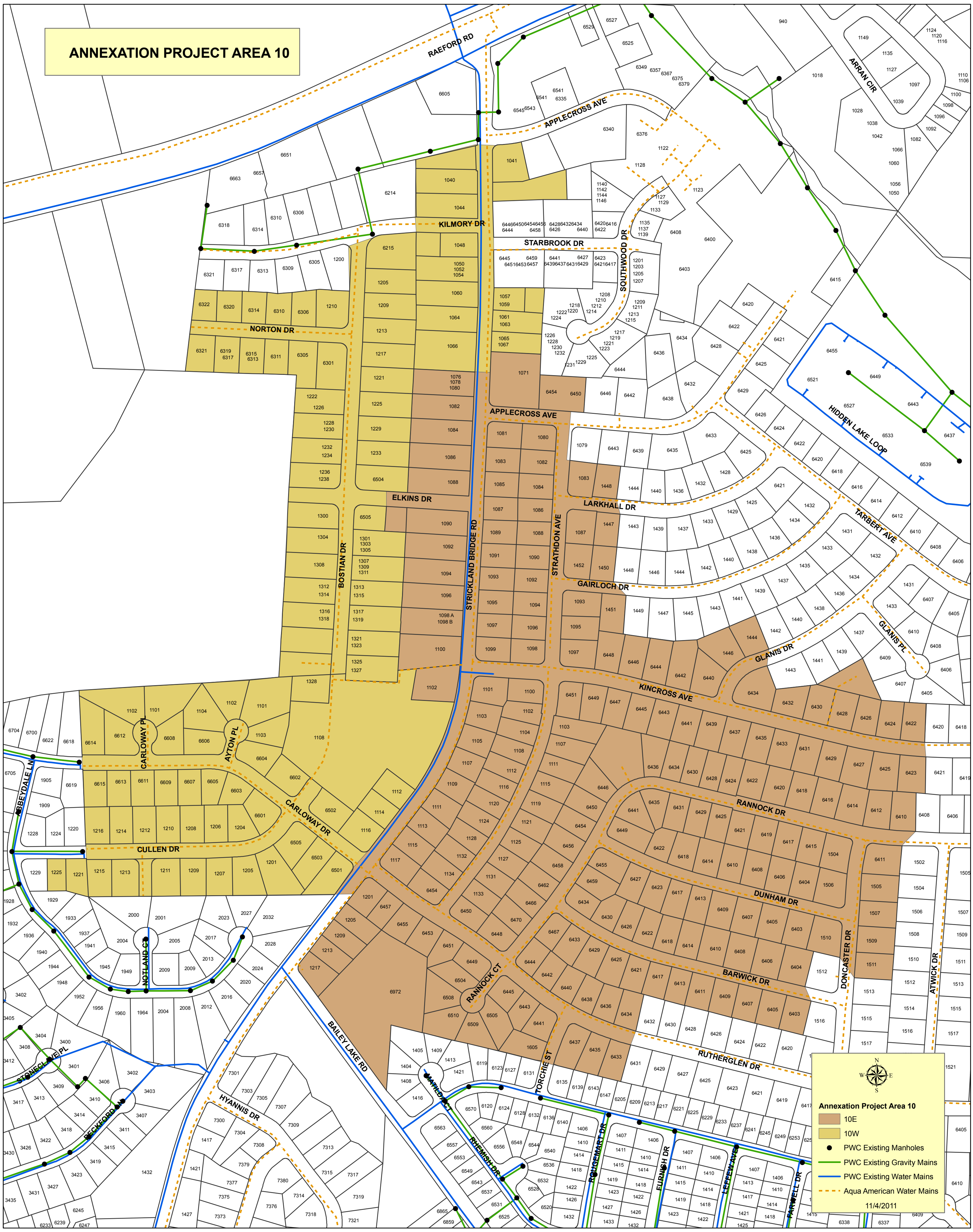
If a problem should occur as a result of this work, please contact the PWC Project Coordinator who will be on the worksite daily or contact PWC’s Water Resources Engineering Department at 223-4730 during normal business hours. After normal hours, please call our dispatch center at 1-877-OUR-PWC1. During this project, the City of Fayetteville will also be making storm water improvements. If you have questions or concerns about these improvements, please contact Storm Water Services at 433-1648.

Keeping informed

The enclosed brochure details what to expect during the construction and answers frequently asked questions. Throughout the project, PWC will provide on the PWC website (www.faypwc.com – City Annexation>Project Updates) including the projected construction schedule by street. If your residence is scheduled to have sewer services installed, PWC will send the property owner additional information regarding service connection once the project is complete. If you would like to receive monthly email project updates, please send your contact information to info@faypwc.com and indicate “Project 10-11 Updates” in the subject line.

Thank you for your patience and cooperation during this utility installation project.

ANNEXATION PROJECT AREA 10

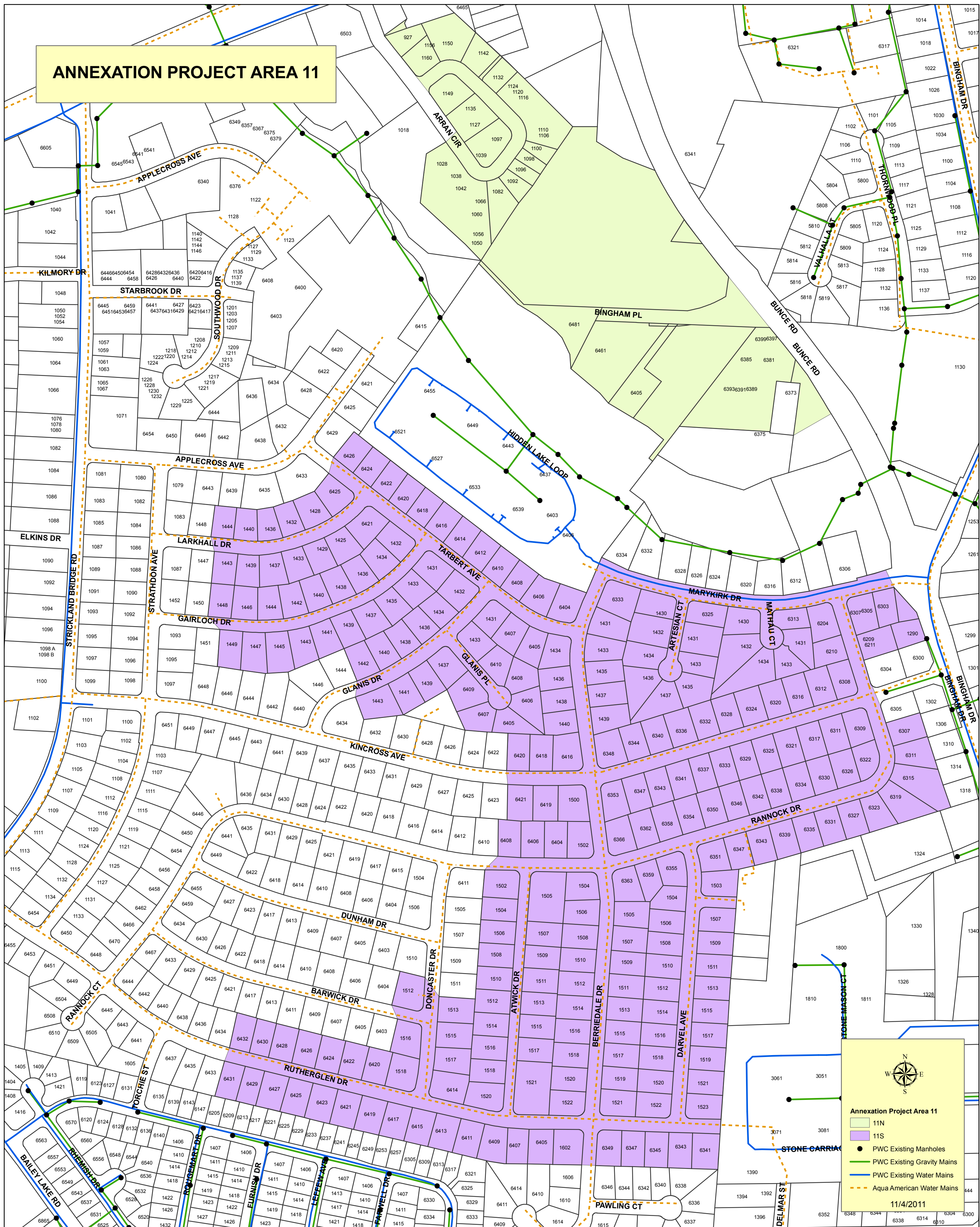



Annexation Project Area 10

- 10E
- 10W
- PWC Existing Manholes
- PWC Existing Gravity Mains
- PWC Existing Water Mains
- Aqua American Water Mains

11/4/2011

ANNEXATION PROJECT AREA 11





Annexation Project Area 11

- 11N
- 11S
- PWC Existing Manholes
- PWC Existing Gravity Mains
- PWC Existing Water Mains
- Aqua American Water Mains

11/4/2011