Your PWC Connections

is a bi-monthly newsletter for PWC customers and the community. If you have comments, concerns or suggestions for upcoming issues, please contact PWC's Communications/ Community Relations Office.



Upcoming Events

Christmas
PWC Offices Closed

Thursday, December 24 Friday, December 25

New Year's Day PWC Offices Closed Friday, January 1

22nd Annual Grinding of the Greens Community Garden

Saturday, January 9 Fayetteville City tree pickup begins January 2

Martin Luther King's Birthday PWC Offices Closed Monday, January 18

4th Friday Downtown FayettevilleJanuary 22 & February 26
theartscouncil.com

Fayetteville Home Design 7 Remodeling Show Crown Complex Friday, February 26 -

Sunday, February 28

Annual Water Changeover PWC temporarily stops adding ammonia to its water treatment disinfection process Tuesday, March 1 -Thursday, March 31



PWC on the Air

Join host, Wendy Riddle, for *Your PWC Connections*, anytime on PWC's website or watch nightly on FayTV7 (Time Warner Cable Government Access Channel 7) or on YouTube.



Evelyn Shaw Appointed to PWC Board

Evelyn Shaw has been appointed to the Fayetteville PWC Board and is the first African-American female to serve on the Commission in PWC's 110-year history. A local entrepreneur and active member of our community, Shaw is

President of Shaw Foods and has been recognized for her management skills having received the US Small Business Administrator's Award for Small Business Excellence in Management.

Shaw has served with many organizations in Fayetteville and throughout the Southeast. She was appointed by former Governor Jim Hunt to serve on the Board of Trustees at North Carolina Central University

and served as Vice-Chairman for two years during her 8-year tenure, and served as Chairperson of the Cumberland County Area Mental Health Board for four years during her tenure. Shaw is a previous Chairperson of the Cape Fear Regional Bureau for Community Action, is a past board member of the Fayetteville Arts Council. She is an active member of The Fayetteville Alumnae Chapter of Delta Sigma Theta Sorority,

> Inc. and an active member of John Wesley United Methodist Church in Fayetteville.

Shaw holds a B.S. degree in English from Alabama State University, a M.Ed. in Counseling from Alabama State University, Montgomery, Alabama and certification from the Executive Management

Program at Darmouth College, Hanover, New Hampshire. Shaw and her husband, Larry, have two sons and two grandchildren.



Wishing You a Safe & Happy Holiday Season

PWC wants you to have a safe and happy holiday and encourages you to keep these safety tips in mind while decorating for the holidays:

- Make sure all lights and decorations have the UL seal – and be sure anything electrical put outdoors is labeled for outdoor use
- Plug outdoor decorations into outlets protected by Ground Fault Circuit Interrupters (GFCIs) to prevent shock
- Don't handle lights while they're plugged in
- Don't string too many lights together or overload sockets and use a surge protector
- Inspect cords; don't use anything that's frayed or damaged.

- Don't run extension cords in traffic paths or over metal
- Keep live trees watered because dry trees can be fire hazards
- Make sure lights aren't touching paper or metal
- Keep electrical decorations away from water
- When hanging outdoor decorations, keep ladders away from power lines.
- Always unplug lights/electrical decorations when you leave home or go to bed. Consider using an automatic timer to ensure that lights are not left on by mistake.

From the PWC Family to Yours: Seasons Greetings!

PWC Offices will be closed December 24th & 25th, and will re-open on Monday, December 28th. PWC will observe the New Year's Holiday on Friday, January 1st and re-open on January 4th. We would like to extend a special thank you to our dedicated employees who will be working during the holidays to keep your power on, water flowing, and responding to any emergencies so that we can all enjoy the holiday.

Don't Toss Your Christmas Tree — Recycle It!

Give your holiday tree a proper send-off. Rather than tossing it in the trash, recycle it. You'll be doing our local parks a big favor! For 22 years Fayetteville PWC, the City of Fayetteville, and Duke Energy Progress have partnered to recycle trees as mulch. Fayetteville-Cumberland County Parks and Rec will use the mulch for beds and paths. If you live within City limits, please put your tree out for pick-up by the morning of January 4, 2016. Or drop off your tree at the Community Garden (intersection of Vanstory and Mann Streets) any time before 9:00am on Saturday, January 9th.

*Remove all tinsel, lights, tree stands, and ornaments.

Energy Savings All Year Round

Get energy saving ENERGY SAVERS CALENDAR tips year round with the 2016 Energy Savers wall calendar. You can pick up your complimentary copy (while supplies last) starting Monday, November 30 at PWC's **Customer Service Center** located at the corner of Eastern Boulevard and Old Wilmington Road. Energy Savers wall calendars will also be available at City Hall (433 Hay Street). To request a calendar by mail, please call 910-223-4009.

Make a Difference — Give to Project: People Who Care

During the cooler fall and winter months, remember those less fortunate with a contribution to Project: People Who Care. Simply add a donation amount to your utility bill. Bank draft customers can call 910-483-1382 for other options. Donations can be mailed to:

Project: P.W.C PO Box 7000 Fayetteville, NC 28301

Funds are administered by the Salvation Army to help those most in need with their energy bill.

Did You Know?

Fayetteville PWC maintains and operates more than 2680 circuit miles of power lines – that's enough to stretch from Fayetteville, NC to Corpus Christi, TX and back! PWC also maintains and operates approximately 33,650 street lights!.

Don't Fall for this Call!

Some of our customers have been contacted by scammers trying to collect payment over the phone. If you receive a call directing you to immediately pay a past-due PWC bill or risk losing service, hang up and call us at 910-483-1382. Our employees will never call to ask you for financial information over the phone nor do they collect payment in person.

6 Ways to Shrink Holiday Waste

During the holidays, waste increases dramatically so here are a few helpful tips on celebrating the holiday spirit without all the waste:

1. Instead of material things, give experiences such as theater tickets, a zoo membership, guitar lessons, or cooking classes.

2. For those who have everything, how about giving something in their name: donate a tree or name a star.

3. Send holiday greetings by email rather than paper cards which rarely include recycled content and often contain glitter that can contaminate recycling processes.

4. Give cash! It can be used anywhere and no fancy giftwrapping is required.

5. Remember your reusable bags when you shop.

6. Purchase rechargeable batteries with new toys and

gadgets. The replacement cost of disposable batteries is far higher than the initial cost of rechargeable batteries.

F R O M T H E C I T Y

City of Fayetteville Loose Leaf Season Underway

Loose leaf pickup runs through early March 2016. Leaves and pine straw – no tree limbs – must be curbside the day prior to your pickup date. If you are a resident of the City of Fayetteville you can view the schedule at www.cityoffayetteville.org/leafseason. Bad weather may cause delays. Yard debris can be picked up on your regular weekly schedule if it is containerized. Just remember to keep yard waste on the curb and not in the street. Waste left in the street can cause stormwater pollution and may obstruct the storm drainage system resulting in flooding.

2016 "Green" Resolutions

Have you been meaning to go green but couldn't find the time? Start 2016 off right by following these easy suggestions:

Green your living room

Look around for second hand items. With a few

repairs and some new upholstering, some of those old couches can become reclaimed gems.

 When it's time to retire your couch or coffee table, donate it to the local thrift store or charity shop and keep it out of the landfill.

Green your bathroom

- Replace toxic cleaners, especially the ones used on tiles and toilet bowls, with green natural products that do the job just as well.
- Simple and inexpensive to install, a low-flow shower head can reduce water consumption and heating costs by 50%.
- Test for a leaky toilet by putting a few drops of food coloring in the tank and waiting for 20 minutes (don't flush).
 If the water in the bowl is dyed then you probably need to replace the rubber flapper valve.

 Take showers instead of baths and don't let the water run while you're brushing your teeth or shaving.

Green your kitchen

- When hand washing, rinse your dishes in a large bowl of water or rinse them after putting them in the drainer. Don't let the water keep running.
- Fix leaking faucets immediately. One water faucet leaking one drip per second will waste hundreds of gallons of water.
- Keep a jug of drinking water in the refrigerator instead of letting the tap run for cold water.

Green your laundry room

- Soften your fabrics with baking soda in the wash cycle and cut down on static cling with some vinegar added to the rinse cycle.
- Do your loads back to back and use the residual heat in the dryer.
- Only run the washer and dryer when you have a full load.
- Wash with cold water to save 80% to 90% of the energy costs of washing.