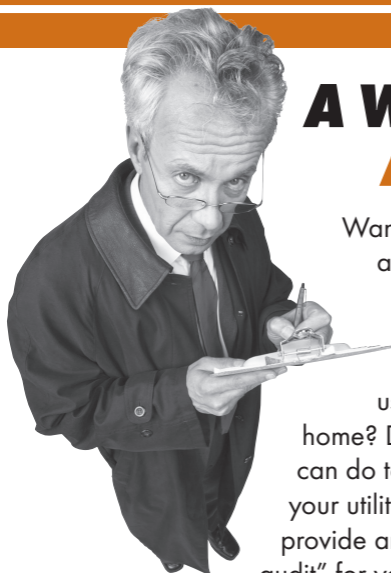


ON-LINE ENERGY AUDIT



A Welcome Audit

Want to know more about your energy consumption or learn where and how you use electricity at home? Discover what you can do to save money on your utility bills. PWC can provide an on-line "energy audit" for you.

To be "audited," you will have to fill out an Energy Profile questionnaire at the Energy Depot section of our website - www.faypwc.com. To assist you in filling out this detailed questionnaire, following is a summary of the type of questions asked. *You may want to print the questionnaire first, so you can gather all the information you need, before sitting down to complete your Energy Profile online.*

Energy Profile Questionnaire Asks for Information on:

- Your billing history for the last twelve months - you can enter as little as one month and let the system estimate your yearly usage; however, the more information you provide, the more precise your profile will be. Your billing history and electricity usage is available on the PWC Web site. You need your account number to access.
- Your home - including type, size, year built, number of stories, etc., as well as the insulation in various areas.
- Your heating and cooling system(s) and water heating system(s) - including type, size, year installed, etc.

- Number of people in your household and “habits,” such as the normal temperature settings for your thermostat.
- Windows and doors – including the number, size, condition of weather stripping/caulking, etc.
- Appliances – number, size, type and usage (for example, how many loads of wash a week you do).
- Lighting – number, type (indoor and outdoor) and how many hours a day you typically have them on.
- Other – including computer equipment and usage, whether you have a pool, spa and/or waterbed.

Completing the questionnaire should take about 10-25 minutes, depending on the profile you select. It’s worth the effort, when you consider that providing precise details on your usage means the cost-saving advice you receive will be targeted specifically to you. And, it will help you save on your energy bills for years to come.

Be sure to check out these other helpful Energy Depot tools:

Energy Calculator - Quickly estimate annual energy use and cost of home systems and appliances.

Energy Comparison Tool - Helps you in your decision to replace home heating systems, cooling systems or water heater.

Energy Library - A collection of information about home energy topics and energy-efficiency tips.



Customer Service

483-1382

Monday – Friday 8:00 am to 8:00 pm, excluding holidays

1-877-Our PWC1 • 24-Hour Emergency

Visit Us Online www.faypwc.com