

# Reading Your PWC Bill

## 4 - Days of Service

The number of days of utility usage in this bill. Typically bills are 28-32 days and may vary from month to month.

1 - Amount of your last payment received, total amount due on current bill and due date.

2 - Special messages and current information of interest.

7 - Graphs showing your usage over the past 13 months allow you to see how your water and electricity consumption varies seasonally or month to month.

9 - Basic facility charges. Covers cost of providing service such as equipment & services (i.e. lines, poles, pipes meters, meter reading, billing)

3 - Rate code - indicates type of rate your services are billed by (example residential, inside city)

5 - Water is billed by the gallons used.

6 - Shows actual water meter readings for current and previous months and cost billed per gallon used.

8 - Sewer charges based on water use\*

10 - Special conditions that apply to your account's billing, such as Bankdraft and "Equal Pay" options.

**PWC** PUBLIC WORKS COMMISSION  
*Fayetteville's* OF THE CITY OF FAYETTEVILLE  
 HOME/TOWN UTILITY 955 OLD WILMINGTON RD.  
 FAYETTEVILLE 28301

Service Address: 100 ALL AMERICA ST.  
 Service Address Description:

000416  
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 PWC CUSTOMER  
 100 ALL AMERICA ST.  
 FAYETTEVILLE, NC 28300-0000

Additional Information on Back

**Account Number:** 1234567  
**Payments 10/14/09 - Thank You** \$200.00  
**Current Charges Due 11/12/09** \$264.76  
**Total Amount Due** \$264.76

Payment must be received by 5:30 P.M. on due date to avoid a 10% or \$10 minimum late payment fee.  
 Customer Service: (910) 463-1382

**Outdoor Watering Schedules For PWC Water customers**  
 PWC water customers may water using automatic irrigation/sprinkler systems three days a week following the Odd/Even schedule (Even addresses: Mon, Wed & Sat; Odd: Tue, Thu & Sun). Watering by hand and washing cars is allowed on any day. For complete information on current water guidelines visit PWC online.

Service Rate/Description	Current Reading	Prior Reading	Usage	Days of Service	Current Charges	Usage History
ELECTRIC SERVICE FROM 09/14/09 TO 10/12/09 METER 44004 MULTIPLIER 1.00						
101 RESIDENTIAL BASIC CHARGE			2491	29	9.00	
101 ENERGY-KWH	62040	59549	2491		199.77	
101 FUEL ADJUSTMENT					.00	
NC SALES TAX					6.25	
<b>WATER SERVICE FROM 09/14/09 TO 10/12/09</b>						
METER 93226797						
300 WATER PER GALLON	1637490	1632000	5490	29	13.46	
300 BASIC FACILITY CHARGE					5.24	
<b>SEWER SERVICE FROM 09/14/09 TO 10/12/09</b>						
400 BASIC CHARGE			29		5.41	
400 SEWER CHARGE			5490		25.63	
<b>ELECTRIC SERVICE FROM 09/14/09 TO 10/12/09</b>						
PLI PRIVATE LIGHTING			29		2.23	
NC SALES TAX					.07	
<b>CHARGES FOR: 100 ALL AMERICA</b>					264.76	

Please bring entire statement when paying in person *OR* send the bottom portion of your statement if paying by mail.

PWC CUSTOMER  
 100 ALL AMERICA ST.  
 Date Mailed: 10/15/09  
 Type of Bill: REGULAR BILL  
 Note: BANK DRAFT

Payment must be received by 5:30 P.M. on due date to avoid a 10% or \$10 minimum late payment fee.

**Account Number:** 1234567  
**Current Charges Due 11/12/09** \$264.76  
**Total Amount Due** \$264.76

Contribution to Project People Who Care- \$

**Amount Enclosed \$**

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\*Sewer use based on your monthly water use. (Unless billed as a flat rate for non-PWC water customers)