

### **Your PWC Connections**

is a bi-monthly newsletter for PWC customers and the community. If you have comments, concerns or suggestions for upcoming issues, please contact PWC's Communications/ Community Relations Office.



### **Hurricane Season**

June 1 - November 30 Pick up a FREE Storm Prep Guide at your nearest library, City Hall (433 Hay St.), PWC's Customer Service Center, or download it from PWC's website

#### **4th Friday**

**Downtown Fayetteville** August 24 & September 28 theartscouncil.com

Labor Day **PWC Offices Closed** Monday, September 3

Senior Day at the Cumberland County Fair FREE Admission for Ages 50+ Thursday, September 6 1-4 pm

**40th Annual International Folk Festival Festival Park** Friday, September 28 -Sunday, September 30 theartscouncil.com

**Energy Awareness Month** October 1 - October 31

**Public Power Week** October 8 - October 12 Look for a complete list of events online! faypwc.com/ public-power-week



## Trap it, Then Toss it and Keep Wipes Out of the Pipes!

Smart food disposal and refraining from putting items labeled "flushable" down the drain can help protect our environment, our sources of drinking water and your own property. Dumping grease, fats and oil is not only illegal, but it can also cause sewage back-ups and flooding. Wipes labeled "flushable" don't break down in the system and can also cause blockages that lead to sewage back-ups which can damage personal and public property. Do your part to prevent such accidents by following these guidelines for proper food disposal. Trap your grease, fat and oil, and then toss it in the garbage!

DON'T dump cooking oil, poultry fat and grease into the kitchen sink or the toilet bowl.

**DON'T** depend on heavy-duty drain cleaners to fix a grease clog. These cleaners do not melt the grease. Grease re-solidifies inside sewer lines and causes blockages.

### Charge at No Charge

### National Drive Electric Week is September 8-16

If you own a plug-in electric vehicle (PEV) - or want to buy one -Fayetteville PWC makes it easy to keep your vehicle ready to hit the

open road. You can charge your electric vehicle at one of four Level 2 (208/240 volt) charging stations for FREE! Locations

Market Fair Mall

5084 Campground Road

Lower operational costs

Lower maintenance costs

Zero operating emissions

Electric Car Benefits

Honeycutt Park 352 Devers Street

Clark Park Cape Fear River Trail 631 Sherman Drive

• Baby wipes

 Paper towels Diapers

 Feminine hygiene products

> Lake Rim Park 2214 Tar Kiln Drive

> > April - October

- Reduced pollution to oceans, rivers and ground water
- Relief from urban noise pollution
- Cleaner air

# Time-of-Use Rates Begin May 2019

Overall reduction in carbon dioxide (CO<sub>2</sub>) emissions

Beginning May 2019, PWC will put in place Time-of-Use Rates that are more similar to how we buy power from Duke Energy. Residential and small commercial customers will be on the new rate structure. Time-of-Use Rates can help customers lower their electric bills by shifting electric consumption which is designed to have on-peak periods and off-peak periods. Scan the QR Code to watch a video about

Time-of-Use Rates, or visit PWC's YouTube Channel!

Summer Peak **April to October** 3:00 p.m. - 7:00 p.m. Winter Peak **November to March** 

6:00 a.m. - 10:00 a.m.

Rates for electricity used during off-peak hours will cost 30% less than on-peak and will occur 20 hours of each weekday and on weekends and holidays. In the coming months, PWC will provide additional information about Time-of-Use Rates as well as resources that can help you manage your energy consumption and

benefit from the new rates. Winter Peak AM Here's some tips for use during peak times.

Heating and Cooling - account for a large portion of your electric use.

- Turn your thermostat up in warm weather, down when it's cold. A/C at 78\*, heat at 68\* still feels areat.
- Minimize the use of appliances and use fans to make temperature feel about 4\* cooler

Water Heaters - the next highest energy user.

- Avoid using large amounts of hot water.
- Use cold water settings for laundry.

#### In General

- Wash and dry laundry, and run your dishwasher during off-peak hours.
- Consider purchasing "smart" appliances.
- Take showers/baths during off-peak hours.



DO dispose of fats, grease and oils

properly. Pour cooled fat, grease

disposable container (empty

plastic food containers work

well) and put it in the garbage. You

can also pick up a free Fat Trapper (a

reusable plastic container with foil

bags) to collect grease - available anytime at the PWC Customer

Service Center located at 955 Old

**DO** use paper towels to wipe

residual grease or oil off of dishes,

pots and pans prior to washing them.

• Dental floss

• Kitty litter

• Medical waste

Always remember, the following

items should NEVER be flushed

Wilmington Road.

down the toilet:

and used cooking oil into a