



## Fayetteville PWC Online Account Manager Steps to Eliminate iOS Timing Out Issue

If you are encountering difficulties making payments via the new PWC ePortal from an Apple\* iOS device, you may need to modify your settings to enable or accept cookies. If you wish to enable or accept cookies, you may follow the steps below:

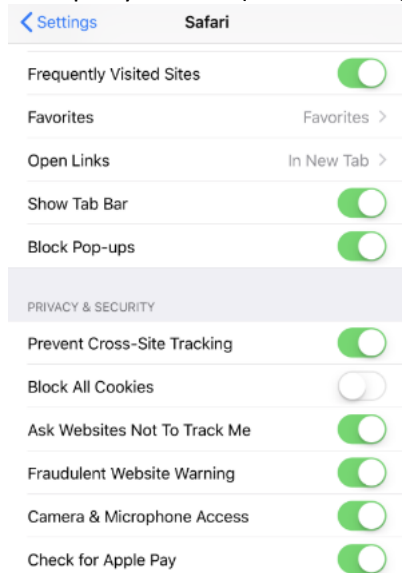
1. Navigate to your iOS settings page by clicking on the 'Settings' icon on your devices home page:



2. Scroll down to, and select, the 'Safari' icon:



3. Beneath the 'Privacy and Security' section, disable the 'Prevent Cross-Site Tracking' option to allow third party cookies (the technology that our payment processor uses to allow secure in-site payments):



4. Once you have completed your payment please consider re-enabling the 'Prevent Cross-Site Tracking' function.

\* MAC users should click the Safari Icon and select Preferences, then Privacy. Uncheck the "Prevent Cross Site" option.

Please visit [www.faypwc.com/payoptions](http://www.faypwc.com/payoptions) for all payment options. If you have questions or other issues, please contact Customer Service

(910) 483-1382 or [customer.service@faypwc.com](mailto:customer.service@faypwc.com)