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February 2013

Sewer Installation Project Begins

Area 12 – Arran Lakes West

Installation of sanitary sewer services in Arran Lakes West has begun and the Fayetteville Public Works Commission has contracted with Utilities Plus, Inc. to install sewer services to approximately 200 properties highlighted on the enclosed map. This work is expected to be complete and services available for connection in February 2014.

Preparing for sewer installation

Crews will prepare the area by clearing easements and right-of-ways, setting temporary fencing, and establishing the staging area at the end of Lakehaven Drive. It may be necessary for contractors to remove plants, trees and/or shrubs. Contractors may honor individual requests to set aside plants or shrubs, however, they are not responsible for relocating or replacing them. It is the responsibility of the resident to relocate and maintain any plantings removed by the contractors and their crews. Grass disturbed during the project will be replaced after final construction is completed.

Homeowners should review the proposed location of your ‘cleanout’ where the service lateral installed by the contractor will connect with the service line to your home. The location of it will be marked ‘C/O’ on the pavement or with a stake inside the right-of-way (typically your property line adjacent to the street where your utility service meters and electric transformer boxes are located. If the cleanout needs to be moved, relocation will need to be coordinated with PWC before it is installed. The cost to relocate the service lateral after installation is the responsibility of the homeowner.

What to expect

Work will involve numerous crews in the areas where sewer is being installed. Regular work hours for the crews are 7 am- 5 pm Monday through Friday. As work begins on your street, asphalt will be removed and crews will dig trenches in the center of the street to install gravity sanitary sewer lines. Roads will remain passable to local traffic and residents can help by reducing speed in construction areas and avoiding these areas where possible. Doing this will increase the safety for residents and workers as well as reduce the spread of debris and dust.

We realize this work will cause inconveniences for residents. Installing sewer services in established neighborhoods is very challenging and unfortunately, disruptive. Because sewer lines are deeper than water, gas, cable, phone and electrical lines, there is a possibility of disturbing existing utilities. Every effort will be made to avoid interruptions; however, should this happen, all efforts will be made to restore services as soon as possible.

Who to contact with concerns

If a problem should occur as a result of this work, please contact the PWC project coordinator who will be at the worksite daily or contact PWC’s Water Resources Engineering Department at **910-223-4730** during normal business hours. After normal hours, please call our dispatch center at **1-877-OUR-PWC1**. During this project, the City of Fayetteville will also be making storm water improvements. If you have questions or concerns about these improvements, please contact Storm Water Services at **910-433-1648**.

Keeping informed

Please see the enclosed brochure for more detailed information of what expect during this project, as well as, answers to frequently asked questions. Throughout the project, PWC will provide updates on the PWC website (www.faypwc.com – City Annexation>Project Updates) including the projected construction schedule by street. If your residence is scheduled to have sewer services installed, PWC will send the property owner additional information regarding service connection once the work is complete. If you would like to receive email updates, please send your contact information to info@faypwc.com and indicate “Project 12 Updates” in the subject line.

Thank you for your patience and cooperation during this utility installation project.