



Your PWC Connections

APR/MAY 2011

Your PWC Connections

is a bi-monthly newsletter for PWC customers and the community. If you have comments, concerns or suggestions for upcoming issues, please contact PWC's Public Information Office.



Upcoming Events

Recycled Art Show

Saturday, April 16
Re-Store Warehouse
Forsyth Street
therestorewarehouse.com

4th Friday - Downtown

Friday, Apr. 22
Opening of the Public Works
Art Exhibit at the Arts Council

Dogwood Festival- Downtown

Friday, Apr. 29 - Sunday May 1
Visit the PWC booth for free water!
faydogwoodfestival.com

NC Big Sweep Cleanup

Saturday, May 7 - 9:00 am
ncbigssweep.com

National Drinking Water Week

May 1 - 7

Memorial Day- PWC Offices Closed

Monday, May 30



Customer Service

Telephone Service

483-1382 Monday through
Friday 8:00 am to 8:00 pm,
excluding holidays

Customer Service

955 Old Wilmington Rd.
Monday - Friday 8:30 am - 5:30 pm

We're On It!

1-877-OUR-PWC1

24-Hour Emergency

Visit Us Online

Pay the easy way at:
www.faypwc.com



Spring into Conservation ~ Visit the Water Wise Demonstration Garden at the Cape Fear Botanical Garden

If gardening is on your list of spring to-dos, consider planting a water wise garden - quality gardening that uses water efficiently without sacrificing beauty or function. Keep water conservation in mind when you plan your landscaping and you'll not only save money on your water bill, but you'll also help preserve this precious resource. Follow these steps for Water Wise Gardening; the more you incorporate into your landscape, the more water wise your yard becomes:

- Proper Planning
- Efficient Lawn Areas
- Soil Preparation
- Mulch
- Efficient Irrigation

Visit the "At Home in Carolina" water wise garden for great landscaping tips. This garden,



Photo Courtesy of Thomas Keever

created through a PWC partnership with the Cape Fear Botanical Garden, is located at the Botanical Garden at 536 N. Eastern Blvd. From April through August 31, 2011, get \$2 off admission with the coupon included below in PWC Connections. For more information about the garden including operating times, call 910-486-0221.

Plant Smart and Save!

In addition to using water-wise landscaping, play it safe this spring when it comes to planting.

- If your spring landscaping plans involve substantial digging, call North Carolina One-Call (1-800-632-4949) before digging. They can help you locate underground utility lines.
- If you have a PWC transformer in your yard, keep plants - and kids - away from

it. In order for our service people to safely access them, we require that shrubs and trees be planted at least nine feet from the front of the box and three feet from the sides.

- Watch where you plant your trees! Prevent future problems by using proper tree placement

Save the Date! Outdoor Watering Schedules

The Odd/Even watering schedules for PWC customers are year round. Following these guidelines is a simple step that goes a long way to conserve our precious water supply and manage our daily water use. Think before you water and don't just water because it is

your watering day. Adjust your sprinklers to water only your landscaping, and be sure not to over water. One inch of water is usually enough. Don't forget to turn off your sprinklers when it rains and don't water when it's windy or during the hottest times of day.

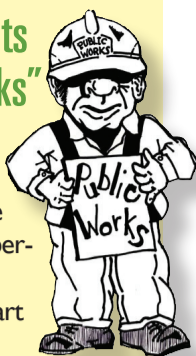
Required Outdoor Watering Schedules for PWC Water Customers

	M	T	W	T	F	Sa	Su
Even Water Monday, Wednesday, Saturday if street address ends in even number	Water		Water		Sprinkler's Day Off	Water	
Odd Water Tuesday, Thursday, Sunday if street address ends in odd number		Water		Water			Water

Get \$2 off the admission price to the Cape Fear Botanical Garden

for up to two adults, April 1, 2011 - August 31, 2011. Be sure to visit the Water Wise Demonstration Garden when you go and learn about water-efficient landscaping that you can incorporate at your home. For more information about the garden including operating times, call 910-486-0221 or visit www.capefearbg.org.

PWC Presents "Public Works"



Join PWC at April's 4th Friday on April 22 at the Fayetteville/Cumberland County Arts Council's largest art show of the year, Public Works, featuring unique works from local artists of all ages. Make your vote count and help select this year's Public Choice winner.

Big Sweep

Help keep the water in Cumberland County clean and beautiful by participating in the NC Big Sweep Spring Watershed Clean-up. On Saturday, May 7, at 9 am, volunteers will remove litter from streams and lakes around Cumberland County; 99 other NC counties will also be cleaning their waterways. For more information, call 910-257-7614.

Tax Credits for Energy Efficiency

If you purchase an energy-efficient product or renewable energy system for your home, you may be eligible for a federal tax credit. The following products are eligible at 30% of the cost, with no upper limit, through 2016:

- Geothermal Heat Pump
- Solar Energy Systems
- Wind Energy Systems
- Fuel Cells
- Vehicles

For details about eligible energy-efficient products, visit www.energysavers.gov

PWC on the Air

Join host, Wendy Riddle, for *PWC Connections*, on Tuesdays at 8 pm on Time Warner Community Channel 7. Followed by *Kaleidoscope, Views of the All-America City* at 8:30 pm. PWC also airs on Tuesdays at 10 am and 4 pm on Time Warner Cable channel 60. Both shows can also be seen on PWC (www.faypwc.com) and the City of Fayetteville's websites (www.cityoffayetteville.org).



Reliable Public Power Provider

Stay Connected with PWC

Keep up with the latest news, advisories, updates and official information when you follow PWC on Facebook, Nixle and Twitter. Become a fan at www.facebook.com/faypwc and look for details at www.faypwc.com.



Be Safe with Electricity



May is the National Electrical Safety Month - a perfect time for reminders about electrical safety. Here are some tips for keeping yourself and your family safe around electricity:

- **Outlets:** Check for outlets that have any loose fitting plugs, which can overheat and lead to a fire. Replace any missing or broken wall plates. Teach children not to insert any objects into outlets, and use outlet covers if you have very young children.
- **Cords:** Make sure cords are in good condition, not frayed or cracked. Be sure they are placed out of traffic areas and never

nail or staple a cord to the wall. When unplugging an object, pull by the plug and not the cord.

- **Extension Cords:** Check to see that cords are not overloaded. Only use extension cords on a temporary basis, as they are not intended to be used as permanent household wiring.
- **Plugs:** Make certain your plugs fit your outlets. Never remove the ground pin (the third prong) to make a three-prong fit a two-conductor outlet; you can buy an adaptor instead.
- **Light Bulbs:** Check the wattage of all bulbs in light fixtures to make sure they are the correct size for the fixture. Never leave light bulb sockets empty; replace burned-out bulbs immediately.

You and PWC ~ Saving Money, Saving Energy Together

Eco @ Home is a quarterly publication that helps you use energy more efficiently - saving money and benefiting our environment. Eco@Home is free to PWC customers. If you want to receive complimentary issues of Eco@Home, visit www.faypwc.com to sign up or call 910-223-4009 and provide your mailing address.



Stop Idling = Saving Money, Improving Air Quality

Did you know when your car is idling, it is polluting our air, harming your health and wasting

gas? Vehicle emissions are one of the biggest contributors toward poor air quality in North Carolina. Air pollution can cause asthma and other respiratory problems.

How you can help

- Simply turning off your vehicle while idling (when not in traffic) can help reduce air pollutions.
- For every two minutes a car is idling, it uses about the same amount of fuel it takes to go about one mile.
- If you are going to be parked for more than 30 seconds, turn off the engine. Ten seconds of idling can use more fuel than

turning off the engine and restarting it.

- When you start your engine, don't step down on the accelerator; just simply turn the key to start.
- An alternative to idling is to park your car and walk inside, handle your business and then return to your car.



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