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PUBLIC WORKS COMMISSION
OF THE CITY OF FAYETTEVILLE
ELECTRIC & WATER UTILITIES

955 OLD WILMINGTON RD
P.O. BOX 1089
FAYETTEVILLE, NORTH CAROLINA 28302-1089
TELEPHONE (910) 483-1401
WWW.FAYPWC.COM

March 14, 2013

«SAL» «FIRST» «LAST»
«ADD1»
«ADD2»

SUBJECT: Phase 5 Annexation Area 11-WS Connection Notification; Reference Pin No. «NAD83_PIN» («SITUS»)

Dear «SAL» «LAST»:

Utility improvements for your street are now complete and available for connection for the above referenced property. This letter provides details on how to connect to the newly installed water and sanitary sewer utilities. Also enclosed is information outlining the steps to connect, an explanation of the cost of this service, and the City of Fayetteville's financial assistance program.

There is a significant savings to property owners if connection is made within six (6) months (by September 13, 2013) because the facility investment fee (FIF) will be waived. The FIF is currently \$640 for a standard residential sewer customer and \$540 for a standard residential water customer and is used to offset the impact a new customer has on treatment plant capacity (connections made after the six month period will be at the FIF rate effective at that time).

To connect, call PWC at (910) 223-4600 and refer to the Phase 5 Annexation Area 11-WS project. Before contacting PWC, you will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. As the resident homeowner, you may perform the work yourself after applying for service at PWC and securing a plumbing permit from the City of Fayetteville Inspections Department. When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. References from friends and neighbors are a good resource for the selection of a plumber.

The property owner assumes all costs associated with connecting to the utilities and the individual plumbing expenses are paid directly to the plumber. The City of Fayetteville offers financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact Barbara Little, City of Fayetteville Community Development Administrator, at 433-1598 prior to hiring a plumber or connecting to the lines.

Sewer assessments are billed to the property owner after the City Council has held a public hearing and confirmed the assessment. PWC will notify the property owner of the public hearing and mail the official notification covering the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge. There is no assessment for the water service.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout this utility improvement project. We ask for your continued cooperation as we complete restoration measures that may still be taking place in the area.

Very truly yours,

PUBLIC WORKS COMMISSION

A handwritten signature in black ink, appearing to read "Angie Vurnakes", with a long, sweeping flourish extending to the right.

Angie Vurnakes
Marketing Manager/Customer Programs

AV:cj