

WILSON A. LACY, COMMISSIONER
TERRI UNION, COMMISSIONER
LUIS J. OLIVERA, COMMISSIONER
MICHAEL G. LALLIER, COMMISSIONER
STEVEN K. BLANCHARD, CEO/GENERAL MANAGER

PUBLIC WORKS COMMISSION

OF THE CITY OF FAYETTEVILLE

P.O. BOX 1089 FAYETTEVILLE, NORTH CAROLINA 28302-1089 TELEPHONE (AREA CODE 910) 483-1401 FAX (AREA CODE 910) 829-0207

955 OLD WILMINGTON RD

ELECTRIC & WATER UTILITIES

February 2, 2011

«Sal» «First» «Last» «St_Num» «St_Name» «City», «State» «Zip»

SUBJECT: Summerhill (Phase 5 Annexation Area 7) Connection Notification; Reference Pin

No. «NAD83 PIN» («Situs Num» «Situs Street»)

Dear «Sal» «Last»:

Utility improvements for your street are now complete and available for connection for the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer system. Also enclosed is information outlining the steps to connect, an explanation of the cost of this service, and the City of Fayetteville's financial assistance program.

There is a significant savings to property owners if connection is made within six months (by August 2, 2011) because the facility investment fee (FIF) will be waived. The FIF is currently \$640 for a standard residential sewer customer and is used to offset the impact a new customer has on treatment plant capacity. (Connections made after the six-month period will be at the FIF rate effective at that time.)

To connect, call PWC at 223-4600 and refer to the Phase 5 Annexation Area 7 project. You will then need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer or, as the resident homeowner, you may do so after making application for service at PWC and securing a plumbing permit from the City of Fayetteville Inspections Department at 433-1707. Please note a plumbing inspector will be required to conduct a plumbing inspection. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. The City of Fayetteville offers financial assistance to income-eligible homeowners to assist with both the plumber charges to hook up and the forthcoming assessment. To determine if you qualify, please contact Barbara Crayton, City of Fayetteville Community Development Administrator, at 433-1598 prior to hiring a plumber or connecting to the lines.

When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. References from friends and neighbors are a good resource for the selection of a plumber.

Assessments are billed to the property owner after the City Council has held a public hearing and confirmed the assessment. You will be notified of the public hearing and mailed official notification covering the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout the utility improvement project. We ask for your continued cooperation as we complete restoration measures that are still taking place in the area.

Very truly yours,

PUBLIC WORKS COMMISSION

Joe Calls

Business Planning Manager

JC:cj