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PUBLIC WORKS COMMISSION
OF THE CITY OF FAYETTEVILLE
ELECTRIC & WATER UTILITIES
April 30, 2014

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P.O. BOX 1089
FAYETTEVILLE, NORTH CAROLINA 28302-1089
TELEPHONE (910) 483-1401
WWW.FAYPWC.COM

«SAL» «FIRST» «LAST»
«HOUSE» «STREET»
«CITY», «STATE» «ZIP»

SUBJECT: *Phase 5 Annexation Grinder Pump/Low Pressure Sewer Pump Connection Notification; Reference Pin No. «NAD83_PIN» («SIT_HOUSE» «SITUS_STREET»)*

Dear «SAL» «LAST»:

Utility improvements for your street are now complete and available for connection. Gravity sanitary sewer is installed at a depth needed to allow the wastewater to flow by gravity into the collection system. Because of your property's location, you cannot receive gravity sanitary sewer service. If you want to connect to these services, you will need to contact a licensed plumber to install a grinder pump or a lower pressure pump to lift the wastewater into the collection system. Your plumber can provide you more information about grinder pumps and lower pressure pumps.

There is a significant savings to property owners if connection is made within six (6) months (by October 30, 2014) because the facility investment fee (FIF) will be waived. The FIF is currently \$720 for a standard residential sewer customer and is used to offset the impact a new customer has on treatment plant capacity. (Connections made after the six-month period will be at the FIF rate effective at that time.)

Please contact a PWC Customer Service Representative at (910) 223-4600 to establish a new account or add sewer service to your existing account. Please let the Customer Service Representative know that your property requires a grinder pump or lower pressure pump when calling and inquire about the Residential Grinder Pump Grant Program. A deposit will be charged where applicable. Financial assistance for the plumber's charges may be available to property owners who qualify. Please contact Barbara Little, City of Fayetteville Community Development Administrator, at (910) 433-1598 for more information.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout the utility improvement project.

Very truly yours,

PUBLIC WORKS COMMISSION

Mark Brown
Senior Customer Programs Officer

MB:cj