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PUBLIC WORKS COMMISSION
OF THE CITY OF FAYETTEVILLE
ELECTRIC & WATER UTILITIES

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TELEPHONE (910) 483-1401
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March 9, 2015

«Sal» «First» «Last»
«House» «Street»
«City», «State» «Zip»

SUBJECT: *Phase 5 Annexation Area 15 Connection Notification; Reference Pin No. «NAD83_PIN» («Situs_House» «Situs_Street»)*

Dear «Sal» «Last»:

Utility improvements for your street are now complete and available for connection for the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities. Also enclosed is information outlining the steps to connect, an explanation of the cost of this service, and the City of Fayetteville's financial assistance program.

As of July 1, 2013, the Facility Investment Fee (FIF) of \$720 for a standard residential sewer customer is used to offset the impact a new customer has on treatment plant capacity. If the sewer connection is made within six (6) months (by September 9, 2015), the FIF will be waived. Connections made after the six month period will be at the FIF rate effective at that time.

To connect, call **PWC at (910) 223-4600** and refer to the **Phase 5 Annexation Area 15 Project**. Before contacting PWC, you will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after applying for service at PWC and securing a plumbing permit from the City of Fayetteville Inspections Department.

The City of Fayetteville offers financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact **Barbara Little, City of Fayetteville Community Development Administrator, at 433-1598** prior to hiring a plumber or connecting to the lines.

Sewer assessments are billed to the property owner after the City Council has held a public hearing and confirmed the assessment. PWC will notify the property owner of the public hearing and mail the official notification covering the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout this utility improvement project. We ask for your continued cooperation as we complete restoration measures that may still be taking place in the area.

Very truly yours,

PUBLIC WORKS COMMISSION

A handwritten signature in black ink, appearing to read 'Mark Brown', written in a cursive style.

Mark Brown
Senior Customer Programs Officer

MB:cj