

PRSRT STD
US Postage
PAID
Fayetteville, NC
Permit #478

As part of PWC's Meter Replacement Program, Apex CoVantage – the approved metering service provider for the Public Works Commission of the City of Fayetteville – will be in your area soon upgrading PWC's electric and water meters. Apex workers are required to visibly display their ID badges, so you know who they are.

Each meter replacement will take about 1-5 minutes, and your electric and/or water service(s) will go off briefly while the work is being done. As long as they can access your meter(s), you do not have to be present for this work. If you are not at home at the time of the replacement, a doorhanger will be left to let you know the work is complete or provide you information for scheduling a time when they can access your meter.

Replacing all customer meters will enable PWC to provide a higher level of service and quicker response times.

For questions about meter installation, please contact the Apex Support Call Center 1-800-442-3721, Mon – Fri 8 am to 5 pm.

