

Your PWC Connections

is a bi-monthly newsletter for PWC customers and the community. If you have comments, concerns or suggestions for upcoming issues, please contact PWC's Communications/Community Relations Office.



Upcoming Events

Safe Digging Month

April 1-30
www.call811.com

Friday

Downtown Fayetteville

April 22, May 27
www.theartscouncil.com

2nd Annual Power and Water Conservation Expo

SkyView on Hay

(121 Hay Street)
Friday, April 22
www.faypwc.com

Earth Day

Friday, April 22

Dogwood Festival Festival Park

Visit PWC's booth Saturday & Sunday, April 23-24

National Electrical Safety Month

May 1 - 31

National Drinking Water Week

May 1 - 7

Public Works Exhibit

The Arts Council

May 22 - July 15

Memorial Day

PWC Offices Closed

Monday, May 30



PWC on the Air

Join host, Wendy Riddle, for *Your PWC Connections*, anytime on PWC's website or watch nightly on FayTV7 (Time Warner Cable Government Access Channel 7) or on YouTube.



PWC Honored with National Award for Reliable Electric Operations



PWC Earns Diamond Level Designation, the highest RP₃ designation

PWC has received the Reliable Public Power Provider™ (RP₃) award for providing consumers with the highest degree of reliable and safe electric service. There are over 2,000 municipal

electric providers in the United States and PWC was one of only 29 to receive the RP₃ award this year. PWC is one of only three to receive Diamond Level, the highest designation, four or more times. PWC previously earned the Diamond designation in 2007, 2009 and 2011. PWC provides electric service to over 77,000 customers in the Fayetteville/Cumberland County area and is the largest Public Power provider in North Carolina and the 36th largest in the United States.

The RP₃ recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, workforce development and system improvement. Criteria within each category are based on sound business practices and represent a utility-wide commitment to safe and reliable delivery of electricity. PWC received a perfect score in the RP₃ evaluation.

Save the Date. Conserve for Years to Come

Power & Water Conservation Expo

April 22 • 10:00 am – 9:00 pm

Skyview on Hay * 121 Hay St

Be sure to mark your calendar for PWC's 2nd Annual Power and Water Conservation Expo. Admission is free, and everyone is welcome.

Learn about steps you can take to conserve energy and water and **save** on your utility bills! For PWC customers, this includes earning "up-front" bill credits through incentive programs – such as replacing old appliances with energy-efficient

models – that will continue to save you money for years to come.

Meet PWC linesmen and our educational mascots, Willy Water Drop and Wally Watt Watcher.

Get your complimentary, reusable tote and fill it with **free** items – like LED bulbs, tree seedlings, fat trappers and more – that will help you save and protect our environment.

Visit faypwc.com for more details

\$50 Rain Sensor Incentive Program Returns

Rain sensors are devices that can be attached to an automatic irrigation system to monitor rainfall levels. When a certain amount of rainfall is detected, the rain sensor temporarily overrides the controller to prevent unnecessary irrigation. Once the rain sensor dries out, the system operates according to the timer. A rain sensor can significantly reduce your water bill while benefiting both the customer and the community over time.

Fayetteville PWC's Rain Sensor Program runs from April 1, 2016 – September 30, 2016*. Water customers may purchase and install any new rain sensor to qualify for the incentive**. A bill credit of up to \$50 will be applied to utility bills after the rain sensor is installed, and a PWC

Conservationist may contact you to verify installation. For complete Program details and application visit PWC's website and click the "Incentives" link on the home page.

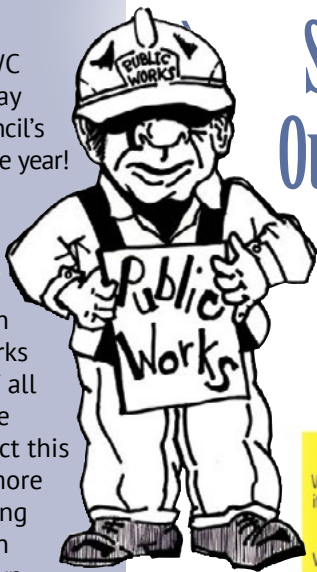
**PWC reserves the right to cancel or amend the Program at any time*

***Limit one Rain Sensor Incentive per account*



PWC Presents
"Public Works"

Join Fayetteville PWC for 4th Friday on May 27th at the Arts Council's largest art show of the year! PWC will provide complimentary conservation tools as you enjoy "Public Works" which features unique works from local artists of all ages. Make your vote count and help select this year's winner. For more information, including info on how you can submit your very own work of art, visit www.theartscouncil.com.



Save the Day! Outdoor Watering Schedules



Required Outdoor Watering Schedules for PWC Water Customers

	M	T	W	T	F	Sa	Su
Even Water Monday, Wednesday, Saturday if street address ends in even number	Water		Water		Sprinkler's Day Off	Water	
Odd Water Tuesday, Thursday, Sunday if street address ends in odd number		Water		Water			Water

The Odd/Even watering schedules for Fayetteville PWC customers are year round. Following these guidelines is a simple step that goes a long way to conserve our precious water supply and manage our daily water use.

- ~ Don't water when it's windy or during the hottest times of day.
- ~ Adjust your sprinklers to water only the landscaping in your yard, and be sure not to overwater. One inch of water per watering is usually enough.
- ~ Take advantage of PWC's Rain Sensor Program (see front page) to avoid unnecessary watering.

- ~ Think before you water and don't just water because it is your watering day.
- ~ Always remember to turn off your sprinklers when it rains.

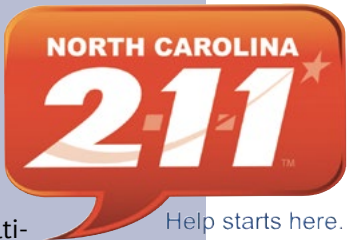
NC211 — Do You Need Help,
But Don't Know Where
to Turn?

DIAL

Cumberland County residents can call 2-1-1 for FREE! NC211 is a 24-hour, multi-lingual telephone referral service that offers information about:

- Affordable high quality child care
- Counseling and support groups
- Health services
- Food, clothing, and housing
- Services for seniors and the disabled

Visit NC211 online at nc211.org for additional information including a referral database of hundreds of health and human service programs.



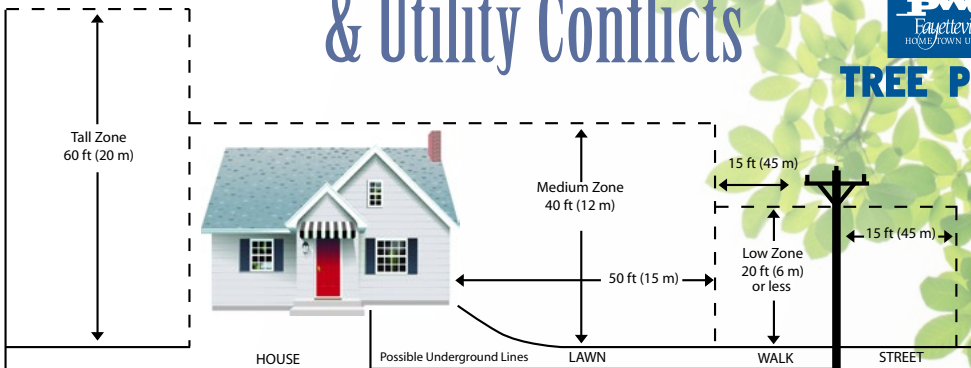
Attention PWC
Water Customers

PWC's annual Water Quality Report as required by the EPA will be available on May 1, 2016. This report is a snapshot of last year's water quality. Included are details about your sources of water, what it contains, and how it compares to standards set by regulatory agencies. Look for it online at faypwc.com. To request a copy by mail, please call 910-223-4009.

Plant Smart to Avoid Tree & Utility Conflicts



TREE POWER



Plant wisely – the biggest danger to underground utility lines comes from planting, especially since buried lines can be close to the surface. Remember that trees' roots grow too! Often, the root area of a mature tree is larger than the spread of the branches above, so keep that in mind as you decide how far away from underground lines to plant your tree. Call NC 811 – they will locate and mark utility line locations in your yard for free!

Protect our utilities – always follow the zoning guidelines for tall, medium, and low growing trees. **Only trees that reach a mature height of less than 20 feet should be planted in the zone within 15 feet around overhead utility lines.** Trees that grow as tall as 60 feet are recommended for areas without any overhead restrictions. Trees

that grow up to 40 feet should only be planted where the available above ground space will allow them to reach their mature height. With the right tree selection and proper planning, trees and utility lines can "live in harmony."

By choosing the right location, you can avoid the safety hazards, as well as the service interruptions, that can occur when trees interfere with service lines. You'll also help ensure the health and beauty of your tree by avoiding the need for pruning!

