

«Customer»
«Mail_Addr»
«CityStZip»
«Rte_Seq»

RE: 1st Notice of Backflow Prevention Assembly Corrections Needed

Dear «Customer»,

The current North Carolina State Plumbing Code in conjunction with the North Carolina General Statutes Governing Public Water Supplies require lawn irrigation systems be equipped with a Reduced Pressure Principal Assembly backflow preventer to protect the public water supply from potential contamination. A recent field inspection determined that the backflow preventer for your lawn irrigation service is in need of repair. If the device cannot be repaired, it must be replaced in accordance with the standards specified in the NC Plumbing Code and the City of Fayetteville Cross Connection Control Ordinance.

The City of Fayetteville's Cross Connection Control Ordinance requires backflow prevention assemblies for lawn irrigation systems be repaired within sixty (60) days of initial notice. If you chose not to make the necessary corrections to the backflow preventer you may elect to have PWC disconnect your lawn irrigation water service.

Any licensed plumber can assist you in determining the appropriate course of action for your backflow preventer. However, once the repair or replacement is complete, the backflow preventer must be tested by a PWC certified tester. So it may be in your best interest to select a licensed plumber who is also a PWC certified tester. A list of licensed plumbers that are also PWC certified testers is enclosed with this letter.

For your convenience PWC has created a short video further explaining this. Please visit www.faypwc.com/backflow-prevention-assembly-video to view the video. Thank you for your assistance in this matter and if you have any questions, please call me at (910) 223-4704.

Very truly yours,

PUBLIC WORKS COMMISSION

Brian Morrison
Environmental System Protection Technician