

PUBLIC WORKS COMMISSION
MEETING OF WEDNESDAY, APRIL 10, 2019
8:30 A.M.

Present: Darsweil L. Rogers, Chairman
Evelyn O. Shaw, Vice-Chairwoman
D. Ralph Huff, III, Secretary

Others Present: David W. Trego, CEO/General Manager
Kathy Jensen, City Council Liaison
Melissa Adams, Hope Mills Town Manager/Liaison
Michael Boose, Cumberland County Liaison
PWC Staff

Absent: Wade R. Fowler, Jr., Treasurer
Telly Whitfield, Assistant City Manager
Media

REGULAR BUSINESS

Chairman Rogers called the meeting of Wednesday, April 10, 2019, to order.

APPROVAL OF AGENDA

Upon motion by Commission Shaw, seconded by Commissioner Huff, the agenda was unanimously approved.

PRESENTATIONS

Public Power Award of Excellence

Presented by: Roy Jones, CEO, ElectriCities of NC, Inc.

Mr. Roy Jones, CEO of ElectriCities of NC presented the Public Power Awards of Excellence to the Public Works Commission. They included:

- Workforce Development;
- Communicating the Value of Public Power;
- Grid Modernization; and
- Continuous Improvements

Mr. Jones stated we have had a rather active storm season and PWC used social media, the PWC website, and IVR to communicate with customers. He stated our 'Hurricane Preparedness' received national attention as an avenue to help citizens to properly prepare for the season. He mentioned PWC's People Making a Difference videos which show the dedication of our Public Power employees. Mr. Jones went on to quantify each award and PWC's excellence in each category. He stated PWC is the largest public power provider in

North Carolina and a public power leader within ElectriCities and North Carolina. He was pleased to be here today to present these awards.

APPA Reliable Public Power Provider (RP³) Award

Presented by: Jon Rynne, Electric Systems Chief Operating Officer

Mr. Rynne stated the APPA Reliable Public Power Provider (RP³) Award is an award that has been in existence for a number of years. He stated FPWC has received this award for the fifth time, at the highest level (Diamond). It focuses on safety, reliability, workforce development and system improvement. He stated this APPA Award is focused on ensuring the utility is doing all the things necessary to keep the utility healthy in the areas mentioned above.

Mr. Rynne went on to state PWC received a 100% score from the APPA which is almost unprecedented. It is equally remarkable to receive this award five times in a row. He stated we are one of 254 utilities out of the 2000 APPA is comprised of to receive the RP³ status and there are only approximately 50 other utilities to receive the Diamond level.

Mr. Rynne went on to recognize the team who spearheaded the award's application. They include Richard Anderson and Gail Boggs (Electric Engineering), Marc Tunstall (Electric Construction), and Ace May (Power Generation).

CONSENT ITEMS

Upon motion by Commissioner Huff and seconded by Commissioner Shaw, Consent Items were unanimously approved.

- A. Approve Minutes of meeting of March 13, 2019
- B. Approve to Set the Public Hearing for the FY2020 Budget for May 22, 2019
- C. Approve bid recommendation to award contract for the Prefabricated Relay Control Houses for two (2) Substations: College Lakes and Hogan Street to PEMCO Corporation dba AMR Pemco, Bluefield, VA, the lowest responsive, responsible bidder in the total amount of \$220,916.00 and forward to City Council for approval.

This project is for furnishings and delivery of all materials and equipment (except materials and equipment specified to be furnished by the Owner) complete and conforming to the technical specifications for a Prefabricated Relay Control House for two (2) Substations: College Lakes and Hogan Street.

The Prefabricated Relay Control Houses for two (2) Substations: College Lakes and Hogan Street has sufficient funding in EL-32 T/D Substation Control Building Replacement (CPR10000364).

Bids were received on March 14, 2019, as follows:

Bidders

	<u>Total Cost</u>
PEMCO Corporation dba AMR Pemco, Bluefield, VA	\$220,916.00
VFP, Inc., Roanoke, VA	\$337,844.00
Modular Connections, LLC, Bessemer, AL	\$342,898.00

COMMENTS: Notice of this bid was advertised through our normal channels on March 1, 2019, with a bid opening date of March 14, 2019. No addendums were issued for this project. The bid received from AMR Pemco was the lowest responsive, responsible bid. The project shall be delivered to the sites by June 26 and June 27, 2019, respectively. The award is recommended to AMR Pemco. **SDBE/Local Participation:** This bidder intends to perform 100% of the work.

D. Approve Telecommuting Policy

It shall be the policy of the Public Works Commission (PWC) that each employee reports to work at the appropriate PWC physical premises in accordance with the Attendance Policy unless the employee satisfies the requirements of this Telecommuting Policy and both PWC and the employee enter into a written Telecommuting Agreement.

E. Approve Resolution PWC2019.03 – Adopting the General Records and Retention and Disposition Schedule and Establishing an Internal Policy Setting Minimum Retention Period for Records to be Destroyed when Reference Value Ends

Comments: PWC staff has determined that the General Records Retention and Disposition Schedule published by the Department of Natural and Cultural Resources (DNCR), the Division of Archives and Records (DAR) is appropriate for general records retention and should be adopted along with an internal policy that the minimum retention period for records subject in the General Records Retention and Disposition Schedule to the disposition instruction “destroy when reference value ends” be one (1) year, except as otherwise provided by the written directive of the General Manager issued on a case-by-case basis.

END OF CONSENT

CONSERVATION PROGRAM UPDATE

Presented by: Mark Brown, Senior Customer Programs Officer
Kathy C. Miller, Marketing Manager

Mark Brown, Senior Customer Programs Officer introduced Kathy Miller, Marketing Manager. Ms. Miller stated for many years PWC has focused on conservation with our customers and have promoted it. In 2015 PWC began introducing residential incentive programs, encouraging customers to purchase energy efficient products. She stated this program has been received well.

Ms. Miller stated with the advent of the TOU Rate and the CP Rate, they were tasked by Mr. Trego to review our programs to see how we can revise and add to them to support those customers so they can manage their energy consumption during our peak demand periods.

Ms. Miller enumerated and discussed the metrics of the following programs.

- ▶ High Efficiency Toilet – up to \$75.00 (rebate) per toilet for up to three toilets
- ▶ Rain Sensor – up to \$50 rebate for a rain sensor. Also available to non-residential customers
- ▶ Appliance Programs* - washer/dryer/dishwasher - \$30 rebate; refrigerator - \$50 rebate
- ▶ LED Lights and Holiday Lights* - up to \$100 rebate for LED Lights and \$8 per 100 light string of Holiday Lights.
- ▶ HVAC Replacement – This program has been revised to reflect a tiered approach based on the compressor - \$250 to \$400 (rebate)
- ▶ Ductwork Replacement – This program has been revised. Replacement of ductwork over 15 years old - \$200 (rebate)
- ▶ Insulation Improvements – This program has been revised: replacement of R19 to R38 in the attic provides a rebate of \$125.00; replacement of R13 to R19 in the crawl space also provides a rebate of \$125.00
- ▶ Home Efficiency Audit – Revised*
 - ▶ **Complimentary Walk-Through Audit** (takes 1 ½ to 3 hours)
 - ✓ Utility Bill Review and TOU Education
 - ✓ Assessment of Thermostat Controls
 - ✓ Attic and Crawl Space Inspection
 - ✓ Assessment of Appliances
 - ✓ Thermographic Scan
 - ✓ Recommendations
 - ▶ **Comprehensive Audit \$40 – Additional value**
 - ✓ Hourly Interval Data
 - ✓ Customized Efficiency Report
 - ✓ Energy Efficiency Kit
- ▶ Peak Savings Pilot – Newly introduced demand response program. We engage with the thermostats during peak hours.
 - ✓ Available to electric customers in good-standing
 - ✓ Limited to 90 ecobee thermostats (currently 56 either installed or scheduled to be installed)
 - ✓ Free installation, home efficiency audit, and home efficiency kit
 - ✓ Control event will be 1-3 hours
 - ✓ No more than 6 control events per month
 - ✓ HVAC units will be cycled off 10 ½ minutes every half-hour or thermostat temperature will be offset
 - ✓ Monthly participation bill credit is \$3.00
 - ✓ 12-month commitment
 - ▶ Peak Savings Evaluation
 - ✓ Reliably reduces load during the CP hour
 - ✓ Program cost is offset by the cost of avoided peak generation over time
 - ▶ Customer Added Value
 - ✓ TOU response

- ✓ Device reporting – maintenance, average temperature settings away and home, run-time comparison
 - ✓ Remote scheduling
- ▶ Thermostat – Bring your own thermostat program (ENERGY STAR ® Certified Thermostat) \$80 credit, up to 2 per household. Also available to small power non-residential customers. Renters must have home-owner approval.

LPS Coincident Peak Preparations

- ▶ **All-inclusive Discussions**
 - April 2018 – Key Account Lunch & Learn
 - Introduced Coincident Peak Rate, SPS & MPS rate changes
 - Advised representatives to utilize time to prepare
 - Presented NCCETC as partner/resource for audits, assistance
 - February 2019 – CPS Business Breakfast
 - Emphasis on customer action to control electric usage and costs
 - 3rd Party partners and resources took center stage
- ▶ **Customer Reaction**
 - Power Secure site visits
 - Pulse Connex interest (PWC Rebate)
 - Positive “ownership” of electric usage and cost

The Commission and staff discussed the above programs and the potential customer savings.

GENERAL MANAGER REPORT

APPA Rodeo

Mr. Trego stated PWC participated in the APPA Rodeo in Denver, CO on March 29-30. He stated the weather conditions were quite cold and snowy. He presented several pictures of the linemen who participated in the competition. Mr. Trego stated though we did not win the competition, our linemen finished 8th, 34th and 122nd. Mr. Trego stated this is a learning experience for the linemen and they appreciate the opportunity to go to the events. He stated we were very proud of their efforts.

Apprentices - Nick Graham, Cameron Phipps, and Matthew McCloud
 Journeymen - Jeremy Hatem, Tyler Brayboy, and Steve Rivers
 Coach: Chris Johnson

Power Supply Options Update

Mr. Trego stated GDS will make a presentation to the Commission on April 24th regarding power supply options.

Budget

Staff will present the proposed Operating and Capital budgets on May 8th. Mr. Trego stated based on the Commission's preference, staff will present both in one day and lunch will be served.

The Public Hearing will be held on May 22nd and on June 5th the Commission will vote on the proposed budget.

Corporate Development – Major Projects

Mr. Trego stated the Corporate Development Department has developed a major projects update which is available to all employees. This is called 'PMO Update'. The Project Management Office works with a variety of projects that impact employees across all divisions. This publication is just one way they will be communicating more information about projects. Mr. Trego distributed a copy of the publication to the Commissioners.

NCAMES Rodeo

The NCAMES Rodeo will be held on May 16th in the Military Business Park. The conference will be held at the Embassy Suites. We have requested the Mayor to be present to open the event. Mr. Trego stated we have changed it up to have a local flavor to the event. We will have local food trucks and vendors there to promote Fayetteville. Ms. Justice-Hinson stated the Army Golden Knights will be jumping in during the opening ceremony. Discussion ensued.

CityView Magazine / TOU Rates

Mr. Trego will be a speaker at the CityView Magazine's Breakfast on May 30th. He stated he will speak on the value of public power and the TOU Rates. Mr. Trego stated multiple officers have gone out into the community to speak on TOU Rates. There will be approximately 25 such engagements by May 1st. It has been a team effort in communicating the rate change to the customers. He also stated we are on schedule to have the portal updated on May 15th which will give customers added tools relating to TOU Rates. Discussion ensued.

COMMISSIONER/LIAISON COMMENTS

Council Member Jenson stated she was very impressed with the Conservation Program Update.

Commissioner Shaw asked if there will be a class in session at FTCC during the May 16th NCAMES event. Ms. Justice-Hinson stated FTCC will not be in session during the Rodeo, but we are reaching out to them as well as to Cumberland County Schools to have some students there.

Commissioner Huff thanked the Commissioners and Senior Staff for the plant which was sent for his mother's funeral.

REPORTS AND INFORMATION

The Commission acknowledges receipt of the following reports and information.

- A. Recap of Uncollectible Accounts – February 2019
- B. Monthly Incident Summary – February 2019
- C. Personnel Report - March 2019
- D. Position Vacancies
- E. Approved N.C. Department of Transportation Encroachment Agreement(s):
 - Encr. #18802 – install. of 2-8” RJDIP, and 1-4” RJDIP sanitary sewer mains on SR1104 and SR1107 (Fisher Road)
 - Encr. #18642 – install. of 16”DI & RJDI water main, 6” RJDI fire line, 6” RJDI for fire hydrant, & 6” PVC sewer lateral @ NC HWY53/210
 - Encr. #18796 – install. of 4” RJDI fire line, 2” SDR-21 water lateral, 4” SDR-26 sewer lateral & 6” SDR26 sewer lateral @ SR1404 (Morganton Rd & SR3578 (Ft. Bragg Rd)
 - Encr. #18803 – install of temporary 8” HDPE sewer bypass main @ US401 (Pamalee Dr.)
 - Encr. #18805 – install of 24” RJDIP sewer force main on SR1713 (Carvers Fall Road)
 - Incr. #18781 – install of 8” water main and 2” SDR-21 PVC and water services on SR1400 (Cliffdale Road).
- F. Approved NCDOT Relocation Agreement(s):
 - PWC Relocation Agreement No. 18284R1 – Relocation of PWC 69kV Electric Transmission, 25 kV Electric Distribution and relocation of PWC Fiber Optic Facilities along the project (US401 from West of Hampton Oaks Drive to East of Fairway Drive); NCDOT WBS Element # 39049.2.6; TIP No. U-4405A,B,C
- G. Actions by City Council during the meeting of March 18, 2019, related to PWC:
 - Convened a Public Hearing Regarding Phase 5 Annexation Utility Improvements Project – Areas 22 and 23 Preliminary Assessment Resolution. Item presented by Mark Brown, PWC Senior Customer Programs Officer.
- H. Actions by City Council during the meeting of March 25, 2019, related to PWC:
 - Approved Bid Recommendation – Scotsdale Water Main Replacement

ADJOURNMENT

There being no further business, upon motion by Commissioner Shaw, seconded by Commissioner Huff, and unanimously approved, the meeting was adjourned at 9:43 a.m.