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FAYETTEVILLE PUBLIC WORKS COMMISSION 955 OLD WILMINGTON RD P.O. BOX 1089 FAYETTEVILLE, NORTH CAROLINA 28302-1089 TELEPHONE (910) 483-1401 WWW.FAYPWC.COM

January 26, 2019

«Sal» «First» «Last» «House» «Street» «City» «State» «Zip»

SUBJECT: Phase 5 Annexation Area 18 Connection Notification;

Reference Pin No. «PIN NAD83» («Situs House» «Situs Street»)

Dear «Sal» «Last»:

Utility improvements for your street are now complete and available for connection for the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities. Also enclosed is information outlining the steps to connect, an explanation of the cost of this service.

New connections require a Facility Investment Fee (FIF) of \$1,107 for a standard residential sewer customer that is used to offset the impact a new customer has on treatment plant capacity. While you are not required to connect, if the sewer connection is made and inspected within six (6) months (by July 26, 2019), the FIF will be waived. Connections made after the six-month period will be at the FIF rate effective at that time.

You will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after securing a plumbing permit from the City of Fayetteville Inspections Department.

Once this is done, call PWC at (910) 223-4600 to establish your sanitary sewer services and refer to the Phase 5 Annexation Area 18 Project. If you have other questions regarding the connection process, please contact us for assistance or attend the informational meeting scheduled for Monday, Feb 11, 2019, 7 p.m. at the Church of the Nazarene, 1877 Rayconda Place, Fayetteville.

Sewer assessments are billed to the property owner after the City Council has held a public hearing and confirmed the assessment. PWC will notify the property owner of the public hearing and mail the official notification covering the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals and is owed, whether or not connection is made to the service. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout this utility improvement project. We ask for your continued cooperation as we complete restoration measures that may still be taking place in the area.

Very truly yours,

**PUBLIC WORKS COMMISSION** 

Mark Brown

Senior Customer Programs Officer

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