

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission February/March 2020

Upcoming Events

North Carolina Home Expo Crown Complex

Visit PWC's website for a BOGO coupon

Friday, February 21-
Sunday, February 23

Annual Water Changeover

PWC temporarily stops adding ammonia to its water treatment disinfection process
Sun., March 1 - Tues., March 31
Visit faypwc.com for details

Fayetteville PWC's 115th Anniversary Celebrating 115 Years as a Reliable Public Power Provider!

Wednesday, March 4

4th Friday

Friday, February 28
Friday, March 27

Fix-a-Leak Week

March 16 - 22

6th Annual Power & Water Conservation Expo

Skyview on Hay

121 Hay Street

FREE Admission

Friday/Saturday, March 27/28

Visit faypwc.com for details

PWC On the Air

You can watch *Your PWC Connections* anytime on PWC's website and YouTube Channel, or watch nightly on Fay TV (Spectrum Cable channel 7). And now listen to *PWC Connections: The Podcast* on most standard podcast apps.



Power Supply Contract Expected to Save \$300 Million

PWC has reached an agreement with Duke Energy Progress (DEP), our wholesale power provider, that is expected to have \$300+ million of savings for PWC customers and long-term power supply stability. The agreement modifies our current contract that could have ended in 2024.



Over the past two years, PWC has examined many options for power supply after 2024. The amendment includes \$33 million savings in the next four years and the DEP contract is the only option that provided our customers savings before 2024.

"Long term power supply is the most significant decision PWC has to make because it's the number one

factor in providing our customers reliable electric service at a reasonable cost," said David Trego, PWC CEO/General Manager. "Purchased energy is our largest single expense and there are many factors and risks, in addition to cost, that had to be taken into consideration."

When compared to other options, DEP offered PWC the best combination of competitive rates and low risks, including a significant factor that PWC would maintain the same high service priority as Duke's own retail customers. In addition to savings and reliability, it will also allow PWC to promote more conservation and Demand Side Management programs, currently not allowed.

Other benefits include minimal fuel price risk because of Duke's generation fuel diversity, no counterparty risk because they own their generation assets and no impact on PWC's Bond rating.

"For many years into the future, this agreement will undergird PWC's goal of reliable, sustainable, low cost energy for our customers. It will, as well, provide a measure of security upon which we may continue to build and expand," said Evelyn Shaw, PWC Chair.

Annual Water Changeover

PWC temporarily stops adding ammonia to its water treatment disinfection process

Sunday, March 1- Tuesday, March 31.

Visit faypwc.com for details



Experience the Expo! We're Celebrating our Customers with a FREE Community Event

The 6th Annual *Power & Water Conservation Expo* is scheduled for Friday, March 27 and Saturday, March 28 at SkyView on Hay (121 Hay Street) in Downtown Fayetteville. The expo is FREE and open to the public. Sign up for PWC's Community Solar Program, learn about new customer incentive programs, and get tips on ways to save on your energy and water bill. Plus, meet PWC Community Partners like the Red Cross, the Salvation Army and Fayetteville Urban Ministry! Bring a non-perishable food item for Second Harvest Food Bank, and fill up your FREE reusable tote with handy conservation items like LED bulbs, tree seedlings, Fat Trappers, shower timers and more! Look for additional details about the *Power and Water Conservation Expo* on PWC's social media pages and website.



Soak Up the Sun (going fast)

Sign up for PWC's Community Solar Program! Community Solar is a low cost, low risk way for customers to invest in solar technology because it eliminates the expense of purchasing, installing and maintaining panels on your home or business. PWC electric customers, both renters and homeowners, are eligible. Visit www.faypwc.com for details about our Community Solar Program, including information about our solar farm and subscriptions.



Download the PWC App

PWC's mobile app is available for iPhone and Android. Download the FREE app and track your energy and water use in the palm of your hand! Other features include "My Wallet," usage graphs and utility statements.



Listen to PWC's Podcast

Tune in to *PWC Connections: The Podcast* to learn more about the services PWC provides, our staff and the community involvement of Public Power. Get conservation tips that will save resources in our community, save money in and around the home, and hear how PWC is using the latest in technologies to assist in providing the best customer service experience possible.



How to Listen

You can listen and subscribe to *PWC Connections: The Podcast* using standard podcast apps such as:

- Apple Podcasts
- Google Podcasts
- Spotify
- Overcast
- RadioPublic

Looking Ahead: Summer Peak Hours Return April 1

PWC will make the switch to Summer Peak Time-of-Use Rates on April 1. Summer Peak will run through October.

Summer Peak Hours - 3pm – 7pm

Make Time-of-Use Rates work for you!
Here are a few tips for use during Peak times.

Heating and Cooling account for a large portion of your electric use:

- Turn your thermostat up in warm weather – A/C at 78° still feels great!
- Minimize the use of appliances and use fans to make the temperature feel about 4° cooler.



Water Heaters are the next highest energy user:

- Avoid using large amounts of hot water.
- Use cold water settings for laundry.

In General:

- Wash and dry laundry, and run your dishwasher during Off-Peak hours.
- Consider purchasing "smart" appliances.
- Take showers/baths during Off-Peak hours.

Take advantage our PWC Incentive Programs to help with Time-of-Use!

Summer Peak Hours (April - October)

- Smart Thermostat Incentive Program - Earn an \$80 bill credit for installing an ENERGY STAR, Wi-Fi connected, "smart" thermostat.



3PM-7 PM Weekdays

Trap It, Then Toss It and Keep Wipes Out of the Pipes!

Smart food disposal and refraining from putting items labeled "flushable" down the drain can help protect our environment, our sources of drinking water and your own property. Dumping grease, fats, and oil is not only illegal, but it can also cause sewage back-ups and flooding. Wipes labeled "flushable" don't break down in the system and can also cause blockages that lead to sewage back-ups which can damage personal and public property. Do your part to prevent such incidents by following these guidelines for proper food disposal. Trap your grease, fat, and oil – then toss it in the garbage!

DON'T dump cooking oil, poultry fat and grease into the kitchen sink or the toilet bowl.

DON'T depend on heavy-duty drain cleaners to fix a grease clog. These cleaners do not melt the grease. Grease re-solidifies inside sewer lines and causes blockages.

DO dispose of fats, grease and oils properly. Pour cooled fat, grease and used cooking oil into a disposable container (empty plastic food containers work well) and put it in the garbage. You can also pick up a FREE Fat

Trapper, a reusable plastic container with foil bags, from PWC*.

DO use paper towels to wipe residual grease or oil off dishes, pots and pans prior to washing them.

Always remember, the following items should **NEVER** be flushed down the toilet:

- Wipes labelled "flushable" (they don't break down in the system)
- Baby wipes
- Diapers
- Paper towels
- Dental floss
- Medical waste
- Kitty litter
- Feminine hygiene products



*You can pick up a complimentary Fat Trapper at PWC's Customer Service Center, 955 Old Wilmington Road. For free foil replacement bags, contact PWC at 910-223-4703 or see this link on the website. <https://www.faypwc.com/fattrapper-bag-replacement-request-form/>