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FAYETTEVILLE PUBLIC WORKS COMMISSION
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WWW.FAYPWC.COM

August 13, 2020

«Sal» «First» «Last»
«House» «Street»
«City» «State» «Zip»

SUBJECT: *Phase 5 Annexation Area 20 Connection Notification;
Reference Pin No. 1234-56-7890- (1234 Street Name)*

Dear «Sal» «Last»:

Utility improvements for your street are now complete and available for connection for the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities. Also enclosed is information outlining the steps to connect, an explanation of the cost of this service.

New connections require a Facility Investment Fee (FIF) of \$1,107 for a standard residential sewer customer which is used to offset the impact a new customer has on our Treatment Plant capacity. While you are not required to connect, if you connect by **April 16, 2021** this fee will be waived. This date reflects an additional two month extension that the PWC Board of Commissioners approved for Area 20 due to the COVID 19 emergency. To qualify for the waiver, sewer connections must be made and inspection completed by **April 16, 2021**.

You will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after securing a plumbing permit from the City of Fayetteville Inspections Department.

Once this is done, call **PWC at (910) 223-4600** to establish your sanitary sewer services and refer to the **Phase 5 Annexation Area 20 Project**. If you have other questions regarding the connection process, please contact us for assistance or attend the Informational Meeting scheduled for, August 20th, 2020 at 5:30 p.m. This meeting will take place via Zoom, at <https://zoom.us/> (Meeting ID: 991 4016 9472 and Meeting password: 324124, or dial: 1-929-436-2866). Also, to insure you receive all future mailings concerning this project area, please verify that your mailing address is current with the Cumberland County Tax Office.

Sewer assessments are billed to the property owner after the City Council has held a Public Hearing and confirmed the assessment. PWC will notify the property owner of the Public Hearing and mail the official notification covering the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals and is owed,

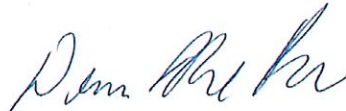
whether or not connection is made to the service. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

The City of Fayetteville offers financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact **Jackie Bell, City of Fayetteville Community Relations Specialist, at 433-1930** prior to hiring a plumber or connecting to the lines.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout this utility improvement project. We ask for your continued cooperation as we complete restoration measures that may still be taking place in the area.

Very truly yours,

FAYETTEVILLE PUBLIC WORKS COMMISSION

A handwritten signature in blue ink, appearing to read "Mark Brown", is positioned above the printed name.

Mark Brown
Senior Customer Programs Officer

MB:kk