

DARSWEIL L. ROGERS, COMMISSIONER WADE R. FOWLER, JR., COMMISSIONER EVELYN O. SHAW, COMMISSIONER D. RALPH HUFF, III, COMMISSIONER DAVID W. TREGO, CEO/GENERAL MANAGER FAYETTEVILLE PUBLIC WORKS COMMISSION 955 OLD WILMINGTON RD P.O. BOX 1089 FAYETTEVILLE, NORTH CAROLINA 28302-1089 TELEPHONE (910) 483-1401 WWW.FAYPWC.COM

PUBLIC WORKS COMMISSION MEETING OF WEDNESDAY, NOVEMBER 11, 2020 8:30 A.M.

AGENDA

- I. REGULAR BUSINESS
 - A. Call to order
 - B. Approval of Agenda
- II. PRESENTATION OF APPA COMMUNICATIONS AWARDS
- III. CONSENT ITEMS

(See Tab 1)

- A. Approve Minutes of meeting of October 28, 2020
- B. Approve Loan from the Electric Rate Stabilization Fund (ERSF) to the Water/Wastewater Fund (W/WW Fund) or Annexation Reserve Fund (as may be determined)

In order to effectively manage the PWC's cash reserves and target metrics, staff recommends the Commission approve a loan from the Electric Rate Stabilization Fund (ERSF) to the W/WW Fund to assist in meeting its current and future obligations related to the CIP for bond funded projects anticipated to be funded, and the loan reimbursed, from the Series¹ 2021 and 2023 Bond proceeds.

¹ Currently anticipated; allowing for a delay of one year for Series and Final Maturity.

END OF CONSENT

IV. EXECUTIVE ORDER 124/142 UPDATE

Presented by: Rhonda Haskins, Chief Financial Officer

BUILDING COMMUNITY CONNECTIONS SINCE 1905

AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

November 11, 2020

V. GENERAL MANAGER REPORT

(See Tab 2)

A. Open Commission Requests

VI. COMMISSIONER/LIAISON COMMENTS

VII. REPORTS AND INFORMATION

(See Tab 3)

- A. Personnel Report October 2020
- B. Position Vacancies
- C. Approved N.C. Department of Transportation Encroachment Agreement(s):
 - Encr. #18781 install sewer main and sewer laterals @ HWY401 & SR 1400
 - ➤ Encr. #18873 install sewer lateral @ SR1403 (Reilly Road)
 - ➤ Encr. #19151 install RJDI water main @ NCHWY24 (Bragg Blvd.)
- D. Approved Railroad Encroachment Agreement(s):
 - ➤ Encr. #CSX914703 replacement of existing sewer main on Russell Street
 - ➤ Encr. #CSX921094 Replacement of existing water main on Bruner Street
- E. Actions by City Council during the meeting of October 26, 2020, related to PWC:
 - ➤ Approved Bid Recommendation Rockfish Creek Basin Peak Flow Facility Project.
 - ➤ Approved Bid Recommendation Boiler Tube Replacement/Installation of 3 Heat Recovery Steam Generators at BWGP
 - ➤ Approved Bid Recommendation Two 33,000 GVWR Cab and Chassis Equipped with Service Body and PTO Mount Compressor

VIII. ADJOURN

Following the meeting. PWC Staff will provide a tour of the new Fleet Building.

DRAFT

PUBLIC WORKS COMMISSION MEETING OF WEDNESDAY, OCTOBER 28, 2020 8:30 AM

Present:

Wade R. Fowler, Jr., Chairman D. Ralph Huff, III, Vice Chairman Darsweil L. Rogers, Secretary

Evelyn Shaw, Treasurer

Others Present:

David W. Trego, CEO/General Manager Christopher Davis, City Council Liaison

Absent:

Telly Whitfield, Assistant City Manager

Melissa Adams, Hope Mills Town Manager/Liaison

Media

I. REGULAR BUSINESS

Chairman Wade Fowler called the meeting of Wednesday, October 28, 2020, to order.

Approval of Agenda

Upon motion by Commissioner Huff, seconded by Commissioner Shaw, the agenda was unanimously approved.

II. CONSENT ITEMS

Upon motion by Commissioner Shaw, seconded by Commissioner Huff, Consent Items were unanimously approved.

- A. Approve Minutes of meeting of October 14, 2020
- B. Approve cancellation of November 25th and December 23rd Commission Meetings
- C. Approve New Safety Policy for inclusion in the Policy and Procedures Manual and authorize the CEO/General Manager to execute it.

END OF CONSENT

III. PRESENTATION OF FINANCIAL HIGHLIGHTS AND ANNUAL AUDIT REPORT FOR FISCAL YEAR 2020 PREPARED BY RSM AUDITORS

(PWC STRATEGIC GOAL #1)

Presented by: Rhonda Haskins, Chief Financial Officer

Robert Bittner, III, CPA, MBA – RSM Auditors

Rhonda Haskins, Chief Financial Officer, presented Robert Bittner, Senior Manager for RSM. Mr. Bittner stated he thanks PWC for the opportunity to serve the Commission again this year. Mr. Bittner stated the audit was very smooth, and they received all the information requested in a timely manner.

Mr. Bittner stated regarding the audit, PWC received a Clean Opinion or Unmodified Opinion. This is the highest level of assurance they can provide. This means on a reasonable basis they believe everything is stated appropriately as required in GAAP.

Mr. Bittner stated as a public body and subject to government auditing standards, they also issue a report on their assessment regarding compliance with laws, regulations, grants and contracts, as well as they are required to disclose any significant deficiencies or material weaknesses in internal control. He stated he is happy to report they did not identify instances of material non-compliance and they did not identify any material weaknesses in internal controls this year.

Mr. Bittner noted in past years, the Fleet Fund was presented as an enterprise fund. Because the Commission is no longer servicing the City's fleet, it is being shown as an internal service fund.

Mr. Bittner stated the auditors are also required to issue the AUC260 Letter. This is a required communication for auditors to those charged with governance. He explained the purpose and the contents of this document. He stated with COVID, GASB delayed the implementation of all outstanding GASB statements for one year except for GASB 87 which is the new leases standard. It has been delayed by 18 months.

They did not identify any significant or unusual transactions. He stated there were no audit adjustments this year. There were two past adjustments; one was a carryover from the prior year; and the other was a small item related to inventory that from an overall impact had no material impact. There were no difficulties or disagreements with management.

He also noted all the significant accounting estimates management makes during the course of preparing the financial statements. They noted during their testing that everything is reasonable and is being presented in accordance with GAAP. He noted the management communication letter regarding minor deficiencies in internal control or best practices that they noticed during the letter, as well as the management rep letter.

Commissioner Rogers stated he is happy it went smoothly this year.

In responses to Council Member Davis' question Mr. Bittner elaborated on the GASB statements which are being delayed because of COVID.

The Commission thanked Mr. Bittner for the Annual Audit Report.

Ms. Haskins stated the following events have shaped our year.

New Rate Design

Time of Use Rates – This fiscal year is the first full fiscal year of TOU Rates.

Change in Demand Threshold from 10kW to 30kW - Small to Medium Non-Residential

Customers – May 2019

Formula Based Coincident Peak Pricing Structure for Large Power Customers

Power Supply Costs (Contract Renegotiation)

Utility Line Relocation Rider

COVID-19

\$1 million Emergency Fund Transfer to the City Disinfecting Services

Additional Sequestration Personnel and RV Costs

Business Closures Impacted Sales in All 3 Utilities

Weather Impacts

Average rainfall up from prior year

Milder temperatures with heating and cooling degree days down from prior year

Commissioner Shaw asked if we will see the financial impact of the disinfecting services in a later slide. She also asked if the services as listed were renegotiated with the janitorial company that performs it. Ms. Haskins replied that in this presentation it is just high level. At the next Commission Meeting we plan to perform more in-depth analysis. Discussion ensued.

The Current Ratio is 4.4:1; Quick Ratio is 3.9:1

Key Financial Ratios

	2020
Operating Revenues	\$ 339.1
Power Supply and Generation	149.9
Other Expenses	147.1
Payment in Lieu of Taxes	11.1
Change in Net Position	47.6
Unrestricted Cash and Investments	119.5
Total Assets	1,438.9
Total Net Position	\$1,036.1

Key Performance Indicators: Days Cash is 130; Debt Coverage Ratio is 2.94, including intergovernmental expenses, and 3.42 excluding inter-governmental expenses. Leverage is 36.1% (Total Debt/Net Book Value). Ms. Haskins also reviewed the Age of Systems.

Ms. Haskins noted the Net Position is growing each year. For 2020, Electric Net Position is \$483.8M; Water/Wastewater is \$552.3M

Electric Revenues were \$229.1M, a decrease from the prior year (\$239.8M) and is in line with the budget @ \$230.1M. Water/Wastewater Revenues were \$110M, exceeding the prior year (\$98.4M), and is in line with the budget @ \$105.8M. Fleet Maintenance Fund was \$3.3M, compared to the prior year @ \$8.5M, and is below budget \$4.9M.

Influences on Sales:

Heating Days - Average Winter Temp 52.0° vs 49.9° PY

Cooling Days - Average Summer Temp 75.2° vs 76.5° PY

Rainfall - Total Rainfall for was 57.3" vs 54.3" PY

Electric - Average kWh per Month

- Residential Down 3.6%
- Non-Residential Down 0.5%
- Large Users Down 19.4%

Water - Average Gallons per Month

Residential – Up 2.6%

- Non-Residential Down 4.1%
- Large Users Down 8.2%

Wastewater - Average Gallons per Month

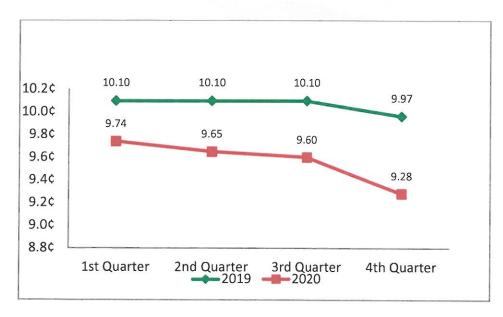
- Residential Up 2.7%
- Non-Residential Down 7.9%
- Large Users Down 4.8%

Electric Sales Revenues are down 4.7% from the prior year; \$204M, compared to \$214M in FY2019. Electric Volume Sales are also down 2.5% from the prior year.

Water/Wastewater Sales Revenue: Water Up 7.0% from the prior year (\$48M, compared to \$45M in FY19). WW is up 4.1% over the prior year (\$51M, compared to \$49M in FY19). Volumes sales for Water are up .3% from the prior year; WW volumes sales are down 1.2% from the prior year.

Residential Energy Time of Use - Average kWh, Degree Days and Cents per kWh YoY Comparisons





Non-Residential Energy Time of Use - Average kWh, Cents per kWh and Degree Days YoY Comparisons (Reclassification in May 2019 to 30 kW Threshold)



Ms. Haskins noted the following are our largest Electric customers; Cumberland County Service Services, VA Medical Center, Cumberland County Courthouse, Goodyear, Cargill, Cape Fear Valley Medical Center & Momentive Specialty Chemical.

The top ten water users were Aqua Water, Dak America, Town of Spring Lake, Ft Bragg Military Base. Hoke County, Goodyear, Cargill, Cape Fear Valley Medical Center, Momentive Specialty Chemicals, and Carolina By Products.

The top ten wastewater users were Fayetteville State University, Nitta Gelatin, Cape Fear Valley Medical Center, Cargill, Carolina By Products, Goodyear, Eastover Sanitary District, Momentive Specialty Chemicals, Norcress District, and Town of Stedman.

Electric System Other Operating Revenues: REPS is \$2.3M, up from \$2.2M in FY19; Coal Ash Rider is \$2.7M, no change from previous year; Late Payment Fees were \$4.0M, down from \$2.7M in FY19; BWGP was \$12.7M, down from \$13.1M in FY19; Investment Income was \$3.0M, compared to \$3.1M in FY19; Other was \$5.5M, up from \$4.7M in FY19.

Water Wastewater Other Operating Revenues: Utility Line Relocation was \$3.4M, compared to previous year @ \$.6M; Investment Income was \$1.5M, down from \$1.7M in FY19; Late Payment Fees were \$1M, down from \$1.3M in FY19; Rent W/WW Property, \$.9M, up from \$.8M in FY19; Other was \$3.3M, up from \$1.5M in FY19.

Ms. Haskins noted the Electric System Weather differences in FY19-FY20. The average temperatures for the year total less than .01% difference. She stated FY20, had 204 Heating Degrees days and 310 Cooling Degree days less than FY19. FY20, had 3 inches of rainfall more than FY19.

Water System Usage was 8,316 Mg in FY20, compared to 8280 Mg in FY19. The highest monthly flow peak for FY20 was 33.5 Mg; and average monthly flow was 23.5 Mg.

She also highlighted the following for the Wastewater System.

Rockfish Creek WRF - Highest Daily Peak Flow – 27.7MGD; Average Monthly Flow – 16.5MGD; Treatment Capacity – 21 MGD.

Cross Creek WRF - Highest Daily Peak Flow -25.4 MGD; Average Monthly Flow -13.5 MGD; Treatment Capacity -25.0MGD.

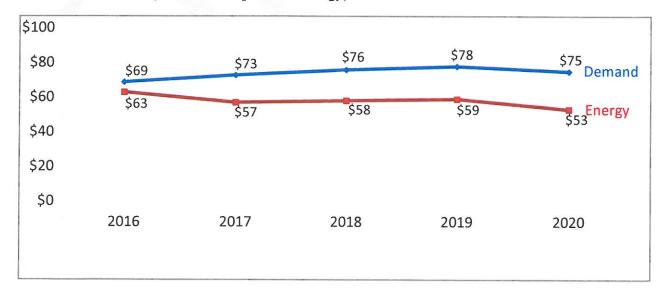
Electric Expenditures (Excluding Power Supply) for FY2020 – Personnel was \$32.6M; Capital Outlay was \$27.1M; Appropriations was \$23.0M; Transfer to City was \$13.3, Other Operating Expenses was \$12.4M, and Other Debt Related Payments was \$2.6M.

Water Expenditures for FY2020 – Personnel was \$34.4M; Capital Outlay was \$27.9M; Debt Related Payments was \$25.8M; Other Operating Expenses was \$18.5M; Appropriations was \$10.3M; Contract Services was \$9.3M

Electric Power Supply Costs

•	Lower Average Coincident Peak Demand (\$4.6m)	•	Lower kWh Sales (\$2.9m)	
•	DEP Pricing (\$1.3m)		COVID-19 Impacts	
•	Lower Coal Ash Expense		DEP Adjustment	

Purchase Power Cost (Demand compared to Energy)



Electric Power Cost Excluding Coal Ash was \$135M a decrease of 8.4% from 2019 to 2020 due to decreased DEP prices, lower average CP demand and lower kWh purchases.

- •DEP prices (\$1.3)
- •Lower average CP demands (\$4.6)
- •Lower kWh sales (\$2.9)

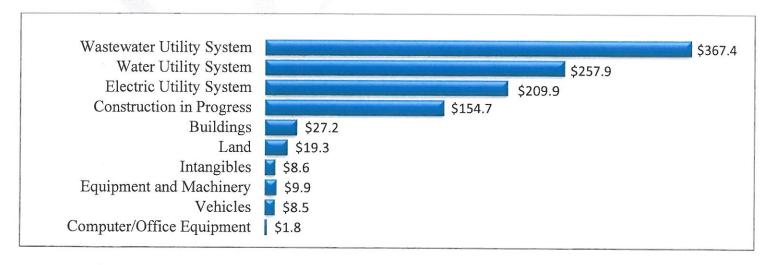
Electric – Budget to Actual

(\$ In Thousands)	Year to Date								
(Percent of Total Power & Maintenance)		Budget			Actual		L	ast Year	
Power Supply - DEP Capacity	\$	74,277	48%	\$	74,758	50%	\$	77,624	48%
Power Supply - DEP Energy		53,650	34%		52,759	35%		58,686	36%
Power Supply - DEP True Up		-	0%	1	1,235	1%		3,279	2%
Power Supply - DEP Adjustment		(2,041)	0%		(5,624)	0%		(3,626)	28%
Power Supply - SEPA		480	0%		474	0%		404	0%
Transmission		6,600	4%		6,315	4%		6,694	4%
Coal Ash (Incl. True Up)		17,332	11%		14,628	10%		15,622	10%
Other Gen. Plant Expense		5,487	4%	1	5,313	4%		4,574	3%
Community Solar		37	0%	ı	36	0%		**************************************	0%
Chiller Capacity/Energy Credit		-	0%		-	0%		7=	0%
Total Power & Maintenance	\$	155,822	100%	\$	149,894	100%	\$	163,257	100%
Lease Payments & Other Costs		(12,708)	8%		(12,699)	8%		(13,133)	8%
Total Power Cost	\$	143,114	92%	\$	137,195	92%	\$	150,124	92%

PWC's PILOT, Transfers & Services to the City - Over the last 5 years, PWC's total impact to the City's General Fund was \$77M. Total contribution in FY2020 was \$17.20M.

Electric & Water Bad Debt as a Percent of Sales remains under 1%, @ .40% for FY20, compared to .42% in FY19.

Below are the Capital Assets for the Electric, Water and Wastewater Funds. The majority of PWC's capital assets are in the Wastewater Utility System.



Ms. Haskins also outlined the Capital Improvements for Electric, Water and Wastewater for FY20, which totaled \$119.0M. up from \$105.4M in FY19. Third Party Capital Contributions for Electric, Water & Wastewater totaled \$20.9M for FY20, compared to \$21.4M in FY19.

She also discussed the debt service and coverage, with total outstanding debt for FY20 of \$301.2M, compared to \$319.3M in FY19.

As of June 30, 2020, the balance in the Electric Rate Stabilization Fund was \$46, 040,362. The Water/Wastewater Stabilization Fund was \$1,105,373; and the Coal Ash Reserve had a balance of \$228,310. Discussion ensued regarding the Coal Ash fund.

Ms. Haskins also responded to questions from Council Member Davis regarding the Transfer to the City.

Commissioner Rogers stated this has been the most user-friendly presentation by staff. He also requested financial presentations by the Friday before meeting. Ms. Haskins thanked her team for their collaboration and creative input with the presentation.

Commissioner Fowler congratulated staff on the clean audit.

IV. GENERAL MANAGER REPORT

United Way Kick-off

Mr. Trego stated we will begin the UW Kick-off on November 5th. He stated this year it will be different with COVID. We will have the virtual leadership breakfast on the morning of November 5th.

Virtual Job Shadowing

Mr. Trego stated PWC has begun Virtual Job Shadowing with Cumberland County Schools. Mr. Russell stated in order to let the students know what the career opportunities are at PWC, we are doing job shadowing. The HR team was on the call with them this week. He stated we will begin engaging the engineering teams for Electric and Water, and other careers within the PWC organization. We are expecting for this to be a big initiative with a lot of participation of the PWC employees.

Jay Walkers Alzheimer's Fundraiser

Mr. Trego stated we had our second annual Putt-Putt fundraising contest several weeks ago. We raised over \$1,100 during the event. He stated we are proud members of the Jay Walkers, in honor of Jay Reinstein, former City of Fayetteville employee and PWC Liaison.

Water Resources

Mr. Noland stated PWC received two awards. One was The Partnership for Safe Water. The Hoffer and Glenville Plants earned the EPA Director's Award for the Partnership for Safe Water. We have received this prestigious award for the past 19 consecutive years. The second was also presented on October 12th by the environment specialists with NCDEQ to the Hoffer treatment staff with the Area Wide Optimization Award. It is a joint operation between the EPA and the State.

V. COMMISSIONER/LIAISON COMMENTS

Commissioner Fowler

Commissioner Fowler stated the transfer to the City includes the street lights in the amount of approximately \$3M. He stated most cities must pay for the street lights to the utility and they must pay for it through taxes to the citizens, but PWC takes on that cost and it is included in our rates. He stated this benefit to the City is something that gets lost when considering the transfer to the City. Mr. Trego stated we took on this expense when we began Annexation.

Commissioner Fowler also recognized the (virtual) presence of Elaina Ball, PWC's new CEO/General Manager.

VI. REPORTS AND INFORMATION

The Commission acknowledges receipt of the following reports and information.

- A. Monthly Cash Flow Report September 2020
- B. Recap of Uncollectible Accounts September 2020
- C. Investment Report September 2020
- D. Purchase Orders September 2020
- E. Position Vacancies
- F. Approved N.C. Department of Transportation Encroachment Agreement(s):
 - Encr. #19154 install sewer main and manholes @ SR2996 (Church Rd.) @ NC59
 - Encr. #19157 install water lateral @ Sr 1403 (S. Reilly Rd)
 - ➤ Encr. #19158 install water main @ NC Hwy 162, nr. SR 1132
 - Encr. #19159 Install Sewer main @SR4 027 & SR 4017
 - ➤ Encr. #19161 Install sewer main @ SR 2378 & SR2333
- G. Approved Utility Extension Agreement(s):
 - E/W/S to serve Addison Ridge Apartments Phase 3, located @ Santa Fe Dr. & Piper Farm Rd.
- H. Financial Statement Recaps
 - > Electric
 - > Water Resources

VII. ADJOURNMENT

There being no further discussion, upon motion by Commissioner Rogers, seconded by Commissioner Shaw, and unanimously approved, the meeting was adjourned at 9:48 a.m.



DARSWEIL L. ROGERS, COMMISSIONER WADE R. FOWLER, JR., COMMISSIONER EVELYN O. SHAW, COMMISSIONER D. RALPH HUFF, III, COMMISSIONER DAVID W. TREGO, CEO/GENERAL MANAGER

MEMO TO:

FAYETTEVILLE PUBLIC WORKS COMMISSION 955 OLD WILMINGTON RD P.O. BOX 1089 FAYETTEVILLE, NORTH CAROLINA 28302-1089 TELEPHONE (910) 483-1401 WWW.FAYPWC.COM

November 2, 2020

David Trego, CEO/General Manager

MEMO FROM: Rhonda Haskins, Chief Financial Office SUBJECT: Loan from the Electric Rate Stabilizate Fund (W/WW Fund), or Annexation Reference of Commission approve a loan from the Electric Rate Stabilization assist in meeting its current and future obligations related to anticipated to be funded, and the loan reimbursed, from the Second There are currently no loans outstanding from the Electric Funds Is loan approval supersedes and replaces the previous loans at 2017 and January 2019. Interest will be paid from the Fund(s) Terms of the loan for your approval: Loan Value: Up to \$14.0 million Principal of Multiple Draws are allowed, as Effective Date: October 28, 2020; or the latest of Draws: Federal Funds Target (upper both Interest Rate; Day Count: Federal Funds Target (upper both Interest Rate Change Dates: March 1 and September 1; on all Maturity Is March 1 and September 1; paid Wall Street Journal Money Rate Principal payable timely upon refinal Maturity Is December 31, 2024; outstanding Interent Is an Is a considered to the provious loans at the loan reimbursed, from the Electric Rate Stabilization and the loan reimbursed, from the Second Interest Payment and replaces the previous loans at the loan reimbursed, from the Second Interest Payment Principal Draws are allowed, as Detail Principal Pr	on Fund to the Water/Wastewater serve Fund (as may be determined) arget metrics, staff recommends the n Fund (ERSF) to the W/WW Fund to the CIP for bond funded projects ries 2021 and 2023 Bond proceeds. It or ERSF to the W/WW Fund, and approved by the Commission in May and not from Bond proceeds.
Fund (W/WW Fund), or Annexation Reference of Commission approve a loan from the Electric Rate Stabilization assist in meeting its current and future obligations related to anticipated to be funded, and the loan reimbursed, from the Secondary There are currently no loans outstanding from the Electric Funds Is loan approval supersedes and replaces the previous loans at 2017 and January 2019. Interest will be paid from the Fund(s) Terms of the loan for your approval: Loan Value: Up to \$14.0 million Principal or Multiple Draws are allowed, as Effective Date: October 28, 2020; or the latest of Interest Rate; Day Count: Interest Rate Change Dates: Interest Rate Change Dates: Interest Rate Change Dates: March 1 and September 1; on all March 1 and September 1; paid Wall Street Journal Money Rate Principal payable timely upon refinal Maturity ¹ : December 31, 2024; outstanding	arget metrics, staff recommends the n Fund (ERSF) to the W/WW Fund to the CIP for bond funded projects ries ¹ 2021 and 2023 Bond proceeds. It or ERSF to the W/WW Fund, and approved by the Commission in May and not from Bond proceeds.
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Loan Value: Draws: Effective Date: Interest Rate; Day Count: Interest Rate Change Dates: Interest Payment Dates: Publication; Date Rolling: Loan Repayment: Final Maturity¹: Up to \$14.0 million Principal or Multiple Draws are allowed, as October 28, 2020; or the latest of Federal Funds Target (upper bor March 1 and September 1; on all March 1 and September 1; on all Wall Street Journal Money Rate Principal payable timely upon red December 31, 2024; outstanding	tstanding at any one time
currently univerpated, also wing for a detay of one year for se	ate signed below and) plus 100 bps; Actual/360 acipal outstanding l Principal outstanding an arrears; no compounding s; Business Day Convention accipt of Bond proceeds g Principal and Interest due
COMMISSION APPROVAL In accordance with the Terms listed above, the Commission h million from the ERSF to the W/WW Fund.	·
Chairman Secretary	
Date Date	

Open Commission Requests As of 11-11-20

Commission	Presentation/Discussion Item	Presenter (Staff)
Meeting Date		
To be Determined	Action Items as a result of the 2019 budget discussions: Provide cost analysis of the Wellness Program - Completed Ridership of the Faster Bus versus cost Requested by: Commissioner Rogers 5-8-19	R. Haskins R. Haskins
To be Determined	Report Key Ratios Across all Reporting Agencies Requested by: Commissioner Rogers 10/9/19	R. Haskins
To be Completed with Strategic Planning	Clarify Key Performance Indicators – Requested by: 10/9/19	R. Haskins
To Be Determined	Provide Update on Strategic Planning Throughout the Commission Requested by: D. Rogers 5-13-20	D. Trego B. Russell
To Be Determined	Provide a presentation on the process to be followed in the event of a Lock and Dam failure Requested by: D. Rogers 10-14-20	M. Noland

PREVIOUSLY CLOSED COMMISSION REQUESTS HAVE BEEN ARCHIVED

October 31, 2020 Personnel Report

DIVISION	AUTHORIZED POSITIONS	ACTUAL EMPLOYEES	Part -time Employees	CONTRACT POSITIONS	VACANT POSITIONS	Temp Staff
MANAGEMENT						
Executive	8	5			3	
Customer Programs Admin	1	1				
Human Resources Admin	1	1				
Communications/Comm Rel	1	1				
Corporate Services Admin	1	1				
Information Tech Admin	1	1				
Financial Administration	1	1				
Water Administration	1	1				
Electric Administration	1	1				
Total	16	13	0	0	3	
COMM/COMM REL						
Communications/Comm Relations	4	4				1
Total	4	4	0	0	0	1
HUMAN RESOURCES						
Human Resources	7	7				
Medical	1	1				1
Safety	1	1				
Total	9	9	0	0	0	1
CUSTOMER PROGRAMS						
Programs Call Center	11	10			1	
Development & Marketing	5	4			1	
Water Meter Shop	2	2				
Electric Meter Shop	2	2				
Utility Field Services	18	18				
Meter Data Management	6	6				
Total	44	42	0	0	2	0
CORPORATE SERVICES						
Project Management	19	17			2	
Warehouse	13	13				
Fleet Maintenance	31	31				
Facilities Maintenance	7	*8				1
Total	70	68			2	1
INFORMATION TECHNOLO	DGY					
IT Admin	5	5				
IT Infrastructure & Support	12	12				
IT Applications	8	8				
IT DevOps	8	7			1	
Total	33		0	0		0

Personnel Report, Page 2

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DIVISION	AUTHORIZED POSITIONS	ACTUAL EMPLOYEES	Part -time Employees	CONTRACT POSITIONS	VACANT POSITIONS	Staff by Temp Agency				
FINANCIAL						or Part-time				
Accounting	16	14			2					
Payroll	2	2								
Accounts Receivable	3	3								
Customer Accts Call Center	33	*35				1				
Customer Service Center	15	14			1					
Cust Billing & Collection	14	14				1				
Risk Management	4	4				2				
Environmental Compl	1	1								
Property & ROW Mgmt	5	5								
Internal Auditing	2	2								
Budget	2	2								
Rates & Planning	2	2								
Financial Planning Admin	5	5								
Purchasing	7	7								
Total	111	108	0	0	3	4				
WATER RESOURCES										
W/R Engineering	37	36			1	1				
W/R Construction	107	97			10					
P.O. Hoffer Plant	10	10								
Glenville Lake Plant	7	7				2				
W/WW Facilities Maint.	25	25				1				
Cross Creek Plant	11	11								
Rockfish Plant	8	7			1					
Residuals Management	2	2								
Environmental Services	1	*2								
Laboratory	6	5			1					
W/R Environ. Sys. Prot.	4	4								
Watersheds	2	2								
Total	220	207	0	0	13	4				
DIVISION	AUTHORIZED POSITIONS	ACTUAL EMPLOYEES	Part -time Employees	CONTRACT POSITIONS	VACANT POSITIONS	Staff by Temp Agency				
ELECTRIC			1.11.0							
Electrical Engineering	23	21			2	1				
Fiber	2	2								
Electric Construction	86	81			5					
Substation	14	13			1					
Apparatus Repair Shop	5	5								
CT Metering Crews	4	4								
Compliance	3	3								
Power Supply SEPA	0	0								
Power Supply Progress Energy		0								
Generation	26	*30								
Total	163	155		0	8	1				
TOTAL	670	638	0	0	32	12				
TOTAL	*1 temporary ove				J					

^{*1} temporary overstaff in Fac Maint pending retirement

^{*2} temporary overstaff in Customer Service

^{*1} temporary overstaff in Environmental pending retirement

^{*4} temporary overstaff in Generation



DARSWEIL L. ROGERS, COMMISSIONER WADE R. FOWLER, JR., COMMISSIONER EVELYN O. SHAW, COMMISSIONER D. RALPH HUFF, III, COMMISSIONER DAVID W. TREGO, CEO/GENERAL MANAGER FAYETTEVILLE PUBLIC WORKS COMMISSION 955 OLD WILMINGTON RD P.O. BOX 1089 FAYETTEVILLE, NORTH CAROLINA 28302-1089 TELEPHONE (910) 483-4401 WWW.FAYPWC.COM

October 27, 2020

MEMO TO: ALL PWC EMPLOYEES

FROM: Rhonda Fokes

rhonda.fokes@faypwc.com

SUBJECT: Job Vacancy

POSITION: Customer Programs Analyst

DEPARTMENT: 0315 – Development & Marketing

HOURS: Monday – Friday 8:00am – 5:00pm

Extended hours as required

GRADE LEVEL: 406 \$22.44 - \$28.05/Hourly

<u>Qualifications & Duties:</u> Any "regular" employee may apply to the Human Resources Department by logging into EBS/I-Recruitment/Employee Candidate to apply for this position by 5pm November 10, 2020.

SUPERVISORS, PLEASE POST ON BULLETIN BOARD