

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission June 2021

Upcoming Events

Fayetteville Symphony Orchestra
FREE Independence Day Celebration-Festival Park
Thursday, July 1st

Independence Day
PWC Offices Closed
Monday, July 5th

Annual Public Works Art Exhibit
The Arts Council - Downtown Fayetteville
FREE Admission
Open through July 17th
theartscouncil.com

PWC Connections : The Podcast
Listen to PWC's bi-weekly Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



PWC TV: Now Streaming!



Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.



Garrett Joins PWC Board

Ronna Rowe Garrett was sworn in by Fayetteville Mayor Mitch Colvin, as the newest member of the Fayetteville Public Works Commission on April 28, 2021. Garrett, a former federal government senior executive, begins a four-year term and joins the four-member board of local leaders appointed by the Fayetteville City Council to govern Fayetteville's municipal utility.



As the newest member of the PWC Board (right to left) Garrett joins Chairman Wade Fowler, Evelyn Shaw and Darswell Rogers to lead PWC.

The PWC oversees more than \$1 billion in utility assets and an annual budget of \$401 million and serves over 118,000 residential/business customers with one or more utility services that power homes and businesses, ensure an ample supply of clean water, and protect the environment with exceptional wastewater treatment.

As the 37th largest municipal electric systems in the United States, PWC is community-owned and locally-

operated, which offers one of the greatest benefits - local leadership that is accountable and responsive to the community, not remote shareholders.

In a recent statement regarding consideration of a private-equity firm's proposed concession offer to manage PWC assets, PWC Chairman Wade Fowler, emphasized the importance of local leadership and full control of Fayetteville's utility finances and assets.

"Our Commissioners are responsible, business

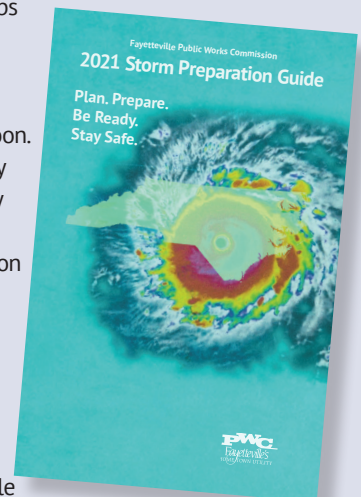
and community-minded Fayetteville residents, who have the fiduciary duty of managing this community asset in the best interest of our customers and the City of Fayetteville," said Fowler. "PWC has a long and successful history of reliably serving Fayetteville/Cumberland County with strategic, long-term prudent planning as well as partnering in many initiatives that have bettered our community for all."

Hurricane Season is Here: Start Preparing Today

Fayetteville PWC has a pro-active plan of operations in the event of severe weather and we encourage you to be prepared too. Make an emergency plan for your family, which includes knowing where to meet if you get separated and stocking your emergency kit ahead of time. Become familiar with safety tips and emergency preparation information on our website, and sign up to receive electric outage notifications through the PWC online account manager.

Look for FREE copy of PWC's 2021 Storm Preparation Guide in your mailbox soon. The Guide will also be available digitally on PWC's website and includes safety tips, a packing list for your Emergency Supply Kit, information on how to safely operate a portable generator, storing water for emergencies, surviving flash

floods, and information about PWC's Medical Priority Program (details on the back). There's also vital information from Cumberland County, the City of Fayetteville and the Red Cross.



Does Your Life Saving Equipment Rely on Electricity?

If a PWC customer requires life-sustaining equipment that is dependent on electric and/or water service, you should always have a backup power plan. Prepare extra batteries and equipment to charge your batteries, or identify somewhere to relocate to that has power.

Through PWC's Medical Priority Program, you can also sign up to receive early notification and priority restoration consideration in the event of a scheduled or emergency interruption of service. PWC requires the customer and customer's physician to complete a Medical Priority application, which can be found on the Residential Programs page on our website, faypwc.com.

Reminder: Summer Electric Peak Hours 3pm – 7pm

Time-of-Use Summer Peak hours are in effect through October. Rates for electricity used during Off-Peak hours will cost 35% less than Peak hours and will occur 20 hours on weekdays and all day on weekends and PWC observed holidays.

Looking for extra ways to beat the Peak? Sign up for the ecobee Peak Savings Program or The Peak Savings Electric Water Heater Program - participants receive a FREE Aquanta smart water heater device when they sign up! Visit www.faypwc.com/residential-programs/ for details.

**Summer Peak Hours (April - October)
For PWC Electric Customers**
3pm-7pm Weekdays



CONSERVATION CORNER

Monthly Tips from PWC's Energy & Water Saving Experts!

Our Conservation Specialists are experts in saving water and energy year-round. Take note of these tips – they'll help you save cash and lower your consumption this season!

- Set your thermostat in the high 70's when home and consider raising your thermostat temperature even more when you're away. According to the Department of Energy, setting your thermostat back 10-15 degrees for 8 hours a day can save you about 5% to 15% on your electric bill for the year, or about 1% for each degree of setback.
- If you're a pool owner – set your heater to 78 degrees to use about 40% less energy and invest in a sturdy pool cover to reduce evaporation of water and chemicals.
- Dust off the old grill! Barbecuing outdoors avoids heating up your kitchen, which often causes us to blast the AC.
- Cook with a microwave, toaster oven, or slow cooker, all of which use less electricity than an oven and prevents your kitchen from turning into a sauna.
- Be mindful of PWC Summer Peak Hours! Avoid high energy usage between the hours of 3pm-7pm.



Manage Your Outdoor Watering Wisely

During warm weather, lawns and gardens thirst for water. Remember to follow the year-long Odd-Even schedule for outdoor watering with unattended sprinklers or automatic systems. It's a simple step that conserves our precious water supply and helps us be better prepared for drought conditions.

When it does rain, remember rain sensors prevent unnecessary watering by temporarily overriding your sprinkler controls when they detect a certain amount of rainfall. Now through September 30, 2021, PWC water customers can earn a bill credit up to \$50 if you purchase and install a WaterSense® Rain Sensor on your automatic sprinkler system. For details, visit faypwc.com/rain-sensor-program.

	MON	TUE	WED	THU	FRI	SAT	SUN
EVEN Addresses (0,2,4,6,8)							
ODD Addresses (1,3,5,7,9)							

For more water conservation and irrigation tips, visit www.faypwc.com/watering-schedules/

**PUBLIC
POWER
AT WORK**

PWC Employees Serving the Community

As a Public Power community, Fayetteville benefits from having its own local municipal electric system. Our community benefits from PWC's 600+ employees who give back to the community where they live and work in a variety of ways. PWC employees were proud to support this year's United Way of Cumberland County's annual Day of Caring which featured the United Way holding a supply drive for its partner agencies and hosting a successful blood drive with the American Red Cross. The United Way of Cumberland County personally thanked Fayetteville PWC for their support and overall willingness to help.



PWC CEO Elaina Ball helped the United Way and Red Cross meet their goal in collecting critical blood donations during the Day of Caring.