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Utility Installation Project Begins
Project 23 Section 2 – Rayconda

Installation of utilities in Project 23 Section 2 is beginning and the Fayetteville Public Works Commission has contracted with TA Loving to install sewer and/or water services to approximately 90 properties highlighted on the enclosed map. Water will be installed to serve areas of Rayconda that do not already have access to water services. This project is expected to be complete and services available for connection by early 2022. Below is a general description of the work and special notes for residents. A video recording of the recent construction information meeting held for Project 23-Sec 2 is also available online for more details of what to expect. (www.faypwc.com – Residential>Annexation>Project Updates)

Preparing for sewer installation

Crews prepare the area by clearing easements and right-of-ways, setting temporary fencing, and establishing a staging area. If it is necessary to remove plants, trees and/or shrubs, contractors may honor individual requests to set them aside; however, they are not responsible for relocating or replacing them. It is the responsibility of the resident to relocate and maintain any plantings removed. Grass disturbed during the project will be replaced after final construction is completed.

Homeowners should review the proposed location of your 'cleanout' where the sewer service lateral installed by the contractor will connect with the service line to your home. The location of it will be marked 'C/O' or 'S/L' on the pavement or with a stake inside the right-of-way (typically your property line adjacent to the street where your utility service meters and electric transformer boxes are located). If the cleanout needs to be moved, relocation will need to be coordinated with PWC before work begins on your street. The cost to relocate the service lateral after installation is the responsibility of the homeowner.

What to expect

Work will involve numerous crews in the areas where sewer is being installed and regular work hours for the crews are 7 am - 5 pm Monday through Friday. As work begins on your street, asphalt will be removed and crews will dig trenches in the center of the street to install gravity sanitary sewer lines. Residents should avoid parking on the street. During construction, roads will remain passable to local traffic and equipment may be placed in the right-of-way overnight. Please note, the public right-of-way is the property line adjacent to the public street where utility services are currently located such as your water meter or phone services. For the safety of residents and workers, please reduce speed in construction areas to minimize the spread of debris and dust and keep children away from the construction area and equipment. The streets will be patched temporarily during construction and paved within 18 months, allowing them time to settle from the construction.

We realize this work will cause inconveniences for residents. Installing sewer services in established neighborhoods is very challenging and unfortunately, disruptive. If you or someone in your home has medical needs or special circumstances, please let PWC know so that the construction crews can accommodate those needs. Because sewer lines are deeper than water, gas, cable, phone and electrical lines, there is a possibility of disturbing existing utilities. Every effort will be made to avoid interruptions; however, should this happen, all efforts will be made to restore services as soon as possible.

Who to contact with concerns

If you have special needs that we need to be aware of or if a problem should occur as a result of this work, please contact the PWC project coordinator who will be on the worksite daily or contact PWC's Water Resources Engineering Department at **910-223-4730** during normal business hours. After normal hours, please call our dispatch center at **(910) 483-1382** and please let them know you are in Project 23 Section 2.

Keeping informed

Because of COVID-19, a virtual meeting to share details of the project was held on August 25. If you are unable to participate or view the meeting recording (see above) and would like more information about this project, please call 910-223-4009. If your residence is scheduled to have sewer or water services installed, PWC will send the property owner additional information regarding service connection once the work is complete.

Thank you for your patience and cooperation during this utility installation project.