

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission June 2022

## Upcoming Events

### Hurricane Season

June 1 – November 30

[www.faypwc.com/storm-central](http://www.faypwc.com/storm-central)

### Fayetteville Symphony Orchestra

**Independence Concert & Fireworks • Festival Park**  
Monday, July 4th at 8pm  
Free Admission

### See Ya' There!

**Annual PWC Expo**  
**Skyview on Hay (121 Hay St)**  
**FREE & Open to the Public**  
Friday, June 24  
10am – 9pm

### Independence Day

**PWC Offices Closed**  
Monday, July 4

### PWC Connections : The Podcast

Listen to PWC's bi-weekly Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC and get the scoop on hot topics!



### PWC TV: Now Streaming!

Roku fireTV androidtv

Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.



## Experience the Expo! We're Celebrating our Customers with a FREE Community Event

The 8th Annual Power & Water Conservation Expo is scheduled for Friday, June 24, 2022, at *SkyView on Hay* (121 Hay Street) in Downtown Fayetteville, from 10am to 9pm. All are welcome, including large groups and families! The Expo is **FREE** and open to the public. Get a firsthand look at PWC's newest and coolest Power Tool, learn about our customer incentive programs, exciting upcoming projects, get tips on ways to save on your energy and water bill. Plus, meet the PWC team members who keep your power on and water flowing!

Be sure to fill up your **FREE** reusable canvas tote with handy household items and conservation items like LED bulbs, Fat Trappers, Shower Timers and more! Look for additional details about the Power and Water Conservation Expo on PWC's social media pages and website!



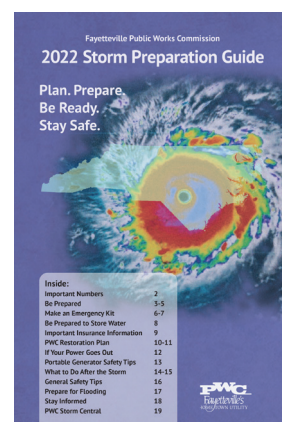
COMMUNITY powered  
PWC  
Fayetteville's  
HOME TOWN UTILITY



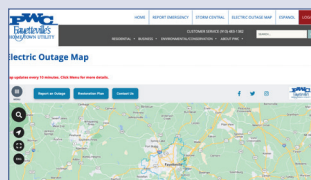
## Hurricane Season is Here: Start Preparing Today

Fayetteville PWC has a proactive plan of operations in the event of severe weather and we encourage you to be prepared too. Make an emergency plan for your family, which includes knowing where to meet if you get separated and stocking your emergency kit ahead of time. Become familiar with safety tips and emergency preparation information on our website, and sign up to receive electric outage notifications through the PWC online account manager.

Look for FREE copy of PWC's 2022 Storm Preparation Guide in your mailbox soon. The Guide will also be available digitally on PWC's website and includes safety tips, a packing list for your Emergency Supply Kit, information on how to safely operate a portable generator, storing water for emergencies, surviving flash floods and information about PWC's Medical Priority Program ([www.faypwc.com/storm-central](http://www.faypwc.com/storm-central)). There's also vital information from Cumberland County, the City of Fayetteville and the Red Cross.



## Check OUT the OUTage Map



Check power outages and restoration efforts using our Electric Outage Map! The Outage map is a useful feature that provides up-to-date information showing all current outage locations throughout our service area. Sign up today for FREE text and/or email notifications through the PWC Online Account Manager. The map is accessible online 24/7 even without signing up.



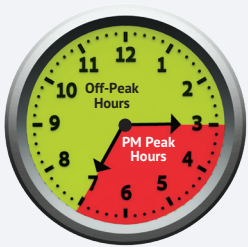
## Get Excited for PWC's Newest Power Tool

A new Energy Resource Center is coming soon to help customers manage and reduce their energy consumption and save money on their monthly utility bill. The Energy Resource Center includes an online energy audit that allows you to customize to your home as well as use numerous online calculators to find additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to identify factors that may have impacted your energy use. Watch for this new Power Tool coming soon to your email and online at [www.faypwc.com](http://www.faypwc.com) and the Online Account Manager.



## Reminder: Summer Peak Time-of-Use Hours

Summer Peak Hours (April - October)  
For PWC Electric Customers  
3pm-7pm Weekdays



PWC made the switch to Summer Time-of-Use (TOU) Rates April 1st. *Beat the Peak* and make TOU Rates work for you! Summer Peak will run through October, between the hours of **3pm – 7pm**. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC observed holidays. Visit PWC's Time-of-Use page for details and conservation tips: [www.faypwc.com/time-of-use-rates/](http://www.faypwc.com/time-of-use-rates/)

# Easy Energy Saving Tips for Apartments or Rental Homes



If you're a renter, then you might look at conservation tips and wonder what it means for you. Renters usually can't make drastic changes to the living space and are limited in what can be done to make the home or apartment more energy efficient.

But that doesn't mean there's nothing you can do to reduce your apartment's energy costs. Most renters have limits on the changes they can make to a home or apartment without consulting the landlord, and typically they don't want to make investments in a property that is not theirs. But there are some basic energy conservation steps that renters can take to reduce energy such as:

- Turn off the lights when not in use and change out the light bulbs to LEDs
- Keep the thermostat at the highest comfortable level in the summer
- Reduce hot water usage. Shorter showers are good. So is running your clothes washer with cold water.
- Use window blinds or drapes or other window coverings to help windows keep out the temperatures from the outside.

Perhaps these are not the most exciting ways to save energy, but they are effective and easy steps. Another possible improvement for renters when it comes to comfort, look into weatherstripping to seal any air leaks in the doors and windows.



So why would you want to take steps to make a property that you do not own more energy efficient? Most renters have to pay for electricity, so any improvements can help save money, even in the short term. Oftentimes, energy efficient improvements make the living space more comfortable and healthier.

That's all there is to it! Whether you own your residence or not, you can always make smarter choices to reduce your energy costs and improve comfort.

Info provided by [energy.gov](http://energy.gov)

## Public Power at Work PWC Wins State-wide Awards for Excellence

Fayetteville PWC recently received four *Public Power Awards of Excellence*. The Public Power awards are given by ElectriCities of North Carolina, Inc. and honor public power communities across the state for outstanding performance in five key areas. PWC was awarded the following *Public Power Awards of Excellence*:

- **Value of Public Power** – highlights communities that communicate the value of electric system ownership to key stakeholders.
- **Grid Modernization** – focuses on promoting investment in public power communities' electric distribution systems and in technology to ensure safety and reliability, as well as exceeding customer expectations.



- **Continuous Improvement** – recognizes cities and towns that constantly review and enhance all aspects of public power while focusing on cost reduction and increased efficiencies in current and future operations.
- **Workforce Development** – honors communities that promote a workforce plan to attract, develop and retain the necessary human talent to provide safe, reliable power and lead public power forward.