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FAYETTEVILLE PUBLIC WORKS COMMISSION  
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FAYETTEVILLE, NORTH CAROLINA 28302-1089  
TELEPHONE (910) 483-1401  
WWW.FAYPWC.COM

**SUBJECT: Phase 5 Annexation Area 23.2 Connection Notification.**  
**Reference Pin No. XXXXXXX**

Dear XXXXXXX:

Utility improvements for your street are now complete and available for connection to the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities. Also enclosed is information outlining the steps to connect and an explanation of the cost for this service.

New connections require a Utility Capacity Charge (formally called the Facility Investment Fee) of \$1,107 for a standard residential sewer customer, which is used to offset the impact a new customer has on our Treatment Plant capacity. While you are not required to connect, if you connect by **July 28th, 2023**, this fee will be waived. To qualify for the waiver, sewer connections must be made and inspection completed by **July 28th, 2023**.

You will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after securing a plumbing permit from the City of Fayetteville Inspections Department.

Once this is done, call **PWC at (910) 223-4600** to establish your sanitary sewer services and refer to the **Phase 5 Annexation Area 23.2 Project**. Also, to ensure you receive all future mailings concerning this project area, please verify that your mailing address is current with the Cumberland County Tax Office.

Sewer assessments are billed to the property owner after the City Council has held a Public Hearing and confirmed the assessment. PWC will notify the property owner of the Public Hearing and mail the official notification explaining the assessment cost and payment options. The assessment is the resident's portion of the cost to install the sanitary sewer mains and the service laterals and is owed whether or not connection is made to the service. The City Council has capped the assessment at \$5,000 for a single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

**BUILDING COMMUNITY CONNECTIONS SINCE 1905**

**AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER**

The City of Fayetteville offers financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact **Jacquelyn Bell, City of Fayetteville Community Relations Specialist, at 910-433-1930** prior to hiring a plumber or connecting to the lines.

The City of Fayetteville and PWC sincerely appreciate your cooperation throughout this utility improvement project. We ask for your continued cooperation as we complete restoration measures that may still be taking place in the area.

Very truly yours,

**PUBLIC WORKS COMMISSION**

*Lucille Phillips*

Lucille Phillips  
Service Delivery Manager