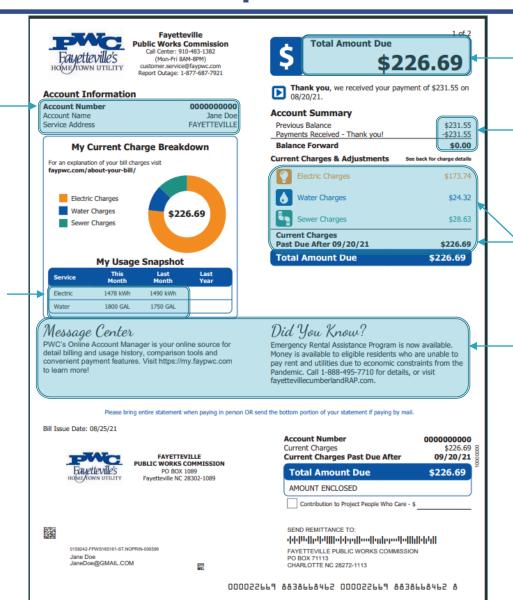


Sample Bill

Your account number and service address is listed here.

Shows actual usage for the current bill and the previous bill.



The total amount due on bill.

Prior bill balance and amount of your last payment received.

The summary of current bill charges by utility service type and due date.

Special messages and current information of interest.



Sample Bill

Rate code - indicates type of rate your services are billed by (example residential, inside city)

Days of Service
The number of days of utility usage in this bill. Typically, bills are 25-35 days and may vary from month to month.

Basic facility charges. Covers cost of providing utilities, such as equipment and system maintenance as well as metering and billing services (i.e., lines, poles, pipes, meters)

Electric will break down on-peak and off-peak kwh usage.

Water is billed by the gallons used.

Sewer charges are based on water use (unless billed as a flat rate for non-PWC water customers).

My Electric Bill Details

Electric Residential Charges	1/2/26/21 - 08/25/21 (30 Days)
Basic Facility Charges	\$24.00
On Peak KWH Charges - 224 KWH	\$29.12
Off Peak KWH Charges - 1254 KWH	\$106.25
K Renewable Energy Rider	\$1.00
Coal Ash Rider	\$2.00
NC Sales Tax	\$11.37
Total Electric Charges	\$173.74

6

My Water Bill Details

 Water Residential Charges
 07/276/21 - 08/25/21 (30 Days)

 Basic facility charge - Inside City
 \$18.00

 Water Charge - 1800 GAL
 \$4.32

 water Utility Line Relocation Rider
 \$2.00

 Total Water Charges
 \$24.32



My Sewer Bill Details

 Sewer Residential Charges

 07/26/21 - 08/25/21 (30 Days)

 Basic facility charge - Inside City
 \$18.00

 Usage charge - 1800 GAL
 \$9.63

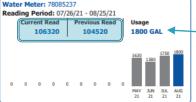
 Sewer Utility Line Relocation Rider
 \$1.00

 Total Sewer Charges
 \$28.63

the PWC's Online Account Manager or by calling 910-483-1382 prior to your due date.

My Usage History





Graphs showing your usage over the past 13 months allow you to see how your water and electric consumption varies seasonally or month to month.

Shows actual meter readings for current and previous month.

This shows the different ways you can pay your bill.

Late payment and payment extension details are listed here.



interest if PWC does not receive payment in full before the past due date. In addition, your service will be subject to disconnection and a deposit requir

Payment extension requests are evaluated on a case-by-case basis taking into account relevant circumstances and credit history. Request an extension through