

Sample Bill

Your account number and service address is listed here.

Shows actual usage for the current bill and the previous bill.

1 of 2

Fayetteville Public Works Commission
 Call Center: 910-483-1382
 (Mon-Fri 8AM-8PM)
 customer.service@faypwc.com
 Report Outage: 1-877-687-7921

Account Information

Account Number: 000000000
 Account Name: Jane Doe
 Service Address: FAYETTEVILLE

My Current Charge Breakdown

For an explanation of your bill charges visit faypwc.com/about-your-bill/

- Electric Charges
- Water Charges
- Sewer Charges

\$226.69

My Usage Snapshot

Service	This Month	Last Month	Last Year
Electric	1478 kWh	1490 kWh	
Water	1800 GAL	1750 GAL	

Account Summary

Previous Balance: \$231.55
 Payments Received - Thank you!: -\$231.55
Balance Forward: \$0.00

Current Charges & Adjustments See back for charge details

Electric Charges	\$173.74
Water Charges	\$24.32
Sewer Charges	\$28.63
Current Charges	\$226.69
Past Due After 09/20/21	\$226.69
Total Amount Due	\$226.69

Message Center

PWC's Online Account Manager is your online source for detail billing and usage history, comparison tools and convenient payment features. Visit <https://my.faypwc.com> to learn more!

Did You Know?
 Emergency Rental Assistance Program is now available. Money is available to eligible residents who are unable to pay rent and utilities due to economic constraints from the Pandemic. Call 1-888-495-7710 for details, or visit fayettevillecumberlandRAP.com.

Please bring entire statement when paying in person OR send the bottom portion of your statement if paying by mail.

Bill Issue Date: 08/25/21

FAYETTEVILLE PUBLIC WORKS COMMISSION
 PO BOX 1089
 Fayetteville NC 28302-1089

Account Number 000000000
 Current Charges \$226.69
Current Charges Past Due After 09/20/21

Total Amount Due \$226.69

AMOUNT ENCLOSED

Contribution to Project People Who Care - \$ _____

SEND REMITTANCE TO:
 FAYETTEVILLE PUBLIC WORKS COMMISSION
 PO BOX 71113
 CHARLOTTE NC 28272-1113

000022669 8838668462 000022669 8838668462 8

The total amount due on bill.

Prior bill balance and amount of your last payment received.

The summary of current bill charges by utility service type and due date.

Special messages and current information of interest.

Sample Bill

Rate code - indicates type of rate your services are billed by (example residential, inside city)

Days of Service
The number of days of utility usage in this bill. Typically, bills are 25-35 days and may vary from month to month.

Basic facility charges. Covers cost of providing utilities, such as equipment and system maintenance as well as metering and billing services (i.e., lines, poles, pipes, meters)

Electric will break down on-peak and off-peak kwh usage.

Water is billed by the gallons used.

Sewer charges are based on water use (unless billed as a flat rate for non-PWC water customers).

My Electric Bill Details

Electric Residential Charges
07/26/21 - 08/25/21 (30 Days)

Basic Facility Charges	\$24.00
On Peak KWH Charges - 224 KWH	\$29.12
Off Peak KWH Charges - 1254 KWH	\$106.25
NC Renewable Energy Rider	\$1.00
Coal Ash Rider	\$2.00
NC Sales Tax	\$11.37
Total Electric Charges	\$173.74

My Water Bill Details

Water Residential Charges
07/26/21 - 08/25/21 (30 Days)

Basic facility charge - Inside City	\$18.00
Water Charge - 1800 GAL	\$4.32
Water Utility Line Relocation Rider	\$2.00
Total Water Charges	\$24.32

My Sewer Bill Details

Sewer Residential Charges
07/26/21 - 08/25/21 (30 Days)

Basic facility charge - Inside City	\$18.00
Usage charge - 1800 GAL	\$9.63
Sewer Utility Line Relocation Rider	\$1.00
Total Sewer Charges	\$28.63

My Usage History

Electric Meter: 235895
Reading Period: 07/26/21 - 08/25/21

Current Read	Previous Read	Usage
56080	54602	1478 KWH

Water Meter: 78085237
Reading Period: 07/26/21 - 08/25/21

Current Read	Previous Read	Usage
106320	104520	1800 GAL

Ways to Pay

For more information including fees and methods accepted visit faypwc.com/payoptions/

Mail	AutoPay	Phone	Online or eBill	Western Union	In Person
<small>PWC PO BOX 71113 CHARLOTTE, NC 28272-1113 Return stub with payment payable to PWC</small>	<small>Set it and Forget it! Your bill is automatically drafted from your bank account each month on due date. To enroll, visit my.faypwc.com</small>	<small>Call 1-833-4FAYPWC 24/7 (1-833-472-9792) Pay by check (no fee) or credit/debit card (fee applies). All major cards accepted</small>	<small>Online Account Manager Pay electronically via a secure link in the email or through the Online portal. Pay by check (no fee) or credit/debit card (fee applies). To enroll, visit my.faypwc.com</small>	<small>WU Payment Center including Food Lion stores Cash-only, must have PWC account number May not post immediately. Small fee applied by WU.</small>	<small>Customer Service 955 Old Wilmington Rd 8:30am-5:30pm Cash, check, & money order accepted ONLY. Night depository for payment dropoff.</small>

This bill is due and payable now. In accordance with PWC's Service Regulations and Charges, a 4% late fee will be assessed and your balance due will accrue interest if PWC does not receive payment in full before the past due date. In addition, your service will be subject to disconnection and a deposit requirement may be imposed or increased. Payment extension requests are evaluated on a case-by-case basis taking into account relevant circumstances and credit history. Request an extension through the PWC's Online Account Manager or by calling 910-483-1382 prior to your due date.

Graphs showing your usage over the past 13 months allow you to see how your water and electric consumption varies seasonally or month to month.

Shows actual meter readings for current and previous month.

This shows the different ways you can pay your bill.

Late payment and payment extension details are listed here.