

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission September 2022

Upcoming Events

International Folk Festival
Festival Park & Downtown Fayetteville
September 23rd - 25th
www.wearthearts.com/festival

PWC's Rain Sensor Program Ends
September 30th
faypwc.com/rain-sensor-program

PWC Connections: The Podcast
Listen to PWC's bi-weekly Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC and get the scoop on hot topics!



PWC TV: Now Streaming!



Watch *Your PWC Connections* anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. *Your PWC Connections* is also available on PWC's Youtube channel & website.



Trap It, Then Toss It and Keep Wipes Out of the Pipes!

Smart food disposal and refraining from putting items labeled "flushable" down the drain can help protect our environment, our sources of drinking water and your own property. Dumping grease, fats and oil is not only illegal, but it can also cause sewage back-ups and flooding. Wipes labeled "flushable" don't break down in the system and can also cause blockages that lead to sewage back-ups which can damage personal and public property. Do your part to prevent such incidents by following these guidelines for proper food disposal. Trap your grease, fat and oil – then toss it in the garbage!



DON'T dump cooking oil, poultry fat and grease into the kitchen sink or the toilet bowl.
DON'T depend on heavy-duty drain cleaners to fix a grease clog. These cleaners do not melt the grease. Grease re-solidifies inside sewer lines and causes blockages.
DO use paper towels to wipe residual grease or oil off dishes, pots and pans prior to washing them.
DO remember, the following items should never be flushed down the toilet:

- ✓ Wipes labelled "flushable" (they don't break down in the system)
- ✓ Baby wipes
- ✓ Diapers
- ✓ Paper towels
- ✓ Dental floss
- ✓ Medical Waste
- ✓ Kitty litter
- ✓ Feminine hygiene products



Spotlight on Safety Operating Generators Safely

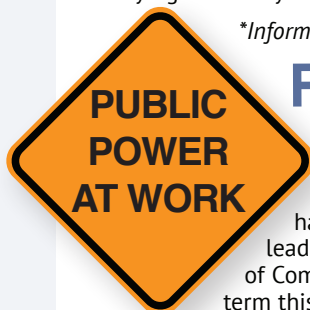
Generator Safety video



Portable or permanently installed standby generators can come in handy during long-term power outages. However, if you do not know how to use them properly, they can be dangerous. Contact a qualified vendor or electrician to help you determine what generator is best suited to your needs. Before using, read and follow manufacturer's instructions.

Please be mindful of back feeding your house. Back feeding means trying to power your home's wiring by plugging the generator into a wall outlet. This dangerous practice presents an electrocution risk to utility workers and neighbors served by the same utility transformer. It also bypasses some of the built-in household circuit protection devices, so you could end up frying some of your electronics or starting an electrical fire.

**Information courtesy of safeelectricity.org*



Fayetteville PWC Commissioner Fowler Completes Tenure

As a Public Power community, Fayetteville benefits from having its own local municipal electric system and local leadership. Mr. Wade Fowler, elected to serve on the PWC Board of Commissioners in October 2014, completes his second four-year term this fall. Mr. Fowler served as Chairman of the Board in 2017-2018 and 2020-2021.

During Mr. Fowler's time on the Board, he was a part of several decision-making processes to include PWC's multi-million-dollar Power Supply contract with Duke Energy, the construction of North Carolina's first municipally owned solar farm, a reduction in electric rates, and oversaw countless other projects and decisions that had a direct impact on our community.

Fayetteville PWC thanks Mr. Fowler for his leadership and willingness to serve and we wish him the best as he continues to serve our community in another capacity.



Attention PWC Water Customers

PWC's *Wastewater Collections and Treatment Systems Annual Performance Report* for the for the fiscal year July 1, 2021– June 30, 2022, as required by the Clean Water Act of 1999 is now available. Read the report on PWC's website. To receive a copy by mail, please call 910-223-4009.

Take Charge of Your Energy Savings

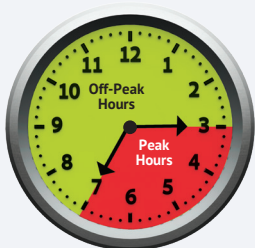
PWC's Energy Resource Center helps you save power and lower your bills! The Energy Resource Center includes an online energy audit that allows you to customize your home as well as use numerous online calculators to find additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to identify factors that may have impacted your energy use. Watch for this new Power Tool coming soon to your email and online at www.faypwc.com and the Online Account Manager.

Reminder: Summer Peak Time-of-Use Hours

PWC Summer Time-Of Use (TOU) rates are in effect through October. Beat the Peak and make TOU hours work for you during Off-Peak hours of 3pm-7pm. Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC observed holidays.

Visit PWC's Time-of-Use page for details and conservation tips: www.faypwc.com/time-of-use-rates/

Summer Peak Hours (April - October)
For PWC Electric Customers
3pm-7pm Weekdays



Stay Cool in the Final Days of Summer

Ready.gov and the Centers for Disease Control and Prevention (CDC) have some great tips for beating the heat staying safe etc Many of the tips for preparing for the heat are the same as those for energy conservation — they can improve the efficiency and comfort of your home AND help keep you safe and healthy during a heat wave.

- Air seal to reduce the amount of hot air leaking into your home by adding weatherstripping or caulking to doors and windows.
- Cover windows that receive morning or afternoon sun with drapes, shades, or awnings.
- Install window air conditioners snugly; insulate if necessary.
- Check air conditioning ducts for proper insulation.
- Keep doors and windows closed as much as possible during the heat.
- Avoid cooking when it's hot outside; prepare cool, light meals instead.
- Avoid running appliances such as dishwashers, clothes washers and clothes dryers during the heat of the day. All of these will add heat to your home. Run them at night instead or dry your clothes outside if you're able. Follow PWC's Time-of-Use schedule as much as possible.

Check on neighbors, friends and family to ensure they are staying cool, especially if they don't have home cooling systems or spend a lot of time alone. Also be sure your pets are cool and have plenty of water. Stay safe, take care of yourselves, and take care of each other—cooler days are ahead!

Information courtesy of energy.gov

Do You Have What it Takes?

Are you interested in becoming a Lineworker or a Water Resources Construction Worker at Fayetteville PWC? Enroll in Fayetteville Technical Community College's *Ground worker/Lineworker Training Program* or the *Water/Sewer Line Construction Program* today! The training programs are designed to train individuals interested in learning how to set and climb poles, install cross-arms, hardware, lines and transformers, or enter the water and sewer line installation field. Safety and teamwork will be taught throughout the course.

Contact FTCC at industrytraining@faytechcc.edu or 910-678-8230 for more information.

Fall is a Great Time to Plant a Tree

Trees can help control the temperature in your home, making it more energy-efficient, which will save you money. Plant a deciduous tree (one that loses its leaves in the winter) on the side of your house that gets the most sunlight to provide shade in the summer, but also allow the heat of the sun to come through in the winter.

Remember to call before you dig! There might be buried utility lines in your yard. Call NC811, a FREE service, at least two days in advance of putting your green thumb to work!

