

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission June 2023

## Upcoming Events

### Hurricane Season

June 1st – November 30th

[www.FayPWC.com/storm-central](http://www.FayPWC.com/storm-central)

### Independence Day

#### PWC Offices Closed

Tuesday, July 4th

### Independence Day Concert

Tuesday, July 4th

Gates open at 6 p.m.

Fayetteville PWC is proud to support Fayetteville's Fourth of July Celebration at Festival Park Plaza with the Fayetteville Symphony Orchestra along with the Fayetteville Symphonic Band and the 82nd Airborne Division All-American Band. Fireworks follow the concert.

[www.FayettevilleSymphony.org/independence/](http://www.FayettevilleSymphony.org/independence/)

### PWC Connections: The Podcast

Listen to PWC's Podcast for FREE on your favorite podcast listening platform.



Learn More!

the  
POD  
CAST

## PWC TV: Now Streaming!

Roku fireTV  
androidtv

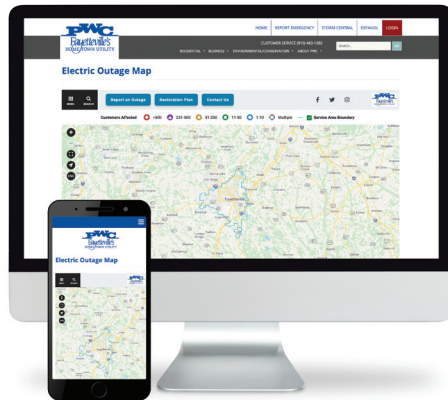
Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.

**PWC**  
Fayetteville's  
HOME TOWN UTILITY

## Hurricane Season is Here: Start Preparing Today

Fayetteville PWC has a proactive plan of operations in the event of severe weather, and we encourage you to be prepared too. Make an emergency plan for your family, which includes knowing where to meet if you get separated and stocking your emergency kit ahead of time. Become familiar with safety tips and emergency preparation information on our website and sign up to receive electric outage notifications through the PWC Online Account Manager.

Look for a FREE copy of PWC's 2023 Storm Preparation Guide in your mailbox soon. The Guide will also be available digitally on PWC's website and includes safety tips, a packing list for your Emergency Supply Kit, information on how to safely operate a portable generator and storing water. It also includes information on where to find flood maps as well as current water levels in the Cape Fear River. There's also vital information from Cumberland County, the City of Fayetteville, and the Red Cross.



## Stay up to Date with the Electric Outage Map

Check power outages and restoration efforts using the Electric Outage Map! The Outage map is a useful feature that provides up-to-date information showing all current outage locations throughout our service area. Sign up today for FREE text and/or email notifications through the PWC Online Account Manager. The map is accessible online 24/7 even without signing up.

## Course at FTCC Trains Future PWC Employees

Fayetteville Technical Community College (FTCC) is offering an industry training course to prepare students for a career in the water and sewer line installation field. The course runs from July 24th to September 6th and will provide the knowledge necessary for candidates to enter the field. The continuing education program covers topics ranging from commercial driver's preparation to Equipment Operation. FTCC also offers scholarships for eligible candidates, learn more at

[www.FayTechCC.edu/corporate-continuing-education/geer/](http://www.FayTechCC.edu/corporate-continuing-education/geer/)



## The Energy Resource Center Celebrates First Year of Helping Customers Save

It has been one year since the Energy Resource Center (ERC) was launched. The ERC quickly began to help customers manage and reduce their energy consumption and save money on their monthly utility bill. The Energy Resource Center includes an online energy audit that allows you to customize to your home as well as use numerous online calculators to find additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to identify factors that may have impacted your energy use. Put the new Power Tools to work at [www.FayPWC.com](http://www.FayPWC.com) and the Online Account Manager.

## Reminder: Summer Peak Time-of-Use Hours

With the summertime heat, put the Summer Time-of-Use (TOU) Rates to work for you. Summer Peak will run through October between the hours of 3pm – 7pm. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and holidays. Visit PWC's Time-of-Use page for details and conservation tips: [www.FayPWC.com/time-of-use-rates/](http://www.FayPWC.com/time-of-use-rates/).

PWC also offers a new and optional **Whole Home, Whole Business** rate that can help save money on electric bills by offering a super Off-Peak rate every night from 9:00 p.m. to 5:00 a.m. To see if Whole Home, Whole Business rate is right for you, call 910-483-1382 to speak with a PWC representative.

Summer Peak Hours (April - October)



3PM-7PM Weekdays

## Don't Let Summer Run Up Your Utility Bill

The high temperatures of Summer are in the forecast, which can have a big impact on your bill. A few simple conservation tips can add up and help make a difference.

### Save on your Electrical Bill:

- Turn off the lights when not in use and use LED lightbulbs
- Keep the thermostat at the highest comfortable level in the summer
- In the summer, have ceiling fans set to push the air down. The breeze will make it feel cooler so you can raise the thermostat on your AC a few degrees
- Use window blinds or drapes or other window coverings to help keep out the heat
- Make sure your AC unit is maintained per manufacturer's recommendations and air filters replaced on schedule

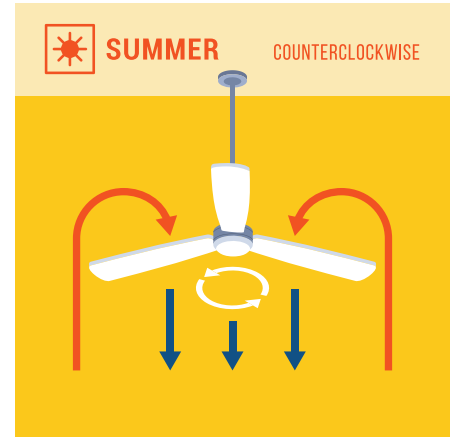


Whether you are a homeowner or a renter, a business or a non-profit, you can always make smarter choices to reduce your energy costs and improve comfort. PWC has more tips and ways for you to save this summer at [www.FayPWC.com/start-saving-now-for-summer/](http://www.FayPWC.com/start-saving-now-for-summer/)

Info provided by [energy.gov](http://energy.gov)



## CONSERVATION CORNER



- Be mindful of summer Peak hours. Peak Time-of-Use Rates, when energy is in highest demand and the most expensive, are weekdays from 3 p.m. to 7 p.m.

- Reduce hot water usage. Shorter showers and running your clothes washer with cold water make a big impact

### Don't Let Your Water or Sewer Bill Drain Your Wallet:

- Make sure you turn the outside faucets off after watering plants and flowers
- Check you back flow and sprinkler system for leaks
- Install a rain sensor for your sprinkler system if you don't have one
- Do not water plants during the midday. The heat and evaporation mean you need more water to water the same number of plants



## Utility Assistance Resources Available for Residents

There are many non-profits and organizations who offer utility assistance programs to help residents when times get tough. You can find a list of some of the programs offered by visiting [www.FayPWC.com/utility-assistance-resources/](http://www.FayPWC.com/utility-assistance-resources/)

