

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission August 2023

Upcoming Events

Wastewater Professionals Day
August 9th

National Preparedness Month
September 1st – September 30th

Field of Honor
September 11th – November 12th
asomf.org

Labor Day
PWC Offices Closed
Monday, September 4th

PWC Connections: The Podcast

Listen to PWC's Podcast for FREE on your favorite podcast listening platform.

Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



Learn More!

PWC TV: Now Streaming!



Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.



PWC Crews Give Back During Day of Giving

Fayetteville PWC is proud to be giving back to the community as part of the American Public Power Association's "Public Power Month of Giving". Fayetteville PWC has been an active participant in the volunteer program since its inception.

This year, Fayetteville PWC supported The Fayetteville Urban Ministry and the Cumberland County Council on Older Adults by donating more than 120 box fans to residents needing to cool off this summer. PWC employees also volunteered to roll up their sleeves and build an accessibility ramp for a senior in need at her home. Despite the heat and rain, crews were happy to pitch in to help make a difference in the lives of our fellow community members.



"We really appreciate the fabulous employees of PWC," said Dennis R. Bowen, Executive Director to Cumberland County Council on Older Adults. "The ramp built for our client was constructed with care and compassion by a group of great guys, who withstood the heat and the rain without complaint. When I spoke to the client afterwards, she was so happy to get the ramp built and very appreciative of all the hard work the volunteers provided. She asked that I make sure I tell everyone involved 'thank you.'"



Stay Cool in the Dog Days of Summer

CONSERVATION CORNER

Ready.gov and the CDC have some great tips for preparing for the heat, staying safe and healthy, and understanding heat-related illnesses. Many of the tips for preparing for the heat are the same as those for energy conservation – they can improve the efficiency and comfort of your home AND, help keep you safe and healthy during a heat wave.

Please remember to:

- Reduce the amount of hot air leaking into your home by adding weatherstripping or caulking to doors and windows and keep them closed as much as possible.
- Cover windows that receive morning or afternoon sun with drapes, shades, or awnings.
- Install window air conditioners snugly; insulate if necessary.
- Check air conditioning ducts for proper insulation.
- Avoid cooking when it's hot outside; prepare cool, light meals instead.
- Avoid running appliances such as dishwashers, clothes washers and clothes dryers during the heat of the day. All of these will add heat to your home. Instead, run them at night or dry your clothes outside. Follow PWC's Time-Of-Use Schedule as much as possible.
- Stay inside as much as you can and consider visiting public buildings such as libraries if you don't have air conditioning in your home.
- Keep your body cool by drinking plenty of water, even when you're not thirsty and using fans.

Summer Peak Hours (April - October)
For PWC Electric Customers
3pm-7pm Weekdays



Check on neighbors, friends and family to ensure they are staying cool, especially if they don't have home cooling systems or spend a lot of time alone. Also be sure your pets are cool and have plenty of water. Stay safe, take care of yourselves, and take care of each other – cooler days are ahead!

**Information courtesy of energy.gov*

Thank You Wastewater Professionals

First Line of Environmental Defense

PWC is recognizing every employee who keeps our sewer system flowing smoothly with the inaugural "Wastewater Professionals Day" to be held on the second Wednesday of every August.

Our wastewater professionals are on the front lines of environmental defense and have a challenging job. They work hard every day to ensure wastewater is safely treated and returned to the Cape Fear River. Their dedication shines through; when called out in the middle of the night to work in the muck and mire to clear sewer mains clogged by grease and wipes.

Please join us in saying "Thank You" to these dedicated professionals working in the reclamation facilities, the lab, or out in the field.



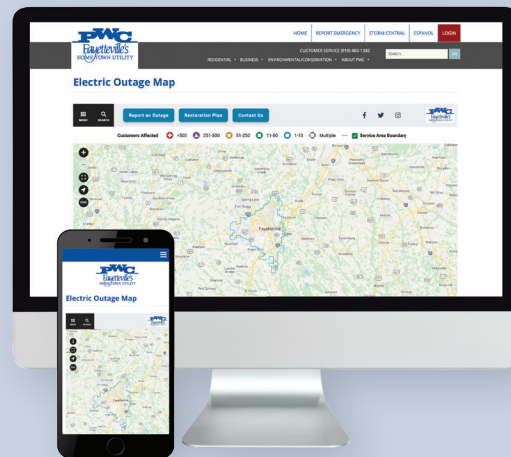
Put PWC's Tools to Work for You

Paying bills is not something that everyone looks forward to every month. PWC has online tools and resources to make that chore a little bit easier.

At PWC's website, www.FayPWC.com/PayOptions/, you will find links to the Online Account Manager that help you see your utility usage and how weather and other factors contributed to it. If you haven't visited the Energy Resource Center, it's not too late to take advantage of the tool that will provide recommendations on where you can make improvements to help save on energy costs. You can also learn more about the Water Leak Notification System that can notify you if the water meter shows that there might be a leak going on, such as a broken irrigation line or a running toilet. PWC offers a variety of incentives that can provide bill credits when you make investments in your home.

You can learn about all these programs and more, by scanning the QR code to visit

www.FayPWC.com/PayOptions/



Never too Late to Put Together a 72-Hour Kit



Once a disaster hits, you won't have time to shop for supplies, so prepare your supply kit in advance and make sure everyone knows where it's kept. FEMA recommends having enough emergency supplies to last 72 hours (3 days).

Items can be assembled over time but check every six months for things that need to be replaced like canned food, bottled water, medication,

batteries and other perishables. And remember, with power out, services like ATMs and gas pumps may be down. Have cash on hand and fill your vehicle(s) with gas before an impending storm. For more tips like this, be sure to get your copy of this year's Storm Preparation Guide, available online at www.FayPWC.com/Storm-Central



"Light Up Navajo" Brings Electricity to Families

In June, 10 linemen from Fayetteville PWC traveled to the Navajo Nation to help build electric infrastructure in an area where there are thousands of families whose homes have never had electricity. The PWC workers participated in a mutual aid effort, Light Up Navajo, a collaborative effort organized by the American Public Power Association.

The project has brought together crews from across the country since 2019 to support the Navajo Tribe Utility Authority (NTUA) in their efforts to make sure every member has access to electricity. NTUA is a public power provider, and its 27,000 square mile service territory covers four western states. Within the vast service area, there are over 13,000 families that still do not have basic access to electricity, as well as water and broadband internet.



PWC workers were a part of Light Up Navajo IV which included 26 crews from 16 states who connected 130 families to electric service this year. PWC crews were responsible for installing over three miles of lines in difficult terrain. During their two-week assignment, 13 families were connected to the electric grid for the first time thanks to the hard work of our hometown heroes. We would like to thank our linemen for their dedication and for representing Fayetteville in this life-changing project.