

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission September 2023

Upcoming Events

**International Folk Festival
Festival Park & Downtown
Fayetteville**
September 23rd - September 25th
wearethearts.com/festival

**PWC's Rain Sensor
Program Ends**
September 30th
FayPWC.com/Rain-Sensor-Program/

Public Power Week
October 1st – October 7th
**Fayetteville PWC is
Celebrating All Month Long!**

PWC Connections: The Podcast

Listen to PWC's Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



Learn More!

PWC TV: Now Streaming!



Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.



Trap It, Then Toss It and Keep Wipes Out of the Pipes!

Smart food disposal and refraining from putting items labeled “flushable” down the drain can help protect our environment, our sources of drinking water and your own property. Dumping grease, fats, and oil is not only illegal, but it can also cause sewage back-ups and flooding. Wipes labeled “flushable” don’t break down in the system and can also cause blockages that lead to sewage back-ups which can damage personal and public property. Do your part to prevent such incidents by following these guidelines for proper food disposal. Trap your grease, fat and oil – then toss it in the garbage!



DON'T dump cooking oil, poultry fat and grease into the kitchen sink or the toilet bowl.
DON'T depend on heavy-duty drain cleaners to fix a grease clog. These cleaners do not melt the grease. Grease re-solidifies inside sewer lines and causes blockages.

DO use paper towels to wipe residual grease or oil off dishes, pots and pans prior to washing them.

DO remember, the following items should never be flushed down the toilet:

- Wipes labelled “flushable” (they don’t break down in the system)
- Baby wipes
- Diapers
- Paper towels
- Dental floss
- Medical waste
- Kitty litter
- Feminine hygiene products

Timothy Bryant takes the Helm of Fayetteville PWC

Bryant comes to PWC from Florida Power and Light Company (FPL) where he has held numerous leadership roles since 2008. FPL is a subsidiary of NextEra Energy, Inc, the largest electric utility in the United States, serving an estimated 12.5 million people in the state of Florida.



“It is my honor and privilege to join PWC!” said Bryant, a native of Goldsboro, NC. “My family and I are extremely excited to come back home to North Carolina and look forward to contributing to the on-going success of PWC and the greater Fayetteville community.”



Bryant is a Professional Engineer and a graduate of North Carolina State University with a degree in Mechanical Engineering and earned an MBA from Baker University (Baldwin, KS). In addition to his utility career, Bryant is a former commissioned officer in the U.S. Army National Guard where he served over 12 years in Kansas and North Carolina.

Bryant has been married to Kianta Prince-Bryant for over 25 years and they share two adult children, Emmanuel and Kailyn. In his free time, he enjoys golf and spending time with family.

Attention PWC Water Customers

PWC's *Wastewater Collections and Treatment Systems Annual Performance Report* for the for the fiscal year July 1, 2022 – June 30, 2023, as required by the Clean Water Act of 1999, is now available. Read the report on PWC's website. To receive a copy by mail, please call 910-223-4009.

Take Charge of Your Energy Savings

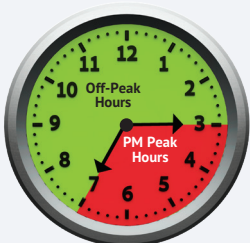
PWC's Energy Resource Center helps you save power and lower your bills! The Energy Resource Center includes an online energy audit that allows you to customize to your home as well as use numerous online calculators to find additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to identify factors that may have impacted your energy use. Watch for these new Power Tools coming soon to your email and online at www.FayPWC.com and the Online Account Manager.

Reminder: Summer Peak Time-of-Use

Beat the Peak and make T-o-U Rates work for you! Summer Peak will run through October between the hours of 3p.m. – 7p.m. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC observed holidays. Visit PWC's Time-of-Use page for details and conservation tips: www.FayPWC.com/time-of-use-rates/



Summer Peak Hours (April - October)
For PWC Electric Customers
3pm-7pm Weekdays



Fayetteville PWC makes it Easy to Charge your EV

If you own a plug-in electric vehicle (EV) - or want to buy one, Fayetteville PWC makes it easy to keep your vehicle ready to hit the open road. PWC's new Whole Home/Whole Business Rate might help you save money while charging your vehicle at home.

The optional rate is 44% to 47% lower than the Peak rate and is in effect from 9 p.m. to 5 a.m. daily. In exchange for a much lower Off-Peak rate, you'll see an increase in the basic facility charge and the Peak rate. If you drive your electric vehicle more than 16 miles a day, this plan may be right for you. Contact PWC Customer Service to see if the Whole Home is the right option for you.

Learn more about charging your electric vehicle with PWC by scanning this QR code to visit www.FayPWC.com/drive-ev-with-pwc/



South-Facing Windows... a Two-Way Door for Energy Conservation

When it is cold outside, south-facing windows are awesome. They help keep the entire house snug and warm and let in tons of light. In fact, south-facing windows are best for letting daylight in. They let in the light all day long, and don't have as many problems with glare and heat as east and west-facing windows.

While fall is just around the corner, there are plenty of warm days ahead until it gets here. Those lovely south-facing windows that keep a house so warm in the winter can also keep your A/C running in overdrive when it's hot outside. Don't worry though, there are several things you can do to reduce the amount of heat from the sun (also known as solar gain).

For instance, it helps to use window coverings such as blinds or curtains, install awnings or sun-control films, and plant deciduous trees in a location to cast shade on the window. Using indoor plants on the inside of the window will also provide some shade relief while giving the plants some much needed sunshine.

Information provided by energy.gov

United Way Kick Off

Volunteers from Fayetteville PWC and across the community came together on August 24th to pack more than 70,000 meals for United Way as part of their annual campaign kickoff event. Your hometown utility is proud to support United Way and the many charities and organizations that depend on United Way for funding. This spring, PWC was recognized with the Spirit of North Carolina for the 17th year. The statewide recognition is for outstanding commitment and support to communities through local United Way involvement. For more than 20 years, PWC employees have personally donated more than \$2 million and countless volunteer hours to support the United Way.

