



Fayetteville Public Works Commission

ENERGY STAR® Appliance Program

Frequently Asked Questions

Who can qualify for the ENERGY STAR Appliance Program?

ENERGY STAR certified **Clothes Washer**:

- PWC homeowner/renter, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address.
- Customer may choose any ENERGY STAR certified clothes washer to qualify.

ENERGY STAR certified **Clothes Dryer**:

- PWC homeowner/renter, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address.
- Customer may choose any ENERGY STAR certified clothes dryer to qualify.

ENERGY STAR certified **Dishwasher**:

- PWC homeowner, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address. **Renters do not qualify for the dishwasher bill credit.**
- Customer may choose any ENERGY STAR certified dishwasher to qualify.

How do I qualify for a bill credit?

- Applicant must be PWC residential Customer with active electric service in good standing.
- Applicant must be account holder of record where appliance is installed.
- Applicant may be a renter (clothes washer and clothes dryer ONLY).
- Applicant must apply for bill credit within **six (6) months** of purchase and installation.
- Appliance must meet ENERGY STAR certified.
- Customer is eligible for bill credit up to \$90 for all three (3) qualifying appliances.
- Applicant must submit all paperwork required of this Program.
- Applicant must agree to Terms and Conditions of this Program.

When will I receive my bill credit?

Bill credits will be applied within ninety (90) days of application. Only bill credits will be issued. There are no cash or check refunds.

What are the dates of the Program?

The ENERGY STAR Appliance application must be submitted and the equipment installed within **six (6) months** of the appliance(s) purchase date. Funds are limited and applications are processed on a first-come, first-served basis. The Program is subject to change and may end without prior notice.

What if I have additional questions about the Program?

If you are unsure of eligibility requirements or terms and conditions, please contact a Customer Programs at customer.programs@faypwc.com.