

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission January 2024

## Upcoming Events

**Martin Luther King, Jr. Birthday**  
**PWC Offices Closed**  
Monday, January 15th

**National Engineers Week**  
February 18th through  
February 24th

**Presidents Day**  
**PWC Offices Open**  
Monday, February 19th

### PWC Connections:

#### The Podcast

Listen to PWC's Podcast for FREE on your favorite podcast listening platform.

Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



[Learn More!](#)

## PWC TV: Now Streaming!



Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.



## Happy New Year!

### Resolve to Save Money, Save Time and Conserve!

- Use PWC's Online Account Manager/Mobile App - Monitor bills/usage history (power and water) so you can adjust your habits to save.
- Use PWC's Online Energy Resource Center – Do your own online home energy audit and calculate savings with heat pumps, appliances, EVs and more.
- Use PWC's Drive-thru, Self Service Pay Station - It's open 24/7/365.
- Know When/Where the Power's Out – Use the online outage map to monitor outages that affect you.
- Take Advantage of Time-of-Use Rates - Shift power usage to Off-Peak hours (when PWC electric rates are 35% lower!) for big savings.
- Find PWC Incentive Programs - Lower our bills for years to come (by replacing incandescent lighting, HVAC system, etc.) and get bill credits now.
- Change HVAC Filters Monthly - Efficient systems save money.
- Sign Up for Paperless Billing - Save trees and save time.
- Don't flush wipes or pour grease down the drain - Prevent wastewater back-up that could harm the environment and damage your home.
- Water on alternate days - Follow the year-round Odd-Even schedule for watering outdoors with automatic/unattended sprinklers.



## Don't let Winter Take a Bite Out of Your Wallet

Water lines should be protected during low temperatures. This can be done by checking around your home for locations, both inside and out, where water supply lines are in unheated areas.

- Look in the basement, crawl space, attic, garage and under kitchen and bathroom cabinets. Pipes for both hot and cold water in these areas should be insulated.
- Disconnect and drain outdoor hoses. Close inside valves supplying outdoor water faucets (hose bib) and then open the outside faucets to allow water to drain. Keep the outside valve open so that any water remaining in the pipe can expand without causing the pipe to break.
- Locate your master water shutoff valve so you know where it is if you do have a pipe break. It may be near the water heater or the washing machine. More likely it is where the water service pipe enters the house from the street.
- Protect your lawn irrigation system's backflow prevention device. These are typically located in your front yard and have a white box-like cover. Insulate the inside of the cover and protect the pipes by wrapping or taping insulation, newspaper, a blanket or even a pool noodle around the pipes to prevent freezing.
- Close your home's foundation vents to reduce the circulation of cold air underneath your home.
- Have a plumber's telephone number handy. Write it down before you need it in an emergency.



## Stay Connected to Conservation in 2024



Get energy and water saving tips year-round with PWC's annual *Connected to Conservation* wall calendar. The calendar will provide you with information about Time-of-Use rates, PWC programs, tips to save you money and more! The 2024 wall calendars are FREE, while supplies last! Fill out the calendar request form at [FayPWC.com](http://FayPWC.com), or by scanning this QR code to request a copy by mail. The complementary calendars are also available at your nearest library!

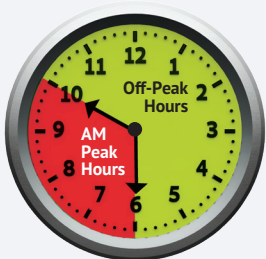


## Reminder: Time-of-Use Winter Peak Hours in Effect

With winter in full swing, Winter Peak Time-of-Use rates are in effect for PWC customers. Winter Peak will run through March. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC observed holidays. For details, and tips on ways to Beat the Peak, visit: [FayPWC.com/Time-Of-Use-Rates/](http://FayPWC.com/Time-Of-Use-Rates/)



Winter Peak Hours (November - March)  
For PWC Electric Customers



## Don't Get Burned by Space Heaters

## CONSERVATION CORNER

If using space heaters this winter, be mindful of the costs and safety of using this portable heat. Compared to baseboard heaters and central heating, space heaters offer a compact and portable heating solution. There is a catch though, heating your home with electric space heaters can easily double or triple your electric bill if you are not careful. Even though they are small, and often touted as 100% efficient, electric space heaters use a lot of electricity.

Here are some other tips for using a space heater efficiently and safely:

- Don't leave your space heater unattended. It's a dangerous waste of money to heat a room you aren't occupying.
- Monitor room temperature on your own. Most space heaters don't come equipped with thermostats or adjustable temperature controls – even if they do, they're rarely accurate. Use a separate thermometer to track the temperature in your room to avoid overheating it.
- It isn't efficient to run a space heater in a giant living room with lofted ceilings – the heat will dissipate too quickly. Instead, use them in small areas that can be closed off to retain heat.
- Some space heaters warm the air while others heat the surfaces directly in front of them. Decide where and how you're going to use a space heater and buy the best option for that application.
- Don't double up on heating costs. If you're using a space heater because your bedroom is too cold at night, consider turning down the thermostat on your central heating overnight so you're not doubling up on heating costs.



If you're having trouble keeping your home warm in the winter, take the time to consider more permanent fixes for heat conservation before you buy an army of space heaters. Something as simple as weatherstripping or changing your furnace filter more regularly can increase energy efficiency.



Learn More!

## Commissioner Richard King Joins PWC Board

Richard King was appointed to the PWC Board in October 2023 and will serve as Treasurer during his first year.

King was born and raised in Fayetteville and has a deep-rooted connection to the city. His parents started King Electric of Fayetteville in 1965. He took over the business in 1990 and successfully ran it until it was sold in December 2021.



He is a graduate of Fayetteville Technical Community College with an Associate's Degree in Electrical Engineering. He obtained his licensure as a Master Electrician in 1990. He is also a member of the Association of General Contractors of America.

King remains committed to the well-being of his hometown. He brought entertainment to Fayetteville when he owned the Fayetteville Guard indoor football team from 2000-2009. Currently, he is president of King Holdings of Fayetteville, which has built several commercial properties to help with the economic development of the city. He also is part owner of Crown Security Services where the safety of the Fayetteville citizens remains a priority.

Although "semi-retired," King looks forward to being an active member of the PWC Board to help bring change to his community. He resides in Fayetteville with his wife, Lindsay and has two children; Kirstie and Richie.