

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission March 2024

## Upcoming Events

**PWC-Power & Water Conservation Expo**  
Friday, March 22nd, 10 AM -8 PM  
121 Hay Street  
Downtown Fayetteville

**Good Friday**  
**PWC Offices Closed**  
Friday, March 29th  
[www.FayPWC.com/holidays](http://www.FayPWC.com/holidays)

**Safe Digging Month**  
**Month of April**  
Call 811 before you dig

**National Work Zone Awareness Week**  
April 15th-19th

**NC Lineman Appreciation Day**  
Thursday, April 18th

**Earth Day**  
Monday, April 22nd

**PWC Connections: The Podcast**

Listen to PWC's Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



Learn More!

**PWC TV: Now Streaming!**

**Roku** **fireTV**  
**androidtv**

Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.

**PWC**  
Fayetteville's  
HOME TOWN UTILITY

## Time-of-Use Summer Peak Hours Return April 1 Make the Switch and Save!

Peak hours for electric customers change to the afternoon beginning April 1 and will run through October. Summer peak hours are 3pm-7pm weekdays. Energy demand during peak hours is the highest and costs the most to provide. Shifting use to Off-Peak hours (20 hours each weekday and all weekend) will save you 35%.

For energy use during Peak times, here are some tips to help you save money by reducing your usage.



### Heating and cooling account for a large portion of your electric use:

- Turn your thermostat up in warm weather
- Minimize the use of appliances (especially heat generating appliances like ovens)
- Use fans to make the temperature feel around 4° cooler
- Consider a Smart Wi-Fi thermostat for more savings

### Water heaters are the next highest energy user:

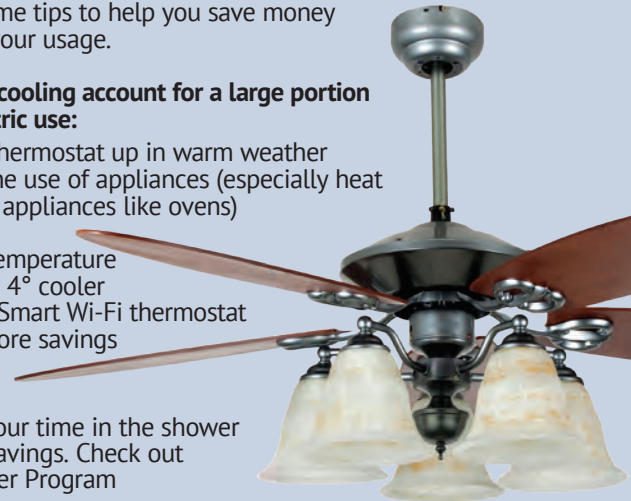
- Use cold water settings for laundry
- If you take showers during Peak hours, shorten your time in the shower
- Consider a water heater controller for the most savings. Check out PWC's Aquanta Peak Savings Electric Water Heater Program

### In General:

- Wash and dry laundry and run your dishwasher during Off-Peak hours
- Consider purchasing "smart" appliances
- Take showers/baths during Off-Peak hours

Beginning April 2025, changes are coming to Time-of-Use Peak Hours. Stay Tuned for details.

Summer Peak Hours (April - October)  
For PWC Electric Customers



Scan to learn more about PWC Incentive Programs to help with Time-of-Use and Beat the Peak!

## Find More Energy and Water Savings at the PWC Expo-March 22!

Join us for the PWC Conservation Expo on Friday, March 22, 2024, at 121 Hay Street in Downtown Fayetteville, from 10am to 8pm. The PWC Expo is FREE and open to the public. Fill your FREE recyclable tote with handy conservation tools like LED bulbs, Fat Trappers, shower timers and more! PWC staff will be on hand to discuss conservation, water treatment and quality (PFAS), reliability and more. And don't miss entering to win a \$100 credit on your PWC bill! Find more details at [www.FayPWC.com](http://www.FayPWC.com) or by scanning this QR code.



## March Reminders:

### Annual Water Changeover This Month

From March 1-April 1, PWC is conducting its annual water system maintenance in which we temporarily stop adding ammonia to the water treatment disinfection process. During the change, some water users may experience a chlorine odor or experience periods of discolored water as a result of the system maintenance during this process. PWC will flush water out of the system by opening fire hydrants and allowing water to flow freely.



Scan to learn more

### Severe Weather Prep

North Carolina Severe Weather Preparedness Month is observed each March and it's a great time to be proactive because emergencies can happen at any time. PWC reminds you of two important things you can do to prepare:

- **Medical Priority Program**

If you or someone in your home require life-sustaining equipment which is dependent on electric and/or water service. Sign up to receive early notice and priority restoration consideration in the event of a scheduled interruption or emergency.

- **Electric Outage Map**

If your power goes out, you can save a call by checking PWC's electric outage map. When an outage occurs, the map will let you know we're responding and confirm when services are restored.

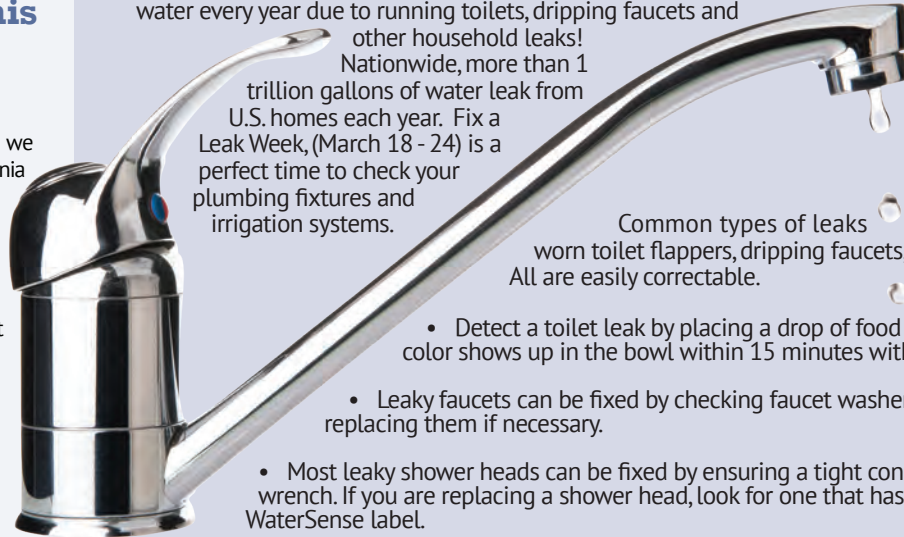
Visit PWC's Storm Central webpage by scanning the QR code or clicking on the storm central link on the main home page. Storm Central has links to the Electric Outage Map, important safety advice, an application for the Medical Priority Program and much more.



Scan to learn more

## Be a Leak Seeker and Save!

The average American home can waste, on average, more than 10,000 gallons of water every year due to running toilets, dripping faucets and other household leaks!



Nationwide, more than 1

trillion gallons of water leak from

U.S. homes each year. Fix a

Leak Week, (March 18 - 24) is a

perfect time to check your

plumbing fixtures and

irrigation systems.

Common types of leaks found in the home include worn toilet flappers, dripping faucets, and other leaking valves. All are easily correctable.

- Detect a toilet leak by placing a drop of food coloring in the toilet tank. If the color shows up in the bowl within 15 minutes without flushing, you have a leak.
- Leaky faucets can be fixed by checking faucet washers and gaskets for wear and replacing them if necessary.
- Most leaky shower heads can be fixed by ensuring a tight connection using pipe tape and a wrench. If you are replacing a shower head, look for one that has earned the WaterSense label.
- If your toilet is leaking, the cause is often an old, faulty toilet flapper. Over time, this inexpensive rubber part decays, or minerals build up on it. It's usually best to replace the whole rubber flapper—a relatively easy, inexpensive do-it-yourself project that pays for itself in no time.



Scan to Learn More!

## Spring Is Here! Time to Save, Be Safe and Be Smart!

### Spring cleaning can have energy saving benefits!

- An air conditioner's filters, coils, and fins require regular maintenance for the unit to function effectively and efficiently throughout its years of service. After pollen season is a good time to clean your unit and have it serviced.
- Washing the windows and screens can also help you save! Clean windows and screens make the home brighter by allowing more daylight and fresh air into the home and reduce the need for using lighting fixtures and lamps.

### Spring into Safety

Whether you're flying a kite or fixing up your yard, here are some important outdoor safety tips for you and your family.

- Keep away from all overhead wires, especially power lines and stay away from utility poles, guy wires and pad-mounted transformers. Do not climb on any electrical equipment.
- A kite in power lines is a lost kite — never try to retrieve it!
- Ladders conduct electricity. Keep them at least 10 feet away from power lines.
- Inspect power tools, extension cords and appliances for fraying cords, broken plugs or damaged housing. Repair or replace damaged items and unplug outdoor tools and appliances when not in use.
- Electricity and water do not mix — never mow a wet lawn with an electric lawnmower, trimmer or edger. Never attempt to trim trees that are close to or touching power lines. If you see tree limbs on power lines, contact Fayetteville PWC immediately at 910-483-1382.



### Smart Spring Planting Tips

- Don't plant anything within 9 feet from the front and 3 feet from each side of a green PWC transformer box (underground electrical transformer). Trees, shrubs and flowers planted too close impedes our lineworker's ability to make repairs and restore your power. If necessary, PWC may remove these obstructions without notice and this delays power restoration to you and your neighbors.
- When planning improvements to your property, know the locations of right-of-way and utility easements before you plant. Because both are necessary for ongoing utility maintenance, avoid planting in those areas or placing permanent structures (such as fences, flagpoles, houses, sheds, pools and decks). Obstacles and obstructions can cause delays in utility repairs or service restoration.



Learn more

