

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission July 2024

## Upcoming Events

**"Public Works" Art Exhibit**  
Arts Council (301 Hay Street)  
Now Through July 20th  
[WeAreTheArts.com](http://WeAreTheArts.com)

**National Irrigation Month**  
July 1st – July 31st

**National Night Out**  
Tuesday, August 6th  
[natw.org](http://natw.org)

**National Professional Engineer's Day**  
Wednesday, August 7th

**National 811 Day**  
Call Before You Dig!  
Sunday, August 11th  
[nc811.org](http://nc811.org)

**PWC Connections: The Podcast**

Listen to PWC's Podcast for FREE on your favorite podcast listening platform. Get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics!



Learn More!

## PWC TV: Now Streaming!

**ROKU** **fireTV**  
**androidtv**

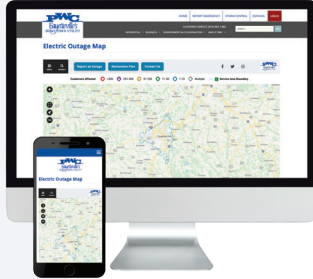
Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections is also available on PWC's Youtube channel & website.

**PWC**  
Fayetteville's  
HOME TOWN UTILITY

## Plan. Prepare. Be Ready. Stay Safe

Hurricane season is here, so prepare now for potential storms. Visit Fayetteville PWC online to download PWC's Storm Prep Guide or request a FREE copy by completing the online form. It's full of helpful information like safety tips, important phone numbers and more!

Check power outages and restoration times using Fayetteville PWC's 24/7 Electric Outage Map. We'll alert you when you lose service and when service is restored. Signing up is quick and easy at [FayPWC.com](http://FayPWC.com)!



Learn More!

## PWC receives Two National Awards for Financial Reporting

PWC recently received national recognition for financial reporting with two awards from the Government Finance Officers Association (GFOA). The first award was for the Distinguished Budget Presentation Award, the highest form of recognition given for governmental budgeting by the GFOA. This is the 29th consecutive time PWC has received this award. In May, PWC was awarded the Certificate of Achievement for Excellence in Financial Reporting for the July 2022 to June 2023 Fiscal Year. This is the 17th year PWC has received this Certificate of Achievement.

"I am proud the Government Finance Officers Association has recognized PWC with these two awards and the hard work PWC has put in to earn them," said Timothy Bryant, CEO/General Manager of Fayetteville PWC. "Transparency is an important component in fiscal responsibility and speaks to our core values of committing to excellence and doing the right thing."

Currently, PWC provides more than 274,101 services including electric, water, wastewater and irrigation. PWC's 650 employees are responsible for maintaining more than 1,400 miles of power lines and 2,825 miles of water and wastewater infrastructure. PWC's Annual Operating Budget this year is \$428.8 million. The bond ratings for PWC are Aa2 with Moody's and AA with both Standard & Poor's and Fitch.



## Helping to Keep Our Friends and Neighbors Cool

For the last several years, Fayetteville PWC has distributed FREE fans to provide relief from the searing NC heat. PWC employees donated box fans as part of American Public Power Association's Day of Giving and delivered them to the Cumberland County Council on Older Adults. Learn more about the Council's programs at [www.ccccooa.org](http://www.ccccooa.org).





## Take Charge of Your Energy Savings

PWC's Energy Resource Center helps you save power and lower your bills! The Energy Resource Center includes an online energy audit that allows you to customize your home as well as use numerous online calculators to find additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to identify factors that may have impacted your energy use. PWC's Power Tools can be viewed at [FayPWC.com](http://FayPWC.com), on the Account Manager, or by scanning the QR code below.

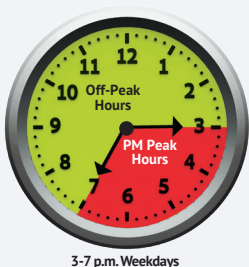


Learn more

## Reminder: Summer Peak Time-of-Use

Beat the Peak and make Summer Time-of-Use (TOU) Rates work for you! Summer Peak will run through October between the hours of 3 p.m. – 7 p.m. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC-observed holidays. Visit PWC's TOU page for details and conservation tips: [www.FayPWC.com/Time-Of-Use-Rates/](http://www.FayPWC.com/Time-Of-Use-Rates/).

Summer Peak Hours (April - October)  
For PWC Electric Customers



Scan the QR code for more details and conservation tips.

## Save Water (and Money) with Easy Irrigation Tips

July is Irrigation Awareness Month! Properly watering your landscape is one of the easiest ways you can save water. Do a weekly check on your sprinklers, to see if they are watering the landscape and not the sidewalk, walkways or streets. Many times, sprinkler heads are moved or the direction of the spray is altered due to water pressure changes or by lawnmowers. A simple check each week will help solve this common problem.

Please remember to:

- Follow Fayetteville PWC's Year-Round Outdoor Watering Schedule (see below for details)
- Water as needed, not just because it's your day
- Avoid watering during the heat of the day. Try watering before 9:00 a.m. or after 6:00 p.m.
- Check your irrigation controllers often since they can get accidentally reset
- Take advantage of PWC's Rain Sensor Incentive Program & earn bill incentive (see below for details)
- If you live in a rental unit, talk to your landlord or management company if you notice the sprinklers are on frequently

## Reap the Rewards of a Rain Sensor

Rain sensors are devices that can be attached to an automatic irrigation system to monitor rainfall levels. When a certain amount of rainfall is detected, the rain sensor temporarily overrides the controller to prevent unnecessary irrigation. Once the rain sensor dries out, the system operates according to the timer. A rain sensor can significantly reduce your water bill while benefiting both the customer and the community over time.

Fayetteville PWC's Rain Sensor Program runs through September 30, 2024.\*Water customers may purchase and install any new rain sensor to qualify for the incentive\*\*.A bill credit of up to \$50 will be applied to utility bills after the rain sensor is installed. For complete Program details and application visit [www.FayPWC.com](http://www.FayPWC.com) and click the "Incentives" link or by scanning the QR code with your smartphone.

\*PWC reserves the right to cancel or amend the program at any time \*\*Limit one Rain Sensor Incentive per account

## Manage your Outdoor Watering Wisely

During warm weather, lawns and gardens thirst for water. Remember to follow the year-round Odd-Even schedule for outdoor watering with unattended sprinklers or automatic systems. It's a simple step that conserves our precious water supply and helps us be better prepared for drought conditions.

	MON	TUE	WED	THU	FRI	SAT	SUN
<b>EVEN</b> Addresses 12,14,16							
<b>ODD</b> Addresses 1,3,5,7,9							

PWC's 100th Anniversary 2024-2025 For more water conservation and irrigation tips, visit [www.faypwc.com/watering-schedules/](http://www.faypwc.com/watering-schedules/)



## PWC's Fleet Department Repeats National Award

For a second year in a row, PWC's Fleet Maintenance has been recognized for outstanding operations by the NAFA Fleet Management Association. PWC was named 26th Best Fleet operations of the Top 100 in America.

The 100 Best program identifies and encourages the ever-increasing levels of performance improvement and innovation within the fleet industry. The goal of the 100 Best contest is to foster pride in the industry, build recognition within the national fleet community, increase levels of productivity and operational effectiveness and to encourage more individuals to consider fleet operations as a career choice.

PWC was rated on twelve performance measures to ultimately be named the 26th best operation, up from 30th last year. PWC received its highest marks in Use of Technology and Information, Staff Development, and Financial Management. Currently, eleven members of fleet hold ASE certifications from the National Institute of Automotive Service Excellence. Four employees hold Master Certifications, one has a double-master, two are Service Consultants, several have EPA 609 Refrigerant Systems Certifications and the fleet manager obtained his Certified Automotive Fleet Manager Certificate.