

# PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission September 2024

## Upcoming Events

**International Folk Festival  
Festival Park & Downtown  
Fayetteville**  
September 27th – September 29th  
[www.WeAreTheArts.com/iffil](http://www.WeAreTheArts.com/iffil)

**PWC's Rain Sensor  
Program Ends**  
September 30th  
[www.FayPWC.com/Rain-Sensor-Program/](http://www.FayPWC.com/Rain-Sensor-Program/)

**Public Power Week  
Fayetteville PWC is Celebrating  
All Month Long!**  
October 6th – October 12th

**National Drive Electric Week EV  
Car Show**  
October 5th

**Trojan Fit 5K Color Run**  
October 12th  
[www.FayTechCC.edu/foundation-events/2024-trojan-fit-5k-color-run/](http://www.FayTechCC.edu/foundation-events/2024-trojan-fit-5k-color-run/)

**Connections:  
The Podcast**  
Listen to PWC's  
Podcast for FREE  
on your favorite  
podcast listening  
platform.

Get your questions  
answered about your  
utility services, learn  
more about PWC,  
and get the scoop.  
on hot topics!



Learn More!

**PWC TV: Now  
Streaming!**



Watch *Your PWC Connections*  
anytime on your favorite stream-  
ing device in addition to daily  
airings on Fay TV – the City of  
Fayetteville's government access  
channel on Spectrum Cable  
channel 7. *Your PWC Connections* is  
also available on PWC's Youtube  
channel & website.



## PWC Helps Make Renewable, Doable



With the summer sun beating down, you might be thinking of installing solar panels to help lower your energy cost. Whether you are a homeowner wanting to install solar panels, or a renter looking to participate in the community solar program, PWC puts the "able" in "Renewable".

Depending on the size of your solar panels, PWC offers two ways to receive credits on your monthly energy bill. If your solar array can generate 10kW or less, there is the "Renewable Energy Buy Back" option to sell excess energy back to PWC. For solar arrays larger than 10 kW, the "Buy All Sell All" option will keep you connected and reaping the rewards on your investment all year long.

If you choose to install roof-top solar, work with a reputable installer and have the proper electric permits and inspections. Have an interconnection agreement signed with PWC before you connect and start receiving credit for the electricity you are generating. Remember, PWC does not partner with solar installation companies. Be wary of sales pitches claiming to have exclusive deals with PWC.

Finally, for renters or customers unable to have solar panels on their home, PWC offers a community solar program. PWC electric customers who choose to subscribe to the service pay a monthly fee to support the maintenance and operations of the solar farm in exchange for a monthly bill credit based on the amount of energy generated by the solar farm.

For more information on the different ways to go solar with PWC, visit [www.FayPWC.com/Solar-Options/](http://www.FayPWC.com/Solar-Options/)



## United Way Kickoff

Volunteers from Fayetteville PWC and across the community came together on August 22nd to pack more than 70,000 meals for United Way as part of their annual campaign kickoff



event. Your hometown utility is proud to support United Way and the many charities and organizations that depend on United Way for funding. This spring, PWC was recognized with the Spirit of North Carolina for the 18th year. The statewide recognition is for outstanding commitment and support to communities through local United Way involvement. For more than 20 years, PWC employees have personally donated more than \$2 million and countless volunteer hours to support the United Way.



## Attention PWC Water Customers

PWC's Wastewater Collections and Treatment Systems Annual Performance Report for the for the fiscal year July 1, 2023–June 30, 2024 as required by the Clean Water Act of 1999 is now available. Read the report on PWC's website. To receive a copy by mail, please call 910-223-4009.

## Take Charge of Your Energy Savings

PWC's Energy Resource Center helps you save power and lower your bills! The Energy Resource Center includes an online energy audit that allows you to customize your home as well as use numerous online calculators to find

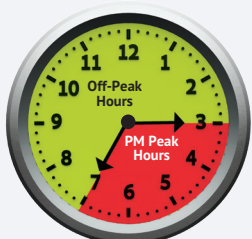
additional savings. In addition, electric customers will be emailed a personalized monthly bill overview to

identify factors that may have impacted your energy use. PWC's Power Tools can be viewed at [FayPWC.com](http://FayPWC.com) or on the Account Manager.

## Reminder: Summer Peak Time-of-Use

Beat the Peak and make Summer Time-of-Use (TOU) Rates work for you! Summer Peak will run through October between the hours of 3 p.m. – 7 p.m. Rates for electricity used during Off-Peak hours will cost 35% less than Peak and will occur 20 hours on weekdays and all day on weekends and PWC-observed holidays. Visit PWC's TOU page for details and conservation tips: [www.FayPWC.com/Time-Of-Use-Rates/](http://www.FayPWC.com/Time-Of-Use-Rates/).

Summer Peak Hours (April - October)  
For PWC Electric Customers



3-7 p.m. Weekdays



Scan the QR code for more details and conservation tips.

## Fayetteville PWC Makes it Easy to Charge Your EV



If you own a plug-in electric vehicle (or want to buy one), Fayetteville PWC makes it easy to keep your vehicle charged and ready to hit the open road. PWC's Whole Home and Whole Business rates might help you save money while charging your vehicle at home or business. The optional rate includes a Super Off-Peak window from 9 p.m. to 5 a.m. daily when the energy cost is 44% to 47% lower than the Peak times. In exchange for a much lower Off-Peak rate, you'll see an increase in the basic facility charge and the Peak rate. If you drive your electric vehicle more than 16 miles a day, this plan may be right for you. Contact PWC Customer Service to see if the Whole Home or Whole Business rate is the right option for you.

Be sure to join us at the biannual National Drive Electric Week EV Car Show on October 5th from 4 p.m. to 8 p.m. at the Tony Rand Student Center at FTCC. PWC is a sponsor for Sustainable Sandhills EV Car Show. It's an opportunity to learn more if you are looking to buy an EV, or just want to see what some of the latest models of EVs have to offer. For more information and/or to register to show your EV or to volunteer, visit [SustainableSandhills.org/DriveElectric/](http://SustainableSandhills.org/DriveElectric/) or call (910) 484-9098.



Scan the QR code to visit [www.FayPWC.com/drive-ev-with-pwc/](http://www.FayPWC.com/drive-ev-with-pwc/)

## South-Facing Windows... a Two-Way Door for Energy Conservation

CONSERVATION CORNER

When it is cold outside, south-facing windows are awesome.

They help keep the entire house snug and warm and let in tons of light. In fact, south-facing windows are best for lighting your home with natural, energy-efficient daylight. These windows let in the light all day long, and don't have as many problems with glare and heat as east and west-facing windows.

While fall is just around the corner, there will be plenty of warm days ahead until it gets here. Those lovely south-facing windows that keep a house so warm in the winter can also keep your A/C running in overdrive when it's hot outside. Don't worry though, there are several things you can do to reduce the amount of heat from the sun in your home (also known as solar gain).

For instance, it helps to use window coverings such as blinds or curtains, install awnings or sun-control films. You can also use plants for shade by planting deciduous trees in a location to cast shade on the south-facing windows. Indoor plants on the inside of the window provide some shade relief while giving the plants some much needed sunshine.

Information provided by [energy.gov](http://energy.gov)

## Trap It, Then Toss It and Keep Wipes Out of the Pipes!

Smart food disposal and refraining from putting items labeled "flushable" down the drain can help protect our environment, our sources of drinking water and your own property. Dumping grease, fats, and oil is not only illegal, but it can also cause sewage back-ups and flooding. Wipes labeled "flushable" don't break down in the system and can also cause blockages that lead to sewage back-ups which can damage personal and public property. Do your part to prevent such incidents by following these guidelines for proper food disposal. Trap your grease, fat, and oil – then toss it in the garbage!

**DON'T** depend on heavy-duty drain cleaners to fix a grease clog. While these cleaners can break up the clog initially, the grease will re-solidify further down the sewer lines/pipes and cause blockages for you and others.

**DON'T** dump cooking oil, poultry fat, and grease into the kitchen sink or the toilet bowl.

**DO** dispose of it in a sealed container and dispose of it in the garbage.

**DO** use paper towels to wipe residual grease or oil off dishes, pots and pans prior to washing them.

**DO** remember, the following items should never be flushed down the toilet:

- Wipes labelled "flushable" (they don't break down in the sanitary sewer system)
- Baby wipes, diapers
- Paper towel
- Medications
- Dental floss
- Kitty litter
- Feminine hygiene products
- Prophylactics
- Any solid items that were not designed to be flushed down the toilet or drain.

