



## Fayetteville Public Works Commission

### ENERGY STAR® Appliance Program

### Frequently Asked Questions

#### Who can qualify for the ENERGY STAR Appliance Program?

##### ENERGY STAR certified **Clothes Washer**:

- PWC homeowner/renter, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address.
- Customer may choose any ENERGY STAR certified clothes washer to qualify.

##### ENERGY STAR certified **Clothes Dryer**:

- PWC homeowner/renter, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address.
- Customer may choose any ENERGY STAR certified clothes dryer to qualify.

##### ENERGY STAR certified **Dishwasher**:

- PWC homeowner, who has active ELECTRIC service with PWC, can qualify for one (1) bill credit of \$30 per service address. **Renters do not qualify for the dishwasher bill credit.**
- Customer may choose any ENERGY STAR certified dishwasher to qualify.

#### How do I qualify for a bill credit?

- Applicant must be PWC residential Customer with active electric service in good standing.
- Applicant must be account holder of record where appliance is installed.
- Applicant may be a renter (clothes washer and clothes dryer ONLY).
- Applicant must apply for bill credit within **six (6) months** of purchase and installation.
- Appliance must meet ENERGY STAR certified.
- Customer is eligible for bill credit up to \$90 for all three (3) qualifying appliances.
- Applicant must submit all paperwork required of this Program.
- Applicant must agree to Terms and Conditions of this Program.

#### When will I receive my bill credit?

Bill credits will be applied within ninety (90) days of application. Only bill credits will be issued. There are no cash or check refunds.

#### What are the dates of the Program?

The ENERGY STAR Appliance application must be submitted and the equipment installed within **six (6) months** of the appliance(s) purchase date. Funds are limited and applications are processed on a first-come, first-served basis. The Program is subject to change and may end without prior notice.

#### What if I have additional questions about the Program?

If you are unsure of eligibility requirements or terms and conditions, please contact a Customer Programs at [customer.programs@faypwc.com](mailto:customer.programs@faypwc.com).