

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission March 2025

Upcoming Events

Annual Water Treatment Changeover
February 28th – April 14th, 2025

NC Severe Weather Preparedness Week
March 3rd – March 9th, 2025

Fayetteville PWC's 120th Anniversary Celebrating 120 Years as a Reliable Public Power Provider!
Tuesday, March 4th, 2025

Fix-A-Leak Week
March 17th-23rd, 2025

PWC Power & Water Conservation Expo
Friday, March 28th, 2025
10 a.m.-8 p.m.
Skyview, Downtown Fayetteville

Summer TOU Changeover
Tuesday, April 1st, 2025

Lineman Appreciation Days
NC Lineman Appreciation Day
Monday, April 14th, 2025
National Lineman Appreciation Day
Friday, April 18th, 2025

Good Friday PWC Offices Closed
Friday April 18th, 2025
www.FayPWC.com/Holidays

PWC Connections: On Air
Be sure to tune in to your favorite radio stations: WIDU 1600 AM, WZFX 94.3 FM, WCCG 104.5 FM and WCLN 105.7 FM, to get your questions answered about your utility services, learn more about PWC, and get the scoop on hot topics! Be on the lookout for new podcast episodes that are coming soon.  Learn More!

PWC TV: Now Streaming!



Watch Your PWC Connections anytime on your favorite streaming device in addition to daily airings on Fay TV – the City of Fayetteville's government access channel on Spectrum Cable channel 7. Your PWC Connections are also available on PWC's YouTube channel & website.



Time-of-Use Summer Peak Hours Return April 1st, with New Hours to Help You Save

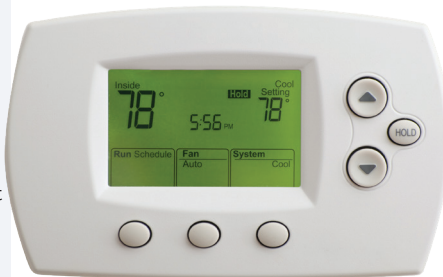
Starting April 1st, 2025, when Time-of-Use (TOU) Peak hours switch to summer hours, the number of Peak hours will change as well. After April 1st, there will only be 3 hours of Peak rates a day, offering an additional hour of reduced electric rates for customers.

Peak hours will be from 3 p.m. to 6 p.m. on both weekdays and weekends, lasting through October. This period represents the highest energy demand and cost. By shifting energy use to Off-Peak hours, customers can save 35% and collectively this reduction helps ratepayers save millions of dollars annually and allows PWC to continue to have some of the lowest electric rates in the state.

Tips for Reducing Energy Use During Peak Hours:

- **Adjust Thermostat:** Turn your thermostat up in warm weather to reduce cooling costs.
- **Use Off-Peak Hours:** Wash and dry laundry and run your dishwasher during Off-Peak hours.
- **Minimize Heat-Generating Appliances:** Reduce the use of ovens, clothes dryers, and other heat-generating appliances during Peak hours.

Take advantage of our PWC Incentive Programs to help with TOU and Beat the Peak!



TIME TO SAVE 35%
6 p.m. to 3 p.m.
the next day

TIME TO CONSERVE
3 p.m. to 6 p.m.



Learn More!

Find More Energy and Water Savings at the PWC Expo-March 28th!



Join us for the Power & Water Conservation Expo on Friday, March 28th, 2025, at 121 Hay Street, in Downtown Fayetteville, from 10 a.m. to 8 p.m. The PWC Expo is FREE and open to the public. Fill your complimentary recyclable tote with handy conservation tools like LED bulbs, Fat Trappers, shower timers and more! And don't miss entering to win a credit on your PWC bill!



Find more details at www.FayPWC.com or by scanning this QR code.



March REMINDERS:

PWC's 120th Birthday is here!

Join us in celebrating 120 years as a reliable public power provider! This milestone will occur on Tuesday, March 4, 2025. We are so grateful to commemorate our rich history and continued commitment to service. To learn more about Fayetteville PWC's history visit www.FayPWC.com/History/



Annual Water Treatment Changeover This Month

For the next six weeks, starting on February 28th, PWC is conducting its annual water system maintenance in which we temporarily stop adding ammonia to our water treatment disinfection process. During the change, some water users may experience a chlorine odor or experience periods of discolored water because of the system maintenance during this process. PWC will "flush" water out of the system by opening fire hydrants and allowing water to flow freely. Scan the QR code to learn more about the annual water treatment changeover.



Learn More!

Severe Weather Prep

North Carolina Severe Weather Preparedness Month is observed each March and it's a great time to be proactive because emergencies can happen at any time. If your power goes out, you can save a call by checking PWC's electric outage map at www.FayPWC.com. When an outage occurs, the map will let you know we're responding and confirm when services are restored.

Learn more tips on how to prepare by scanning the QR code below!



Learn More!

Be a Leak Seeker and Save!

CONSERVATION
CORNER

The average American home can waste, on average, more than 10,000 gallons of water every year due to running toilets, dripping faucets and other household leaks! Nationwide, more than 1 trillion gallons of water leak from U.S. homes each year. Fix a Leak Week in March (March 17th-23rd 2025) is a perfect time to check your plumbing fixtures and irrigation systems.

Common types of leaks found in the home include worn toilet flappers, dripping faucets and other leaking valves. All are easily correctable.

- Detect a toilet leak by placing a drop of food coloring in the toilet tank. If the color shows up in the bowl within 15 minutes without flushing, you have a leak.
- Leaky faucets can be fixed by checking faucet washers and gaskets for wear and replacing them if necessary.
- Most leaky showerheads can be fixed by ensuring a tight connection using pipe tape and a wrench. If you are replacing a showerhead, look for one that has earned the WaterSense label.
- If your toilet is leaking, the cause is often an old, faulty toilet flapper. Over time, this inexpensive rubber part decays, or minerals build up on it. It's usually best to replace the whole rubber flapper—a relatively easy, inexpensive do-it-yourself project that pays for itself in no time.



Learn More!



Do You Know about Backflow?

Backflow occurs when clean water flows back from homes and businesses in the wrong direction due to breaks in the water line. This can potentially contaminate drinking water, causing health risks and costly repairs. Residential customers with inground sprinkler systems and commercial customers are subject to routine inspections to confirm that their Backflow Prevention systems are compliant with current standards. Visit www.FayPWC.com for more information about Backflow Prevention.



Smart Spring Planting Tips

- Don't plant anything within 9 feet from the front and 3 feet from each side of a green PWC transformer box (underground electrical transformer). Trees, shrubs and flowers planted too close impedes our line workers' ability to make repairs and restore your power. If necessary, PWC may remove these obstructions without notice and this delays power restoration to you and your neighbors.
- When planning improvements to your property, know the locations of right-of-way and utility easements before you plant. Because both are necessary for ongoing utility maintenance, avoid planting in those areas or placing permanent structures (such as fences, flagpoles, houses, sheds, pools and decks). Obstacles and obstructions can cause delays in utility repairs or service restoration.



Learn More!