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March 2025

Sewer Installation Project Begins
Phase 5 Annexation: Project Area 27– Cliffdale Forest

Installation of sanitary sewer services in Phase 5 Annexation: Project Area 27 is beginning the fourth week of March, and the Fayetteville Public Works Commission has contracted with TA Loving Company to install sewer services to 234 properties highlighted on the enclosed map. Installation will begin on Patrick Drive and Quailwood Drive. This project is expected to be complete and services available for connection by the Summer 2026. Below is a general description of the work and special notes for residents. For more details, scan the QR code to visit: www.FayPWC.com/Annexation-Project27/



Preparing for sewer installation

Crews prepare the area by clearing easements and rights-of-way, setting temporary fencing, and establishing a staging area. If it is necessary to remove plants, trees and/or shrubs, contractors may honor individual requests to set them aside; however, they are not responsible for relocating or replacing them. It is the responsibility of the resident to relocate and maintain any plantings removed. Grass disturbed during the project will be replaced after final construction is completed.

Homeowners should review the proposed location of your 'cleanout' where the service lateral installed by the contractor will connect with the service line to your home. The location of it will be marked 'C/O' or 'S/L' on the pavement or with a stake inside the right-of-way (typically your property line adjacent to the street where your utility service meters, and electric transformer boxes are located). If the cleanout needs to be moved, relocation will need to be coordinated with PWC **before** work begins on your street. The cost to relocate the service lateral after installation is the responsibility of the homeowner.

What to expect

Work will involve numerous crews in the areas where sewer is being installed and regular work hours for the crews are 7 a.m. - 5 p.m. Monday through Friday. As work begins on your street, asphalt will be removed, and crews will dig trenches in the center of the street to install gravity sanitary sewer lines. Residents should avoid parking on the street. During construction, roads will remain passable to local traffic and equipment may be placed in the right-of-way overnight. Please note, the public right-of-way is the property line adjacent to the public street where utility services are currently located such as your water meter or phone services. For the safety of residents and workers, please reduce speed in construction areas to minimize the spread of debris and dust and keep children away from the construction area and equipment. The streets will be patched temporarily during construction and paved within 18 months, allowing them time to settle from the construction.

We realize this work will cause inconvenience for residents. Installing sewer services in established neighborhoods is very challenging and unfortunately, disruptive. If you or someone in your home has medical needs or special circumstances, please let PWC know so that the construction crews can accommodate those needs. Because sewer lines are deeper than water, gas, cable, phone and electrical lines, there is a possibility of disturbing existing utilities. Every effort will be made to avoid interruptions; however, should this happen, all efforts will be made to restore services as soon as possible.

Who to contact with concerns

If you have special needs that we need to be aware of or if a problem should occur as a result of this work, please contact the PWC project coordinator who will be on the worksite daily or contact PWC's Water Resources Engineering Department at **(910) 223-4730** during normal business hours (8 a.m. to 5 p.m., M-F). After normal hours, please call our dispatch center at **(910) 483-1382** and please let them know you are in Project Area 27.

Keeping informed

An in-person community construction meeting to share details of the project was held on Thursday, March 13, 2025. If you were unable to attend that meeting, copies of the materials that were made available to residents that night are available on our website at <https://www.faypwc.com/annexation-project27/>. You may also call (910) 223-4730 if you have any questions. After construction is completed and services are available for connection, PWC will send the property owner notification that services are available and more information on how to connect. Thank you for your patience and cooperation during this utility installation project.

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ANNEXATION PROJECT AREA 27

- Ex. PWC Water Main
- Ex. PWC Sewer Main
- Annexation Project Area 27

12/28/2021

