



Fayetteville Public Works Commission Rain Sensor Program Terms and Conditions

2025 Rain Sensor Program Rules

- Qualifying purchase must be new rain sensor. Resale rain sensors, new parts installed in existing product, or product that are leased, rebuilt, rented, received from insurance claims, received warranty, or won as a prize do not qualify.
- Application for qualifying rain sensor must be submitted within **forty-five (45) days** of purchase and installation.
- Qualifying rain sensor does not guarantee approval of bill credit. Bill credit is offered on a first-come, first-served basis and is subject to availability of funds.
- Applicant's PWC account must be current, with active service, and non-delinquent (i.e. no past due balances) at the time the application is processed, or application will be denied. Should the past due balance be rectified within thirty (30) days of date on denial notification.
- Paid invoice/receipt must clearly identify the rain sensor and include date of purchase, purchase price, and manufacturer. Program application must be complete and include a copy of the purchase receipt.
- Applicant must submit all paperwork required of Program to be eligible for bill credit.
- PWC is not responsible for lost, damaged, late, illegible, misdirected or postage-due applications.
- Credit is issued as a bill credit to the PWC service account and may take up to ninety (90) days to process.
- PWC reserves the right to verify sales receipts and/or installations of rain sensor before issuing bill credit.
- Applicant shall agree to a possible post-installation audit by a PWC Conservationist.
- All terms, conditions, and rules of the Rain Sensor Programs are subject to change.
- Program eligibility is April 1, 2025 – September 30, 2025.
- Applicant can submit their respective Program application to the follow addresses:

Email Application to:

Customer.programs@faypwc.com

Mail Application to:

PWC—Marketing/Development E.E. Programs

P.O. Box 1089

Fayetteville, NC 28302



Eligibility Requirements

- Applicant must be PWC residential or non-residential customer with active water or irrigation service in good standing
- Applicant must be homeowner and account holder of record where rain sensor is being installed
- Applicant must apply for bill credit within 45 days of purchase
- Bill credit may not exceed the total purchase price of the rain sensor (less taxes)
- Customer is eligible for one (1) rain sensor bill credit; not to exceed \$50.00
- Applicant must submit all paperwork required of this Program
- Applicant must agree to Terms and Conditions of this Program

Disclaimer

PWC reserves the right to reject any application that does not meet all of the requirements of this Program. PWC makes no representations or warranties as to the condition, quality, effectiveness, operability or cost of a qualified WaterSense® rain sensor subject to this Program. To the extent not prohibited by law, disclaims all express and implied conditions, representations and warranties related thereto, including without limitation, an implied warranty of merchantability or fitness for a particular purpose.

Limitation of Liability/Release

Applicant understands and agrees that, to the extent not prohibited by law, in no event shall PWC, its officials, officers, employees or agents be liable for any claimed or actual damage or losses of any kind, however caused and regardless of the theory of liability, related in any way to this Program, even if PWC has been advised of the possibility of such damages or losses. To the extent not prohibited by law, applicant assumes all risks associated with this Program, including without limitation, all risks associated with purchase, installation and maintenance of the qualified WATERSENSE rain sensor subject to this Program, applicant releases PWC, its officials, officers, employees and agents from any and all claims for damage or death or injury to any persons or property arising in any way from this Program.