

PUBLIC WORKS COMMISSION  
MEETING OF WEDNESDAY, APRIL 9, 2025  
8:30 AM

Present: Christopher G. Davis, Chairman  
Richard W. King, Vice Chairman (VIA WEBEX)  
Ronna Rowe Garrett, Secretary  
Donald L. Porter, Treasurer

Others Present: Timothy L. Bryant, CEO/General Manager  
Kirk deViere, Cumberland County Commission Chairman/Liaison  
Derrick Thompson, City Council Liaison  
Adam Lindsay, Assistant City Manager  
Sally Shutt, Assistant County Manager  
Media

Absent: Chancer McLaughlin, Hope Mills Town Manager

I. REGULAR BUSINESS

Chairman Christopher Davis called the meeting of April 9, 2025, to order at 8:30 a.m.

PLEDGE OF ALLEGIANCE

Chairman Davis led the Commission in the Pledge of Allegiance

APPROVAL OF AGENDA

Commissioner Donald Porter motioned to approve the agenda. Motion was seconded by Commissioner Ronna Rowe Garrett and unanimously approved.

II. CONSENT ITEMS

Commissioner Ronna Rowe Garrett motioned to approve the consent items. The motion was seconded by Commissioner Donald Porter and unanimously approved.

A. Approve Minutes of meeting of March 26, 2025

B. Adopt PWC Resolutions – PWC2025.09 and PWC2025.10

- Resolution # PWC2025.09 - Resolution of The Fayetteville Public Works Commission to Accept a State Loan Offer Under the Infrastructure Investment & Jobs Act of 2021
- Resolution # PWC2025.10 – Resolution of the Fayetteville Public Works Commission to Direct the Filing of an Application for State Loan Acceptance

C. Adopt PWC Resolutions – PWC2025.11 – PWC2025.13 - Resolutions to Declare Personal Property as Surplus and Authorize Sale of Property by Public Auction

North Carolina General Statute (“NCGS”) §160A-266 sets forth the methods by which the Commission can sell property. That statute provides in part that personal property valued at thirty thousand dollars (\$30,000) or more may be sold by any method permitted thereby.

NCGS §160A-270 permits the Commission to sell property by authorizing the establishment of an electronic auction procedure or by authorizing the use of existing private or public electronic auction services.

- Resolution # PWC2025.11 - PWC owns a 2011 International VacCon Sewer Truck, VIN #1HTWHAZT2CJ461028 (the “Property”). The Property is aging and unreliable for PWC’s current needs. PWC has already replaced the Property with a more reliable and sustainable asset. As such, PWC staff have determined that PWC has no use for the Property at this time and that it would be in PWC’s best interest to sell the Property and recoup some of its investment. PWC staff estimates that the value of the Property is at least thirty thousand dollars (\$30,000.00).
- Resolution # PWC2025.12 - PWC owns a 2007 International 7400 Digger Derrick Truck, VIN #1HTWDAAR57J466967 (the “Property”). The Property is aging and unreliable for PWC’s current needs. PWC has already replaced the Property with a more reliable and sustainable asset. As such, PWC staff have determined that PWC has no use for the Property at this time and that it would be in PWC’s best interest to sell the Property and recoup some of its investment. PWC staff estimates that the value of the Property is at least thirty thousand dollars (\$30,000.00).
- Resolution # PWC2025.13 – PWC owns a 2015 Freightliner 114SD VacCon Sewer Truck, VIN #1FVHG3CY2FHGC7393 (the “Property”). The Property is aging and unreliable for PWC’s current needs. PWC has already replaced the Property with a more reliable and sustainable asset. As such, PWC staff have determined that PWC has no use for the Property at this time and that it would be in PWC’s best interest to sell the Property and recoup some of its investment. PWC staff estimates that the value of the Property is at least thirty thousand dollars (\$30,000.00).

END OF CONSENT

III. UPDATE ON CONSERVATION PROGRAMS

Presented by: Carolyn Justice Hinson, Chief Customer Officer  
Janelle Rockett, Marketing Manager

Ms. Justice Hinson stated we offer many conservation programs here at PWC to help our customers manage their usage and ultimately save money. Our Development and Marketing Manager is managed by Janelle Rockett. She will give an overview of these programs and the impact they are making on our customers as well as a preview of some things to come. .

Ms. Rockett stated she will discuss the following:

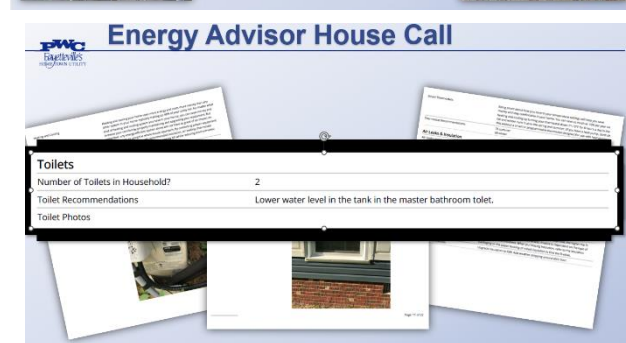
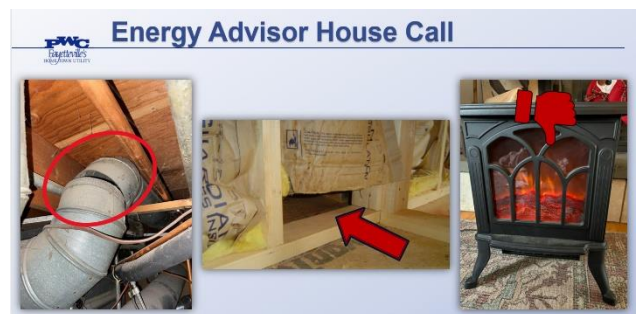
- ▶ Conservation Programs and Participation
- ▶ Other Customer Services
- ▶ Future Programs

Ms. Rockett stated PWC currently offers 10 conservation and incentive programs.

Incentive Credits (FY2023-2025)		
Program	Total Replacements	Total Credits
EnergyStar® Dishwasher	78	\$2,370.00
EnergyStar® Clothes Washer	96	\$2,880.00
EnergyStar® Clothes Dryer	77	\$2,310.00
HVAC	78	\$20,600.00
Ductwork	26	\$5,200.00
Insulation	24	\$3,000.00
Peak Savings & Smart Thermostat	312	\$17,643.76
LED Lights	257	\$1,130.89
WaterSense® Rain Sensor	8	\$368.87
Aquanta®	48	\$7200.00
<b>TOTAL</b>	<b>1006</b>	<b>\$69,152.62</b>

PWC also offers the Home Energy Audit Program.

- Energy Advisor House Call – traditional home visits in which a conservation specialist to the customer's home to walk them through.
- Hybrid Energy and DIY Energy Audit Options– for the customer who may not be able to be home during the day or who may need to shift their schedule to do things after business hours.



### DIY & Hybrid Energy Audit

3,446 site visits this year

### Customer Leak Alerts

► **Proactive communication using AMI data**

- Tracks and alerts based on continuous 24-hour usage
- Contact via phone or home visit
- Assist with Leak Detection Project
- Current process improvement project

Leak Report Summary FY2024	
Leaks	23,086
Usage	21,894,574
Phone Contact	18,875
Home Visits	4,211
<b>Total Savings</b>	<b>\$232,143</b>

### Community Solar

Community Solar Summary	
Subscription Rate	90.16%
Subscribers	558
Available Panels	333
FY24 Generated kWh	1,496,783
FY24 Array Savings	\$85,353
FY24 Battery Savings	\$70,816
<b>Total FY24 Savings</b>	<b>\$156,169</b>

### Specialized Rates

► **Rooftop Solar**

- 35 Buy All, Sell All
- 416 Renewable Energy Buy Back
- 2690kW total rooftop capacity

► **Whole Home/Whole Business**

- 33 Total participants
- 18 Non-residential EV installations
- 8 business, 7 car dealerships, 2 multi-family

### Other Customer Services

Customer Usage Alerts and Seasonal Messaging

### Other Customer Services

► Collaborative cross-department customer service requests

► Energy Saver NC (Available Fall 2025)

► [www.FayPWC.com/Utility-Assistance-Resources/](http://www.FayPWC.com/Utility-Assistance-Resources/)

Future programs include:

- Renter Assistance Conservation Incentives
- Smart Home Conservation Incentives
- EV Charging Incentives
- Customer Mid-Cycle Usage Alerts

The Commission thanked Ms. Rockett for the brief. Staff responded to questions and comments from the Commission regarding the Conservation Programs PWC offers.

## IV. GENERAL MANAGER REPORT

### Safety

Mr. Bryant stated the PWC team continues to work safely overall. Our TRIR is 0.32 (target of 1). With the transition to spring the team remains focused on safety while working through changing environmental conditions, including severe weather threats, lightning, unseasonable warm and cold weather patterns. It is important that the team does not give in to complacency. Complacency is something we cannot let ourselves become a victim to. We must all remain focused on eliminating or mitigating risks daily to ensure we keep each other safe as we build our strong safety culture.

## **People**

There are no significant changes regarding our most important asset, our people. Again, the PWC team continue to enhance our knowledge, skills and abilities to be more effective in delivering for each other and our customers. In person and virtual PWC course offerings as well as industry training opportunities are enhancing our team member capabilities for current roles in addition to upscaling in preparing for future technology implementations across PWC.

## **Community Engagement/Customer Engagement**

PWC hosted the very well attended Power and Water Expo on March 28<sup>th</sup> on Skyview. We had over 500 customers and interested participants to attend this enlightening free event. They learned all aspects of PWC and how we deliver safe, reliable, cost-effective public power, water and wastewater services across the region.

## **Running the Business**

Mr. Bryant stated we are nine days into our Time of Use Rates which began on April 1<sup>st</sup>. We continue to communicate to customers the energy cost savings available to them by shifting their electric consumption to the off-peak hours, specifically before 3pm and after 6pm daily. With the transition to spring and summer-like temperatures, customers are encouraged to conserve energy by setting their thermostats to 78° and leaving them there. Avoid ramping up and down thermostats as well as avoiding space heaters, as Ms. Rockett pointed out in her presentation.

We are working through the budget planning cycle and will bring the 2026-2027 budget to the Commission in the coming weeks.

The team continue to work with our State and Federal Legislatures to communicate PWC infrastructure planning needs as well as the importance of freeing up the 2024 awarded funding as we work to keep electric, water and wastewater services affordable for all our customers.

## **V. COMMISSIONER/LIAISON COMMENTS**

*Council Member Derrick Thompson*

No Comments

*County Chairman Kirk deViere*

County Liaison deViere stated we are now in the formal process of our tax evaluations. If you receive any inquiries, please direct them to the county's tax administration office. He stated they received about 9,000 informal appeals.

Commissioner deViere stated he appreciates the opportunity and the invitation to sit in with the State Delegation. It shows the collaboration, and it shows the State Delegation that the county, the city and PWC work together.

He also offered kudos to the PWC Team. He sat in on an economic development opportunity, and to see how PWC interacted with a prospective client was very professional and it showed who we are as a community and our capacity and our ability.

***Commissioner Donald Porter***

Commissioner Porter commended Mr. Bryant and the staff on the success of the Expo.

***Commissioner Ronna Rowe Garrett***

No comments

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No comments

***Commissioner Richard King***

No comments

***Commissioner Christopher Davis***

Chairman Davis thanked everyone for being in attendance in this very productive meeting. He appreciates everyone's hard work and support in continuing to move the agenda forward and support this community.

**VI. REPORTS AND INFORMATION**

- A. Personnel Report - March 2025
- B. Career Opportunities

**VII. ADJOURNMENT**

There being no further discussion, upon motion by Commissioner Donald Porter, seconded by Commissioner Ronna Garrett, and unanimously approved, the meeting adjourned at 9:01 a.m.