

PWC CONNECTIONS

Your Link to News & Information from the Fayetteville Public Works Commission May 2025

Upcoming Events

Electrical Safety Month
May 1st - May 31st

National Drinking Water Week
May 4th - May 10th

Memorial Day
PWC Offices Closed
Monday, May 26th

20th Annual Public Works Art Exhibit
Arts Council on Hay
(301 Hay St) FREE & Runs
June 6th - June 20th



Get Connected with PWC: Embrace the Future with E-blasts!

Staying updated with your hometown utility has never been more convenient! PWC is thrilled to announce our shift from traditional newsletters to a new e-blast system. This eco-friendly change to email communication will help us reduce paper waste and keep you informed with updates about PWC. Sign up today to embrace this sustainable way of staying connected!

Why Make the Switch?

- Eco-friendly: By moving to e-blasts, we're minimizing our environmental footprint and promoting sustainability.
- Latest Updates: Receive timely information on conservation tips, upcoming events, and crucial announcements directly in your inbox.
- Convenience: You can read them on various devices, making it easy to stay informed while on the go.

Stay Informed

We encourage all our customers to sign up for e-blasts to receive valuable information and updates from PWC. Whether it's practical conservation tips that save you money or notifications about community events, you'll be in the know.

Print Lovers, Don't Worry!

If you are still looking for a physical copy, you can find the PWC Connections Newsletter in the Up and Coming bi-weekly newsletter, available at multiple locations across the city.

How to Sign Up

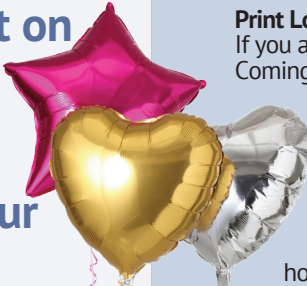
Signing up is easy! Visit www.FayPWC.com or scan the QR code to receive PWC information, including conservation tips, upcoming events, and important notifications by email. Don't forget to sign up for outage alerts through the Online Account Manager and manage your energy use and bill with your Account Manager. Join us and stay connected with all the latest from your hometown utility.



Spotlight on Safety: Don't Let Balloons Burst Your Bubble!

Balloons cause thousands of power outages each year when they float away and encounter overhead power lines.

Puncture the balloons to release the helium when it's time to dispose of them. If a balloon does float away into a power line, don't try to remove it. Call PWC at 910-483-1382.



Water Quality Report/ Drinking Water Week

Your hometown utility is committed to providing safe drinking water, and our staff go above and beyond in making sure our water exceeds water quality standards set by the Environmental Protection Agency (EPA). Every year, PWC publishes a water quality report outlining the results of our water treatment program. In 2024, PWC treated more than 10 billion gallons of drinking water for our over 215,000 customers. During that same time, we administered more than 150,000 tests to ensure the safety of the water and that it meets EPA regulations. These results, and results from past years, are outlined in the water quality report. Learn more about your drinking water in the most recent report at www.FayPWC.com/Water-Quality-Report/



Learn More!

Electrical Safety

It's Electrical Safety Month! Always be careful around electricity. Never approach a downed power line and always be on the lookout for a frayed power cord. For more safety tips, visit <https://www.FayPWC.com/Safety/>



Water Heaters are Getting SMARTER

PWC offers an incentive program to help you save on heating your water. The Peak Savings Electric Water Heater Program helps you conserve electricity - and save money - with a FREE Aqunta smart water heater device when you sign up! During Peak Time-of-Use hours, the Aqunta smart water heater device will turn off to participants' electric water heaters using an algorithm. Depending on how much hot water you use, the hot water stored in the tank will still stay warm and available for use.



TIME TO CONSERVE
3 p.m. to 6 p.m.

TIME TO SAVE 35%
6 p.m. to 3 p.m.
the next day

Time-of-Use Peak hours for Summer are from 3 p.m. - 6 p.m. every day, 7 days a week (April - October). Learn more about how to sign up for the program by scanning the QR code or by searching "Aqunta" at FayPWC.com

