

Your Link to News + Information from the Fayetteville Public Works Commission

Public Power Week:

Oct. 5 – Oct. 11

Winter TOU begins Nov. 1

Veterans Day closed: Nov. 11

Thanksgiving closures:

Nov. 27 & Nov. 28



TIME TO CONSERVE
6 a.m. to 9 a.m.

TIME TO SAVE 35%
9 a.m. to 6 a.m.
the next day

Winter TOU Hours: What You Need to Know

This November, PWC will switch to Winter Time-of-Use (TOU) rates—a seasonal adjustment designed to help customers manage electricity costs by shifting usage to less expensive, off-peak hours.

- Winter TOU rates start November 1st and continue through March.
- Peak Hours: 6 a.m. – 9 a.m., seven days a week. Electricity used during these hours costs more due to higher demand on the grid.
- Off-peak hours - the remaining 21 hours of each day - is about 35% cheaper than Peak hours.

How TOU Rates Benefit You

- Lower Bills: By shifting your energy use to off-peak hours, you can save significantly on your monthly bill.
- Community Impact: Reducing peak demand can help keep rates affordable for all and supports a more reliable electric system.

Tips for Saving During Winter TOU

- Run major appliances (washer, dryer, dishwasher) during off-peak hours.
 - Take showers and baths during off-peak periods.
 - Set your thermostat to 68°F or lower during peak hours for maximum savings.
 - Consider programmable thermostats and smart appliances to automate usage.
- Winter TOU rates encourage a smarter approach to energy use, benefiting both your household and the community.



Public Power Week: Celebrating Public Power and PWC

During Public Power Week, Fayetteville Public Works Commission (PWC) highlights the benefits of community-owned electric service. For over 120 years, PWC has provided electric service to Fayetteville/Cumberland County and is the 38th largest public power utility in the country (121,000+ customers).

Why Public Power?

PWC is not-for-profit and locally managed, ensuring affordable rates and dependable service. All revenue stays in the community, supporting strong infrastructure, and local prosperity.

- **Low Rates:** PWC's residential rates are among North Carolina's lowest, with public power customers paying nearly 15% less than private utility users.
- **Reliability:** Customers enjoy fewer and shorter outages, with an impressive reliability rate and an average outage time that is less than other types of power companies.
- **Awards and Innovation:** PWC has received seven Diamond Level RP3 awards for reliability and safety. We also recently received four Awards of Excellence from the Electricities of North Carolina for our services.

Public Power Week is a time to celebrate local ownership and the benefits that PWC brings to Fayetteville. Learn more at FayPWC.com/Public-Power-at-Work.



PWC Lineworkers Are Powering Communities Near and Far

How Fayetteville PWC Extends Service Beyond City Limits

The Fayetteville Public Works Commission (PWC) commitment to public service extends far beyond our city's borders. Through initiatives like Light Up Navajo, PWC's lineworkers are making a meaningful impact both at home and connecting distant communities out west to electricity, for the first time.

Reaching Out: Light Up Navajo

PWC teams of lineworkers volunteered to participate in the Light Up Navajo initiative. In the Navajo Nation—spanning over 27,000 square miles and crossing four states—more than 10,000 families still live without electricity, water, or internet access. By volunteering their expertise, PWC lineworkers helped the Navajo Tribal Utility Authority (NTUA) extend power to these communities.

The impact went beyond electricity—it set the stage for running water, broadband, and improved health and education. Through their work, PWC line workers embodied the principle that public utilities are more than service providers—they are community builders. By extending their expertise to those in need, at home and across the nation, PWC lit a path toward a more connected and equitable future for all.



Stop Toilet Leaks: Save Water and Money

Simple Steps to Prevent Household Waste

Did you know a leaking toilet can waste thousands of gallons of water each year? Checking for toilet leaks is easy: drop a few drops of food coloring into the tank and wait 30 minutes. If color appears in the bowl without flushing, you've got a leak. Replacing a worn flapper is an inexpensive, do-it-yourself project that pays for itself quickly. By regularly inspecting your toilet and addressing leaks promptly, you'll conserve water, lower your utility costs, and help the environment. For more information, visit FayPWC.com/Be-A-Leak-Seeker-And-Save/