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FAYETTEVILLE PUBLIC WORKS COMMISSION
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September 18, 2025

«SAL» «First» «Last»
«OWNER_ADDRESS»
«OWNER_CITY», «OWNER_STATE» «OWNER_ZIP»

**SUBJECT: Phase 5 Annexation Area 26 Connection Notification.
Reference Pin No. «NAD83_PIN» («SITUS_ADDRESS»)**

Dear «SAL» «Last»:

Utility improvements for your street are now complete and available for connection to the above-referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities.

Connection options and costs are outlined in the enclosed information. Please note, you are not required to connect; however, if you connect by **March 20, 2025**, there is a cost savings. New connections require a system development fee (SDF) of \$1,853 for a standard residential sewer customer, which is used to offset the impact a new customer has on our treatment plant capacity. If you connect by **March 20, 2025**, you will qualify for the Phase V Annexation Connection Incentive Program, a financial incentive that is equal to the current SDF. To be eligible for the financial incentive, sewer connections must be made and inspection completed by **March 20, 2025**. To apply, please complete our online application once the work is scheduled to be completed. To apply for the incentive, scan the QR code or visit the Area 26 Project Page at FayPWC.com/Annexation-Project26/.



To connect, you will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from licensed plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system, and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after securing a plumbing permit from the City of Fayetteville Inspections Department.

Once this is done, call **PWC at (910) 223-4600** to establish your sanitary sewer service account and refer to the **Phase 5 Annexation Area 26 Project**. Once your services are connected,

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AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

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monthly billing will begin. This billing covers the cost of PWC safely conveying wastewater away from your home and treating it in accordance with environmental regulations.

The final phase of this utility installation project is the confirmation of the assessment. The sewer assessment is a separate cost from those associated with the connection. It is the resident's portion of the cost to install the sanitary sewer mains and the service laterals and is owed whether or not connection is made to the service.

Sewer assessments are billed to the property owner after the City Council has held a Public Hearing and confirmed the assessment. PWC will notify the property owner of the Public Hearing and mail the official notification explaining the assessment cost and payment options. To ensure you receive all future mailings concerning this project area, please verify that your mailing address is current with the Cumberland County Tax Office.

The City Council has capped the assessment at \$5,000 for a typical single-family residential lot. Assessments for non-residential properties are calculated on a per-front-foot rate, plus the appropriate lateral charge.

The City of Fayetteville may offer financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact the **City of Fayetteville's Economic and Community Development Office at 910-433-1950** prior to hiring a plumber or connecting to the lines.

If you have questions about the connection process, please call 910-223-4600.

Very truly yours,

**FAYETTEVILLE PUBLIC WORKS
COMMISSION**



Carolyn Justice-Hinson
Chief Customer Officer

CJH:lw