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FAYETTEVILLE PUBLIC WORKS COMMISSION  
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«Owner\_Name»  
«Owner\_Mailing\_\_Street\_Address»  
«Owner\_Mailing\_CityState» «Owner\_Mailing\_Zip\_Code»

Subject: Notice about Upcoming Construction for Gray's Creek Water Construction Project

Dear Property Owner(s):

We're reaching out to share important news about a construction project in your area to bring safe and reliable drinking water service to Gray's Creek Elementary and Alderman Road Elementary Schools. State funding is supporting the extension of Fayetteville PWC water mains to the two schools to supply drinking water that meets and exceeds state and federal regulations.

The General Assembly appropriated \$12 million for PWC to design and build water infrastructure to the Gray's Creek and Alderman Road Elementary Schools. The state funded initiative is to provide quality drinking water in keeping with the high standards set by the Partnership for Safe Water and all other requirements set by the United States Environmental Protection Agency.

Please note, this is not a City of Fayetteville Annexation project. This project is a partnership between PWC and Cumberland County. Properties along the construction site will NOT be annexed into the City of Fayetteville as part of this effort.

**What to Expect During Construction:**

- Work will begin this November and will continue through 2026.
- PWC has contracted with T.A. Loving to install water mains and related infrastructure.
- You may notice increased activity such as excavation and utility installation along public rights-of-way.
- To minimize the impact on drivers and the community, construction crews will be digging underneath cross streets using boring equipment to install infrastructure and there will be no open cut construction across streets or roadways.
- In some cases, crews may need to dig into driveways. We'll do our best to minimize disruptions and restore affected areas once work is complete.

**Important Notes for Residents:**

- Your property in Cumberland County, NC: Parcel Identification Number (PIN) # «PIN» is not expected to be impacted by the construction, but you may see construction happening in the right-of-way across from your property.
- If you have special needs or concerns, please contact our on-site project coordinator or call PWC's Water Resources Engineering Department at 910-223-4730 during normal business hours.

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- For after-hours questions/issues, please call PWC Customer Service 910-483-1382 and mention you're in the Gray's Creek Project Area.

**Preparing for Construction:**

- Crews will begin by clearing easements and rights-of-way, setting up temporary fencing, and establishing staging areas.
- If plants or shrubs need to be removed, contractors may set them aside upon request, but residents are responsible for relocating and maintaining them.
- Grass disturbed during the project will be replaced after final construction is completed.

**Safety and Access:**

- Work hours are Monday through Saturday, 7 a.m. to 5 p.m.
- To ensure student safety and minimize disruption, there will be no lane closures or driveway restrictions on School Road and Alderman Road during the two schools' drop off/pickup times.
  - School Road: 8 a.m. to 8:30 a.m. and 3 p.m. to 3:30 p.m.
  - Alderman Road: 7 a.m. to 7:30 a.m. and 1:45 p.m. to 2:30 p.m.
- Roads will remain open to local traffic.
- For everyone's safety, please reduce speed in construction zones and keep children and pets away from equipment and work areas.
- We understand that construction can be disruptive, and we appreciate your patience and cooperation as we work to bring essential water service to this part of Cumberland County.

If you're new to Fayetteville PWC, we invite you to learn more about who we are and our commitment to providing high-quality drinking water, environmental stewardship, and community support. Learn more about this project at [www.FayPWC.com/Grays-Creek-Water-Project](http://www.FayPWC.com/Grays-Creek-Water-Project) and how Fayetteville PWC is nationally recognized for consistently providing quality drinking water. PWC has earned the Partnership for Safe Waters Director's Award for outstanding commitment to quality drinking water for the past 25 years in a row and was recognized with the 2024 Gold Award for Exceptional Utility Performance by the Association of Metropolitan Water Agencies (AMWA).

We appreciate your patience and understanding as we help bring this vital service to students and staff at Gray's Creek and Alderman Road Elementary Schools.

Very truly yours,  
**PUBLIC WORKS COMMISSION**

