



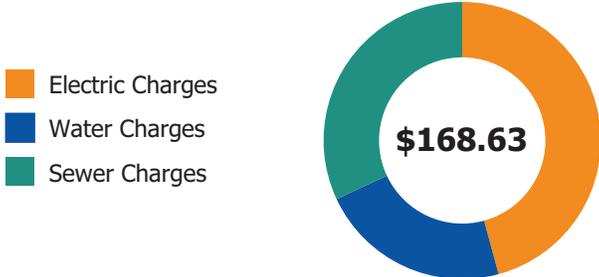
**Fayetteville**  
**Public Works Commission**  
 Call Center: 910-483-1382  
 (Mon-Fri 7AM-8PM)  
 customer.service@faypwc.com  
 Report Outages/Emergencies:  
 910-483-1382

### Account Information

**Account Number** 1234567890  
**Account Name** PWC CUSTOMER  
**Service Address** 1 MAIN ST, FAYETTEVILLE

### My Current Charge Breakdown

For an explanation of your bill charges visit  
[faypwc.com/about-your-bill/](http://faypwc.com/about-your-bill/)



### My Usage Snapshot

Service	This Month	Last Month	Last Year
Electric	417 kWh	389 kWh	528 kWh
Water	4430 GAL	3010 GAL	2640 GAL

### Message Center

PWC's Online Account Manager is your online source for detail billing and usage history, comparison tools and convenient payment features. Visit <https://my.faypwc.com> to learn more!

**Total Amount Due**  
**\$168.63**

**Thank you**, we received your payment of \$154.05 on 09/30/24.

### Account Summary

Previous Balance \$154.05  
 Payments Received - Thank you! -\$154.05  
**Balance Forward \$0.00**

### Current Charges & Adjustments See back for charge details

**Electric Charges** \$77.19  
**Water Charges** \$37.56  
**Sewer Charges** \$53.88

**Current Charges**  
**Past Due After 11/01/24 \$168.63**

**Total Amount Due \$168.63**

### Did You Know?

Winter Time-of-Use (TOU) Peak hours will be changing to 6am-10am Mon-Fri beginning November 1 for all PWC Electric Customers. Winter Peak hours will be in effect until April 1. Lower your electric bill by conserving & shifting usage to off-peak hours when rates are the lowest. Learn more at [www.FayPWC.com](http://www.FayPWC.com)

Please bring entire statement when paying in person OR send the bottom portion of your statement if paying by mail.

Bill Issue Date: 10/07/24



**FAYETTEVILLE**  
**PUBLIC WORKS COMMISSION**  
 PO BOX 1089  
 Fayetteville NC 28302-1089

**Account Number** 1234567890  
 Current Charges \$168.63  
**Current Charges Past Due After 11/01/24**

**Total Amount Due \$168.63**

AMOUNT ENCLOSED

10000000



3900 1 AV 0.545 0241392-FPWS286745-ST.1GRP-0764433003900  
 PWC CUSTOMER  
 1 MAIN ST  
 FAYETTEVILLE NC 28301-5147

SEND REMITTANCE TO:



FAYETTEVILLE PUBLIC WORKS COMMISSION  
 PO BOX 71113  
 CHARLOTTE NC 28272-1113



## My Electric Bill Details

Electric Residential Charges  
09/06/24 - 10/07/24 (31 Days)

Basic Facility Charges	\$27.00
On Peak KWH Charges - 53 KWH	\$7.44
Off Peak KWH Charges - 364.328 KWH	\$33.34
Power Supply Adjustment - 417.328 KWH	\$1.36
NC Renewable Energy Rider	\$1.00
Coal Ash Rider	\$2.00
NC Sales Tax	\$5.05

**Total Electric Charges \$77.19**



## My Water Bill Details

Water Residential Charges  
09/06/24 - 10/07/24 (31 Days)

Basic facility charge - Inside City	\$22.50
Water Charge - 4430 GAL	\$11.06
Water Utility Line Relocation Rider	\$4.00

**Total Water Charges \$37.56**



## My Sewer Bill Details

Sewer Residential Charges  
09/06/24 - 10/07/24 (31 Days)

Basic facility charge - Inside City	\$24.50
Usage charge - 4430 GAL	\$27.38
Sewer Utility Line Relocation Rider	\$2.00

**Total Sewer Charges \$53.88**

## My Usage History

**Electric Meter: 123456\***

**Reading Period: 09/06/24 - 09/18/24**

Current Read	Previous Read	Usage
<b>65278</b>	<b>65127</b>	<b>151 KWH</b>

**Electric Meter: 654321\***

**Reading Period: 09/18/24 - 10/07/24**

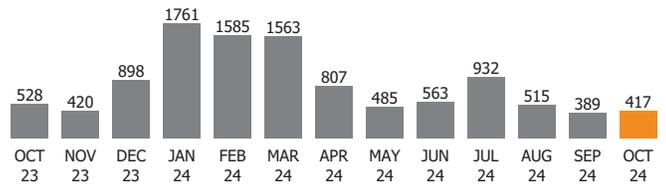
Current Read	Previous Read	Usage
<b>266.328</b>	<b>0</b>	<b>266.328 KWH</b>

**Electric Meter: 456123\***

**Reading Period: 09/18/24 - 09/18/24**

Current Read	Previous Read	Usage
<b>0</b>	<b>0</b>	<b>0 KWH</b>

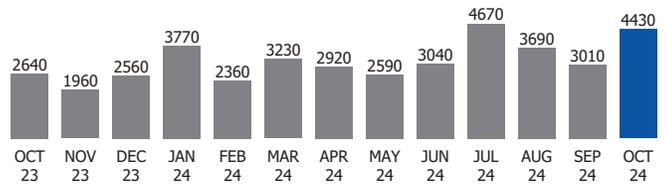
\*A meter exchange has taken place on your account.



**Water Meter: 321654**

**Reading Period: 09/06/24 - 10/07/24**

Current Read	Previous Read	Usage
<b>210470</b>	<b>206040</b>	<b>4430 GAL</b>



## Ways to Pay For more information including fees and methods accepted visit [faypwc.com/payoptions/](http://faypwc.com/payoptions/)

### Mail



**PWC**  
PO BOX 71113  
CHARLOTTE, NC  
28272-1113  
Return stub with  
payment payable to PWC

### AutoPay



**Set it and forget it!**  
Your bill is automatically  
drafted from your bank  
account each month  
on due date.  
To enroll, visit [my.faypwc.com](http://my.faypwc.com)

### Phone



**Call 1-833-4PAYPWC**  
24/7 (1-833-472-9792)  
Pay by check (no fee)  
or credit/debit card  
(fee applies).  
All major cards accepted

### Online or eBill



**Online Account Manager**  
Pay electronically via a  
secure link in the email or  
through the Online portal.  
Pay by check (no fee) or  
credit/debit card (fee applies).  
To enroll, visit [my.faypwc.com](http://my.faypwc.com)

### Western Union



**WU Payment Centers**  
including Food Lion stores  
**Cash-only**, must have  
PWC account number  
May not post immediately.  
Small fee applied by WU.

### In Person



Drive Thru  
955 Old Wilmington Rd  
M-F 8:30am-5:30pm  
Cash, check & money orders  
  
24-Hr Self-Service Pay Station  
Cash, check, card & money  
orders

This bill is due and payable now. In accordance with PWC's Service Regulations and Charges, a 4% late fee and interest on balance due will accrue if payment is not received in full before the past due date and services are subject to disconnection and a deposit may be imposed or increased.

Payment extension requests are evaluated on a case-by-case basis. Request an extension through PWC's Online Account Manager or calling 910-483-1382 prior to your due date. By submitting payment for this bill, you acknowledge that you have read, understood, and agree to be bound by the terms and conditions outlined in the PWC service agreement, available online at [www.faypwc.com/service-regulations/](http://www.faypwc.com/service-regulations/).