

Your Link to News + Information from the Fayetteville Public Works Commission

Join the PWC Digital Community!



Get news, updates, and exclusive customer perks delivered right to your inbox. From expert tips and upcoming events to behind-the-scenes stories, our digital newsletter has something for every utility customer.



Scan the QR code
and subscribe
today don't miss
out!

Annual Water Treatment Changeover in March



Annually every March, in accordance with state regulations, PWC changes its water treatment process.

- Water quality updates may briefly lower pressure or cause taste, odor, color changes, or bubbles.
 - The water remains safe. Any odd taste or odor comes from free chlorine and isn't a health risk; it should clear up after the process.
 - Dialysis patients and fish owners should still pre-treat water for chloramines during this time.
- For questions, call Customer Service at 910-483-1382 or scan the code.

PWC Receives Dual Honors at 2025 NC One Water Awards



PWC earned two top honors at the 2025 NC One Water Awards:

- Water Distribution System of the Year – Overall Winner.
- Wastewater Collections System of the Year – Large System Award.

Serving over 250,000 residents, PWC was recognized for reliable services, infrastructure investment, safety, environmental management, and professionalism. These awards highlight PWC's commitment to quality, innovation, and community support in Fayetteville.



Speak Out Against the Interbasin Transfer!



The Cape Fear River Basin supplies drinking water to 250,000 PWC customers and residents in Fayetteville and Cumberland County. A proposed Interbasin Transfer permit would let Fuquay-Varina permanently divert over six million gallons daily to the Neuse Basin instead of returning treated water to the Cape Fear. Scan the QR code to learn more about the impacts the IBT would have on our community if approved.

- Urge the North Carolina Department of Environmental Quality and Environmental Management Commission to **reject** the IBT request.
- Take Action: Write a letter or send an email to Maya Holcomb, Division of Water Resources (512 N. Salisbury St., Raleigh, NC 27604), or email maya.holcomb@deq.nc.gov by April 1, 2026. For questions, call Customer Service at 910-483-1382 or scan the code.

