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FAYETTEVILLE PUBLIC WORKS COMMISSION
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August 12, 2026

«Sal» «First» «Last»
«House» «Street»
«City», «State» «Zip»

**SUBJECT: Phase 5 Annexation Area 25 Connection Notification.
Reference Pin No. «NAD83_Pin» («Situs_Address»)**

Dear «Sal» «Last»:

Utility improvements for your street are now complete and available for connection to the above referenced property. This letter provides details on how to connect to the newly installed sanitary sewer utilities. Also enclosed is information outlining the steps to connect and an explanation of the cost for this service.

Please note, you are not required to connect, however, if you connect by **February 12, 2027**, there is a cost savings. New connections require a system development fee of \$1,853 for a standard residential sewer customer, which is used to offset the impact a new customer has on our treatment plant capacity. If you connect by **February 12, 2027**, you will qualify for a financial incentive. To qualify for the financial incentive, sanitary sewer connections must be made and inspection completed by **February 12, 2027**. To apply, please complete our online application once the work is scheduled to be completed. To apply for the incentive, scan the QR code or visit the Area 25 Project Page at www.FayPWC.com/Annexation-Project25.

To connect, you will need to obtain the services of a licensed plumber to connect your home's plumbing to the newly installed sewer. When selecting a plumber, it is recommended that you get more than one quote from licensed plumbers to ensure that the quote is reasonable. The property owner assumes all costs associated with connecting to the sanitary sewer system and the individual plumbing expenses are paid directly to the plumber. As the resident homeowner, you may perform the work yourself after securing a plumbing permit from the City of Fayetteville Inspections Department.



Once this is done, call **PWC at (910) 223-4600** to establish your sanitary sewer services and refer to the **Phase 5 Annexation Area 25 Project**. Also, to ensure you receive all future mailings concerning this project area, please verify that your mailing address is current with the Cumberland County Tax Office.

BUILDING COMMUNITY CONNECTIONS SINCE 1905

AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

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The sewer assessment is a separate cost from the connection. It is the resident's portion of the cost to install the sanitary sewer mains and the service laterals and is owed whether or not connection is made to the service. Sewer assessments are billed to the property owner after the City Council has held a Public Hearing and confirmed the assessment. PWC will notify the property owner of the Public Hearing and mail the official notification explaining the assessment cost and payment options.

The City Council has capped the assessment at \$5,000 for a typical single-family residential lot. Assessments for non-residential properties are calculated on a per front foot rate plus the appropriate lateral charge.

The City of Fayetteville may offer financial assistance to income-eligible homeowners to assist with both the plumber charges to connect and the forthcoming assessment. To determine if you qualify, please contact the **City of Fayetteville's Economic and Community Development Office at (910) 433-1950** prior to hiring a plumber or connecting to the lines.

For questions about the connection process, attend the **Sanitary Sewer Connection Information Session on Thursday, August 27, 2026, from 7:00–8:00 p.m., at the E.E. Miller Recreation Center (1347 Rim Rd., Fayetteville, N.C. 28314)**. If you are unable to participate, PWC staff is available to answer questions by calling (910) 223-4600 or emailing: BuildersGroup@FayPWC.com.

Very truly yours,

**FAYETTEVILLE PUBLIC WORKS
COMMISSION**



Carolyn Justice-Hinson
Chief Customer Officer

CJH:KB